**OI Ref: OPCC 25-2021**

**Request: Dated 27 May 2021**

**Response:**

I can confirm that the Office of the Police and Crime Commissioner (OPCC) does hold the information requested, as outlined below:

**Question:**

Please could I request under the Freedom of Information Act a summary of the qualitative and quantitative research you have undertaken (surveys, focus groups, depth interviews) that have focused on public or victim perceptions of policing generally or your force specifically, covering 2019 and 2020 calendar years. Ideally, I would like to see the outputs of the research, but if that is not possible then a simple summary of what research has been undertaken would suffice.

**Answer:**

Research work undertaken by the Office of the Police and Crime Commissioner (OPCC) focusing on public and victim perceptions is available to view on our website.

All Out of Court Disposal (OOCD) Reports, Quality Assurance Panel (QAP) Reports and Deep Dive Reports are available and the attached table lists the scrutiny work which took place in 2019 and 2020 and contains hyperlinks to the specific pages on the website where these reports can be viewed.

The attached table also summarises engagement work undertaken with the public during the 2019 and 2020 calendar years.

