



FOI Ref: OPCC 16-2022

Request: Dated 09 May 2022

Response:

I can confirm that the Office of the Police and Crime Commissioner (OPCC) does hold the information requested, as outlined below:

Question:

1. the qualitative and quantitative research you have undertaken (surveys, focus groups, depth interviews) that have focused on public or victim perceptions of policing and crime in 2020/21 and 2021/22
2. What the outputs of any qualitative and quantitative research was in 2020/21 and 2021/22 and a copy of these
3. A breakdown of the budget and total costs for these surveys in 2020/21 and 2021/22
4. if production of this is outsourced or if any part is provided by an external supplier and who that supplier is
5. Details of any other spend on polling or surveys relating to police and crime

Answer:

1.

2020/2021

May – June 2020

Carmarthenshire Policing Hub and Custody Suite Development – Pre-application Consultation

The consultation provided those who may be interested in the development proposals with an opportunity to view the draft application package, express their views, and raise queries in relation to the proposed new development.

In addition to this, in May 2020, the Commissioner hosted a public meeting, held via video conferencing, providing residents and community representatives with the opportunity to raise questions around the development.



December 2020 – January 2021

‘Policing Priorities and Funding 2021/22 – Have your say’

In December 2020, Police and Crime Commissioner Dafydd Llywelyn, launched a public consultation to gather local residents’ and business owners’ opinions on two important policing matters:

- 1) What they believed Dyfed-Powys Police’s priorities ought to be, and
- 2) How much they would be willing to pay towards local policing, through the 2021/22 police precept (the amount paid towards policing through council tax).

January – February 2021

Young people’s experience of police contact

Focus groups were conducted with youth groups across the force area to gather young people’s views on, and experiences of police contact.

Through the focus groups, individuals were identified to be part of a video that the Commissioner’s Youth Forum was working on for Dyfed-Powys Police’s Learning and Development team.

Research through the Dyfed-Powys Victim Engagement Forum Engagement

During 2020/21, members of the Dyfed-Powys Victim Engagement Forum were asked to share their views on numerous policing and crime matters:

- 1) The content and layout of Dyfed-Powys Police’s Victim Information Pack.
- 2) The Restorative Justice process.
- 3) The impact of COVID-19 on support services and court services.

2021/2022

May – June 2021

Chief Constable appointment

This consultation asked residents and victims of crime to consider the attributes of a successful Chief Constable as part of the wider Chief Constable recruitment process.

May – June 2021

Police and Crime Plan consultation

Further to the 2020/21 consultation with residents and businesses via the annual precept questionnaire in December 2020, the Office of the Police and Crime Commissioner (OPCC) focused further consultation on 5 areas, which were:

- 1) Victims
- 2) Access
- 3) Prevention
- 4) Justice
- 5) Sustainability

This is a response under the Freedom of Information Act 2000 and disclosed on 06 June 2022



This was a 3-tiered approach to consultation:

- 1) Facilitated sessions with 'lesser heard' groups;
- 2) Personal invitations / encouragement for special interest groups and partners;
- 3) General public communication / sharing.

October 2021 – November 2021

'Policing Priorities and Funding 2022/23 – Have your say'

In October 2021, Police and Crime Commissioner Dafydd Llywelyn, launched a public consultation to gather feedback from local residents, partners and business owners on two important policing matters:

- 1) The priorities set out within the Police and Crime Commissioner's 2021/25 Police and Crime Plan; and
- 2) The 2022/23 police precept.

November 2021 – December 2021

'Rural and Farm Crime in Wales'

This survey was the third in a biennial series of evaluations of the rural crime and policing initiatives developed across Dyfed-Powys; in addition to the regional examinations which have been published in 2017 and 2019, for the first time this year the survey was extended across all four police forces in Wales. Together with this wider focus beyond Dyfed-Powys, the current survey also targeted rural residents more generally – alongside the farming community – to ascertain their views on policing, crime and wider impacts from Covid and Brexit.

December 2021 - January 2022

'How safe do you feel in your local area?'

The term Violence Against Women and Girls (VAWG) refers to acts of violence or abuse which disproportionately affects women and girls, and VAWG came to the forefront of national discussions and media coverage during 2021. In response to this national coverage, it was important that the Police and Crime Commissioner considered the local situation. *Do women and girls feel disproportionately unsafe across the Force area?* To investigate this, the Commissioner launched a public consultation to assess general feelings of safety. The information gleaned through this consultation will allow us to identify any cause for concern locally in terms of feelings of safety, specifically within our female population.

Research through the Dyfed-Powys Victim Engagement Forum Engagement

During 2021/22, members of the Dyfed-Powys Victim Engagement Forum were asked to share their views on numerous policing and crime matters:

- 1) Proposed changes in how Dyfed-Powys Police deals with, and processes, non-emergency calls from victims of crime / incidents.
- 2) Victims' Personal Statements and a Personal Statement template.
- 3) The content and layout of Goleudy's leaflet detailing how the organisation supports victims and witnesses.

This is a response under the Freedom of Information Act 2000 and disclosed on 06 June 2022



- 4) The content and layout of Dyfed-Powys Police's information and support guide for victims of rape and serious sexual assault.
- 5) The hours the Goleudy support service is available to victims and witnesses.
- 6) What is classed as an acceptable timeframe for a return call to a victim from Dyfed-Powys Police's Crime and Incident Hub.

In addition to the above the Commissioner has a number of volunteer schemes which involve members of the public scrutinising Force activity. Details of these can be found on the Commissioner's website:

Quality Assurance Panel - <https://www.dyfedpowys-pcc.org.uk/en/the-office/volunteer-schemes/quality-assurance-panel/>

Independent Custody Visitors - <https://www.dyfedpowys-pcc.org.uk/en/the-office/volunteer-schemes/independent-custody-visitors/>

Animal Welfare Visitors - <https://www.dyfedpowys-pcc.org.uk/en/the-office/volunteer-schemes/animal-welfare-visitors/>

2. 2020/2021

Carmarthenshire Policing Hub and Custody Suite Development – Pre-application Consultation

Consultation results and public meeting discussions were considered by both Dyfed-Powys Police and Asbri Planning in progressing the development.

'Policing Priorities and Funding 2021/22 – Have your say'

The findings from the policing priorities section of the survey were shared with colleagues working on the development of the Police and Crime Plan. The report is not available publicly.

The results of the police funding (police precept) element of this survey were incorporated into the Medium Term Financial Plan, available on the Commissioner's website: <https://www.dyfedpowys-pcc.org.uk/en/the-office/finance/precept-and-medium-term-financial-plan/>

Young people's experience of police contact

The video is now included as a training resource by Dyfed-Powys Police's Learning and Development team.

Research through the Dyfed-Powys Victim Engagement Forum Engagement

You will find details of the outcomes of the Victim Engagement Forum Engagement activities on pages 25-27 of the Commissioner's 2020/21 Annual Report: <https://www.dyfedpowys-pcc.org.uk/media/10875/pccs-2020-2021-annual-report.pdf>.

2021-2022

Chief Constable appointment

The views of the public were considered by the Commissioner as part of the Chief Constable selection process.

This is a response under the Freedom of Information Act 2000 and disclosed on 06 June 2022

Police and Crime Plan consultation

The views of the focus group participants were considered by the Commissioner and his team in the development of the 2021-2025 Police and Crime Plan.

'Policing Priorities and Funding 2022/23 – Have your say'

Feedback on the priorities set out within the draft Police and Crime Plan was considered by the Commissioner and his team in the finalisation stage of the Plan.

The results of the police funding (police precept) element of this survey were incorporated into the Medium Term Financial Plan, available on the Commissioner's website: <https://www.dyfedpowys-pcc.org.uk/en/the-office/finance/precept-and-medium-term-financial-plan/>

November 2021 – December 2021

'Rural and Farm Crime in Wales'

Analysis has been completed, and report of the survey findings will be published in July 2022.

'How safe do you feel in your local area?'

Analysis is currently ongoing to ensure we make best use of the data retrieved and feedback shared.

Research through the Dyfed-Powys Victim Engagement Forum Engagement

The outcomes of the Victim Engagement Forum Engagement activities during 2021/22 will be incorporated into the Commissioner's 2021/22 Annual Report.

3.

There were no specific costs attributed to any of these surveys apart from

- The 2022/23 'Policing Priorities and Funding' survey' - Targeted Facebook promotion, at a cost of £29.68.
- Custody Suite Development – Pre-application Consultation' – Public consultation was conducted by Asbri Planning Consultants at a cost of £3,575
- 'Rural and Farm Crime in Wales' £8,880 to external organisation to conduct the research work on behalf of the OPCC

All other consultation was undertaken by staff within the Commissioner's team who widely promoted and shared the survey, and analysed the findings as part of their day-to-day jobs.



4.

This is only applicable to the following surveys;

- Custody Suite Development – Pre-application Consultation which was conducted by Asbri Planning Consultants
- ‘Rural and Farm Crime in Wales’ – which was conducted by Aberystwyth University

Not applicable to any of our other consultations.

5.

Not applicable