**Meeting: Policing Board**

**Venue: Teams Meeting**

**Date: 7th March 2023**

**Time: 13:00 – 15:00**

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| **Members:** | Dafydd Llywelyn, Police and Crime Commissioner (PCC)  Deputy Chief Constable Claire Parmenter (DCC)  Assistant Chief Constable Steve Cockwell (ACC)  Carys Morgans, Chief Executive, OPCC (CEX) |
| **Also, Present:** | Supt Andrew Edwards, Chief of Staff – *Agenda item 5 only* (AE)  Heddwyn Thomas, Director of Estates – *Agenda item 6 (a) only* (HT)  Claire Bryant, Head of Strategy and Policy OPCC (CB)  T-Insp Richard Davies, Staff Officer (RD)  Ellen Jones, Executive Support, OPCC (EJ) |
| **Apologies:** | Chief Constable Dr Richard Lewis (CC)  Beverley Peatling, Chief Finance Officer, OPCC (CFO)  Edwin Harries, Director of Finance (DoF) |

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| **Decision No** | **Summary** |
| PB T3 56 | Recommended approach to rental property available in Milford Haven at Milford Haven Cedar Court approved. |

1. **Apologies and Introductions** *(Chair)*

Apologies were received from the CC, CFO and DoF. The PCC welcomed the DCC and the ACC to the meeting. Minutes from the meeting held on the 15th of February were deemed a true and accurate record of the meeting.

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| **Action No.** | **Action Summary** | **Update** |
| PB 210 | CFO to review HR reports to PB meetings | Ongoing – CFO in contact with HR officer Louise Davies |
| PB 215 | Input from CC at future meeting to be offered to the Police and Crime Panel | In progress - CEX to meet with Robert Edgecombe |
| PB 219 | Force Head of Corporate Communications and OPCC Engagement to discuss events programme and planning for engagement in 2023 | In progress- OPCC awaiting confirmation from Corp. Comms |
| PB 220 | Options paper in relation to OPCC engagement activity at large community events such as the Royal Welsh and Urdd Eisteddfod to be presented to the OPCC Exec Team | In Progress |
| PB 221 | CEX to circulate the NPAS Operational requirement review report with all Wales OPCC CFO’S and CEX | Complete |
| PB 222 | CEX to meet with ACC Guney to discuss collaboration reports to PB meetings | Meeting arranged 24th April |
| PB 223 | CEX to clarify timescale for national measure dashboard with Sup Andrew Edwards | In Progress |
| PB 224 | OPCC to prepare a local press statement in relation to the launch of the national Digital Crime and Performance Pack | On hold. A decision has been made to delay the launch of the public DCPP by a couple of weeks (exact launch TBC) |
| PB 225 | The CC to attend future IAG meeting | In Progress |
| PB 226 | TW to circulate race action plan presentation | Complete |
| PB 227 | The PCC to send information regarding recruitment concerns to Staff Officer | Ongoing – Staff Officer to review Force policy |

1. **Standing Items**
2. Chief Constable’s Update

The DCC provided an overview of the paper provided, including operational highlights and organisational updates. The DCC highlighted the County Lines intensification week targeting County Lines drug dealing as well educating members of the public, local lettings agents and young people. The DCC also highlighted the launch of the Public Digital Crime Performance Pack had been postponed by the Home Office. The date of the relaunch had not been confirmed.

1. Police and Crime Commissioner’s Update

The PCC provide an overview of the paper provided including key meetings and discussions held. The PCC highlighted meetings held in regard to road safety along with PS Ian Price.

1. Force Review

The ACC provided an overview of the paper provided, highlighting key updates in regard to the Force review. A discussion ensued regarding the difficulties of creating savings within the Force whilst also considering the impact on officers and staff. The PCC noted his concerns with communicating with employees, reiterating his concerns raised in the Policing Board meeting held on the 15th of February 2023. The DCC welcomed the PCC to receive regular updates in regard to the Force review as required. The PCC thanked the DCC for the suggestion but noted that OPCC representatives were in regular contact with the review team and fortnightly updates were being provided at Policing Board meetings.

1. **Focus:** Investigation Standards - *Supt Andrew Edwards*

AE provided an overview of the presentation on investigation standards, which had been the area of focus on the Force monthly performance event held on the 27th of February 2023. AE noted the positive work being undertaken and provided an overview of His Majesty’s Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) police effectiveness, efficiency, and legitimacy (PEEL) inspection report. AE provide an overview of the work being undertaken in response to the six pillars of the PEEL assessment . AE presented key data on pillar 1 and 2: call handling and deployment and response . The PCC noted the change in regard to 101 calls abandonment rates and questioned whether the 101 abandonment volumes were rising against decreasing volume of calls. AE informed that he would report back to the PCC after conducting further analysis. A discussion ensued regarding the upcoming implementation of new technology into the Force Communication Centre (FCC). The ACC informed that the technology would be implemented in two phases, starting in September and concluding early 2024. The PCC questioned if previously highlighted concerns regarding the new technology had been addressed. AE informed that the Head of Contact and Incident Management had undertaken further reviews to ensure the technology was adequate. The PCC questioned if the suggestion to change FCC rotas as part of the Force review had been progressed. The ACC informed that approval for a formal consultation had been given, but an impact assessment needed to be undertaken. The DCC informed the PCC that UNISON was not supportive of the proposal, but the Force would undertake a full review of impacts before any further decisions were made.

AE continued with the presentation providing an overview of pillar 3, crime recording. AE noted the Force’s requirement to improve timeliness of crime being recorded, and informed that this had been noted within the Force Performance meeting. The PCC questioned if there were any specific crime types causing concerns. The ACC noted that the Force was specifically focused on the reporting of domestic abuse (DA) instances. CB sought reassurance regarding the timeliness and the risk of any crimes being over the 24-hour limit. AE informed of the difficulty in recording crimes and reassured that resources were being flexed to assist in meeting the demand. The ACC noted the prioritisation of DA cases over the 24-hour timescale due to the effect it can have on the victim’s safety and their engagement with the police.

The ACC provided an overview of the Force’s investigation framework and AE noted the improvement within the Force’s investigation governance. The PCC questioned whether the concerns regarding the use of DA orders had been addressed. The ACC informed that discussions with the Director of Commissioning had helped progressed the concerns raised. The ACC noted the work being undertaken to support DA applications being made by Police Officers and not solely by legal services. AE proceeded to give an overview of investigation lengths. The PCC questioned if an analysis of rape and serious sexual offences investigations would be available. AE informed that data surrounding all crime types were available. AE gave an overview of positive outcome rates and highlighted the Force’s current position as no.1 throughout England and Wales. The PCC sought assurance that this improvement in rates had actually improved processes for victims. AE informed that there was a low response rate to the domestic abuse all-crime victim satisfaction surveys, but the Force had now outsourced the survey from the 15th of March 2023 with hope to engage with a greater number of victims. The PCC informed of the desire to hold a joint engagement day with the Welsh National Advisor for Violence Against Women and Girls (VAWG) and informed that this may be an opportunity to highlight the Force’s improvements.

**Action: AE to seek reasoning for 101 abandonment call rates and provide briefing to the PCC**

**Action: OPCC to arrange joint engagement event for PCC and Welsh National Advisor for VAWG**

1. **Matters for Decision** 
   1. Strategic Estate Opportunities, Milford Haven Station– *Hewddwyn Thomas*

HT provided an overview of the paper provided and the requirement to make a decision on the Milford Haven Station. HT provide an overview of the options noted within the paper and informed of the consultation that had been undertaken. HT provided a view of the capital spending against all options and noted that the decision had been through the Strategic Estates Group and the Chief Officer Group. The PCC thanked HT for the detailed paper and approved the recommendation to rent the property available in Milford Haven Cedar Court.

**Decision: That the recommended approach for the Force to rent the property available in Milford Haven Cedar Court be approved.**

1. **Review of all actions and decisions taken** *(Chair)*

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| **Action No.** | Action Summary | **To be progressed by** |
| PB 228 | AE to seek reasoning for 101 abandonment call rates and provide briefing to the PCC | AE |
| PB 229 | OPCC to arrange joint engagement event for PCC and Welsh National Advisor for VAWG | Policy Advisor for Victims |