



## REPORT / SUMMARY DECISION SHEET

**PURPOSE: COMMISSIONER DECISION- REF. DLI0113**

**Timing: Urgent / Pressing / Routine**  
(Specify date required and why, where possible)

**Title: Provision of a victim referral service**

**Category of Decision / Business Area Impact:** Commissioning e.g. Primary Legislation, Statutory Requirement, Finance, Performance, Complaints etc. (amend as appropriate)

### Executive Summary:

Victim Support was commissioned in April 2015 to provide a victim referral and support service and has provided this service on a single tender award basis which comes to an end on 31<sup>st</sup> March 2017. For the purposes of transparency and in line with Procurement guidelines, the provision of this service should be reconsidered from 1<sup>st</sup> April 2017.

The options for Dyfed Powys to deliver the victim referral service include:

1. Bring the service in-house, where the Commissioner would hold a contract with the Force
2. Publish a tender to enable open competition for delivery of the service

The service provided by Victim Support has performed well and meets the requirements of the specified service. However, ongoing challenges have been encountered with fully embedding the service into the victims' journey through the criminal justice system, resulting in a disjointed service provision to victims.

Provision of an in house service would enable staff to be embedded within the Forces structures and would streamline the process ensuring that victims receive a more coherent, connected service from the Force in respect of both the investigation of their crime and any support requirements they may have.

Provision of an in house service would also provide significantly more cost effective. As outlined below, the costs associated with management, training, and central support of the current service (circa £66,000) could be significantly reduced if not altogether removed.

**Recommendation:**

**The Commissioner is asked to approve the recommendation to allow the contract with Victim Support to cease on 31<sup>st</sup> March 2017 and to provide an in house victim referral service from 1<sup>st</sup> April 2017.**

**Police and Crime Commissioner for Dyfed-Powys**

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Nolan Principles for Conduct in Public Life.

The above request has my approval / does not have my approval / I note the information contained within the report (delete as appropriate)

**Signature:**



**Date:**

21. 10. 2016