



REPORT / SUMMARY DECISION SHEET

**PURPOSE: COMMISSIONING DECISION**

**Timing: Urgent / Pressing / Routine**  
(Specify date required and why, where possible)

**Title: To approve a variation to contract for the provision of mediation services**

**Category of Decision / Business Area Impact:** e.g. Primary Legislation, Statutory Requirement, Finance, Performance, Complaints etc. (amend as appropriate)

Commissioning – Variation to contract

**Executive Summary:** As outlined in the decision log dated 4<sup>th</sup> April 2014; two 6 month mediation pilots were run across the force to provide support, advocacy and mediation services directly to victims. The outcomes from the pilots identified that the involvement of an independent, neutral body in the process is viewed as beneficial, that the majority of cases are resolved via civil routes with no requirement for criminal involvement and that if undertaken properly by an independent body, mediation can significantly reduce the pressure on police time in responding to the ongoing calls.

The majority of cases requiring mediation are initially identified via antisocial behaviour incidents. Grŵp Gwalia have been contracted to provide an antisocial behaviour (ASB) service for Dyfed Powys PCC since 1<sup>st</sup> June 2014 (see decision log dated 23<sup>rd</sup> May 2014). The aim is to provide a service for the referral, management and reduction of antisocial behaviour. It is proposed therefore, that mediation would be an appropriate enhancement to the current service, providing an additional option within the overall tool kit to tackle anti-social behaviour.

The provision of mediation will be absorbed into the caseloads specified within the original contract (up to 31<sup>st</sup> March 2017). This means that there will be no unit cost associated with the provision. It is proposed that specialist mediation training (at a cost of £6,000) be implemented for Gwalia staff, with an invitation extended to Neighbourhood Policing Team member from each division of the Force.

Mediation services will be available across the Force area from 1<sup>st</sup> October 2015.

**Recommendation:**

That the Police and Crime Commissioner approve the proposal for the addition of mediation services to the current contract.

**Police and Crime Commissioner for Dyfed-Powys**

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct.  
The above request has my approval.

**Signature:**

*C. R. Salmon*

**Date:**

17 / 2 / 16