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DYFED-POWYS  
POLICE AND CRIME  
COMMISSIONER

## REPORT / SUMMARY DECISION SHEET

**PURPOSE:** COMMISSIONER DECISION

**Timing:** Urgent / Pressing / Routine

**Title:** Establishment of a Residents' Panel

**Category of Decision / Business Area Impact:** Quality of Service - Scrutiny

**Executive Summary:**

The Office of the Police and Crime Commissioner has recently established a process of 'dip-sampling' Dyfed-Powys Police complaints files, as a means by which to scrutinise and bring transparency to the Force's complaints handling process.

To bring greater independence to this process, it is recommended that a Residents' Panel be established. This will involve establishing an independent Panel of volunteers – residents of Dyfed-Powys – who will be given the opportunity to scrutinise the Force's complaints handling process. The Panel, on a quarterly basis, will examine a randomly selected number of complaint case files.

Once established, the remit of the Panel can be expanded to scrutinise other aspects of policing.

**Recommendation:** To establish a Residents' Panel.

**Police and Crime Commissioner for Dyfed-Powys**

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the NOLAN Principles for Conduct in Public Life.

The above has my approval.

**Signature:**

*C. R. Salmon*

**Date:**

14/1/14