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DYFED-POWYS
POLICE AND CRIME
COMMISSIONER

Minutes of Meeting

Meeting: Policing
Performance Board
Venue: Police Headquarters
Date: 11th July 2014
Time: 09.30 – 12.45



PUBLIC SUMMARY

<u>Members:</u>	Police and Crime Commissioner Christopher Salmon (PCC) Deputy Tim Burton (DPCC) Chief Constable Simon Prince (CC) DCC Carl Langley (DCC) Edwin Harries, Director of Finance (DoF) Jayne Woods, Chief Finance Officer (CFO)
<u>Also present:</u>	Carys Morgans, Chief of Staff (CM) Sharon Richards, Performance Manager, OPCC (SR) PS Christina Fraser, Staff Officer to the Chief Constable (CF) Claire Bryant, Office Manager, OPCC (CB) Paul Bowen, Estates Project Officer (PB, part of meeting only)
<u>Observers:</u>	Malcolm MacDonald (Joint Audit Committee Member) Ann Williams (Joint Audit Committee Member)
<u>Apologies:</u>	T/ACC Pam Kelly (T/ACC)

ACTION SUMMARY

Action N°	Action Summary	Progress
PPB 91	Problem profiles for violence against the persons to be shared with the OPCC	In progress – CF to send to OPCC
PPB 92	Re-offending data to be presented at Policing Performance Board meetings on a quarterly basis	Completed
PPB 93	Joint meeting with winning CRC to be arranged in due course	Ongoing
PPB 94	Keep PCC informed during probation service handover period	Completed
PPB 95	T/ACC to consider application of Force caution policy with regards to knife crime	Completed
PPB 96	Domestic Abuse arrest rates and percentage of repeat victim incidents to be analysed and reported to a future Policing Performance Board	In progress – date to be agreed
PPB 97	Risk assessments not undertaken and those not completed with the victim to be added to DASH compliance data	In progress – to be included in August data
PPB 98	Results of ASB data review to be presented to a future Policing Performance Board meeting	In progress – date to be agreed
PPB 99	Call and response handling data to be explored in further detail in 3 months following implementation of IT systems	In progress – date to be agreed
PPB 100	T/ACC to provide OPCC with full call and response handling data	In progress
PPB 101	CF to provide OPCC with correct sickness action plan figures for April and May	Completed
PPB 102	Joint media statement to be issued with regards to the Bobby Van scheme funding	Completed
PPB 103	Domestic Abuse Action Plan to be presented to the PCC at a Policing Board meeting	To be completed at PB 14/07/14

PPB 104	OPCC to be copied into Domestic Abuse Action Plan submitted to Home Secretary	To be completed at PB 14/07/14
PPB 105	Response to OPCC's questions on HMIC inspections to be received by 30 th June 2014	In progress
PPB 106	Update on MASH to be provided in late July following meeting with local authorities	In progress – scheduled for 18/08/14
PPB 107	CF to respond to OPCC questions on violence against women	Completed
PPB 108	Cyber-crime unit presentation to be provided to a future Policing Board meeting	In progress – scheduled for Sept PPB
PPB 109	Management of victims of fraud to be detailed in a report to a future Policing Board meeting	In progress
PPB 110	CG and CF to formulate joint response to NFIB re. Fraud and Cyber-crime Profiles	Completed
PPB 111	Research pilots into crime reporting commissioned by OPCC to include questions on hate crime	Completed
PPB 112	Violence against women and girls annual report to be discussed at a future Policing Performance Board	In progress – to be scheduled
PPB 113	CG and Force representative to identify suitable victims of crime to contact to promote community remedy consultation	Completed
PPB 114	T/ACC to confirm the sharing of appropriate crime data with victims' directory researchers	Completed
PPB 115	Representative from the Force to be identified to work with CCTV researchers	Completed

DECISIONS ARISING FROM MEETING 11/07/14		
Decision N^o	Decision Summary	To be progressed by:
PPB 011	That the local resolution review be shared with the Home Office	CM
PPB 012	That the 9 recommendations set out in the Accountability report be accepted	SR

Presentation on Digital Policing

Members received a presentation from Mr Ian Hoskinson and PS Shane Davies regarding the digital policing resources being piloted by the Roads Policing Unit in Carmarthen. The PCC expressed his thanks to all involved in the project and was encouraged by the speed of developments.

Minutes of Performance Meeting held on 13th June 2014 and Matters Arising

PPB 95 – it was identified that the issue was raised through the Out of Court Disposal committee. The CC assured that it was being looked at through Force Performance and Tasking Events.

PPB 109 – it was agreed that the DPCC share a letter received by the OPCC regarding Action Fraud with the CC.

Action: DPCC to share letter regarding Action Fraud with CC

The PCC issued a re-ordered agenda.

Members noted responses which had been received from the Force regarding violence against women and Armed Response Vehicle operations.



2014-07-11 Item 3 - 2014-07-11 Item 3 -
Violence against women ARV Operations.doc

A discussion ensued regarding information sharing with regards to domestic violence. The DCC clarified the current management and support arrangements for victims.

It was confirmed that the correct figures for Armed Response Vehicle operations had been re-submitted to the Home Office.

OPCC Quarterly Monitoring Performance Report and Corporate Performance Update

SR presented the first quarterly report for 2014/15. Trend data had been included for the first time. The PCC highlighted the need to include the Police and Crime Plan priority breakdown explicitly.

The PCC requested clarification on the rise in violence against the persons. The DCC acknowledged that this had been increasing for some time, and was being focussed on locally through Force Tasking. Proactive preventative measures had been introduced where possible. It was acknowledged that a wide range of offences were included in this category, including domestic abuse, murder and dog bites. The CC highlighted that the rise in violence against the persons and sexual offences was being mirrored in other forces. A drive on ethical crime recording was also thought to be having an impact. Both the CC and PCC agreed that they were not driven to reduce the numbers but wished to understand the increase. A discussion ensued regarding the economy's impact on violent offences. The CC stated that it was difficult to make an explicit link at the moment, but he would expect to see coinciding exponential rises in public order, criminal damage and violence, which was not the case. The DCC stated that the problem profiles would break down the issues in detail and by locality.

The CC agreed to update the PCC on the problem profiles.

The DCC stated an average of 32% of sexual offences reported each month were historical. The PCC expressed concern that the rise in historical cases was masking an increase in new cases. The CC confirmed that there had been an increase in the reporting of both historical and current cases. The PCC requested clarification on Ceredigion and Carmarthenshire figures being higher than other counties. The CC stated this was not known at this time.

Action: CC to provide PCC with information relating to historical and current sexual offences cases

The PCC requested an explanation regarding the increased fear, despite crime rates falling. It was agreed this was difficult to understand, especially considering the increase in officer establishment.

It was identified that there had been a very recent fall in satisfaction with treatment. It was acknowledged that this may not be a long term trend. It was agreed that work would need to be done to understand the change should this become a trend.

The PCC raised the issue of high reoffending rates in Carmarthenshire. The CC acknowledged that reoffending was higher in Carmarthenshire when compared to other areas in Dyfed-Powys. A discussion ensued regarding the performance measures for Integrated Offender Management and the limited confidence in the reoffending data.

Action: Detailed reoffending data and case studies to be presented to a future Policing Performance Board meeting

A discussion ensued regarding low file quality in Powys. The DCC stated that the quality fluctuates month to month but Powys regularly meets the 80% target. The CC reassured the PCC that this was being addressed and that the CPS continued to endorse DPP as one of the best forces for file quality.

The availability of complete call handling data was discussed. It emerged that there was insufficient confidence in the data in order to publish. The DCC stated there may be a need to look at the tracking software. It was highlighted that accurate data was required by the OPCC as a matter of priority. This would be shared with the Police and Crime Panel.

Action: Detailed accurate call handling data to be provided to the OPCC

End of Year Un-Audited Accounts

The CFO stated that both the CC's and Group's accounts had been completed. Reasons behind the significant underspend of £6m was explained in the report. The main two reasons were that the Force did not meet full establishment despite a full recruitment due to a high number of retirements and police staff vacancies were held in anticipation of the Public First programme. It was confirmed that recruitment was progressing as fast as possible and the Force was almost at the intended establishment level. A discussion ensued regarding the difference in those retiring on the top of scale and new recruits starting at the bottom of paycales. It was confirmed that the workforce plan identifies the number of potential future retirements and leavers. It was intended that the Force over recruit to allow for this and there would be 1,185 officers by the end of December. The CFO queried the rate at which officers could be recruited. The DoF stated that approximately 100 per year could be trained. The DCC assured that a number of candidates were on a waiting list in preparation for the next training vacancies. The PCC queried whether the provision of training presented an opportunity for collaboration and was advised that this would be explored.

The PCC sought assurance that the budget would be effectively managed in the forthcoming year. The DoF confirmed that the staff positions not yet filled would be scrutinised prior to recruiting.

Report on Overtime Payments

The PCC thanked the DoF for the paper. The DoF stated that overtime was being scrutinised at force performance events and overtime was planned as far as possible. Appropriate coding of overtime was being encouraged to allow effective monitoring. An operational decision had been made to increase the number of officers on duty during bank holidays. As such the budget for overtime on bank holidays had been increased from £60,000 to £65,000 per bank holiday. Overtime was also being monitored through the Duty Management System. The CC iterated that overtime was being managed to ensure appropriate use and operational flexibility. The PCC queried whether the budget applied to bank holidays would continue to rise. The DCC assured that no significant increase would be expected this financial year. The CFO requested trend data for previous overtime payments. The PCC stated that the inclusion of trend data on all board papers would be beneficial.

The CFO requested information on police staff overtime. The DoF stated this was in the region of £200,000, mainly due to bank holidays. The DCC highlighted this figure included scenes of crimes officers and detention officers.

Action: DoF to share police officer overtime trend data and police staff overtime information with CFO

Update on Collaboration

The DoF provided a high-level view of existing collaboration activity and a cost reduction summary of future collaborative opportunities. A discussion ensued regarding the National Police Air Service (NPAS). The DoF stated that a more detailed analysis of costs was anticipated from NPAS.

Estates rationalisation was scheduled to be discussed at the Policing Board on 14th July.

It was reported that approximately £150,000 of savings could be made through the firearms collaboration. The CC stated that an assessment of threats and risks had been made prior to changes to achieve the savings.

The appetite amongst other forces to enter into detailed collaborations now appears to be less at present due to a number of initiatives and operations ongoing - including preparations for the NATO summit. Other collaborations needed to be considered to ensure they provided value for money and are fit for purpose for Dyfed-Powys.

The PCC queried whether other collaboration opportunities were being sought outside of Wales. The CC confirmed that he was scheduled to meet with the CC of West Mercia to discuss possible opportunities. It was agreed that the CC and PCC discuss future collaboration outside of the

meeting. The PCC expressed some concern over the time taken to progress some collaborative ventures. It was agreed that timescales would be identified and shared with the PCC.

Action: PCC and CC to discuss opportunities for collaboration opportunities

Action: CC / DCC to identify timescales for the progression of collaborative ventures already identified

A discussion ensued regarding the Police Liaison Unit within Welsh Government to which DPP contributes £67,000. The function of the unit had been agreed through the All Wales Policing Group.

It was clarified that the Safety Camera Partnership income included grant funding from the Welsh Government and income from the driver retraining scheme.

The PCC requested clarification on the leadership of collaboration. The DCC currently leads on collaboration. The Director of Resources would be looking at collaboration opportunities regarding business support functions.

Update on Procurement

The DoF stated that the introduction of the Collaborative Head of Procurement for Southern Wales had streamlined processes and resulted in an increase of 64% in collaborative procurement. £871,000 of savings had been identified through such collaborations.

The CFO stated she was encouraged by the level of activity and outcomes identified and that the variety of frameworks provided adequate choice. The PCC sought assurance regarding the oversight of decisions made by the Collaborative Head. The DoF assured that the DPP Head of Procurement ensured DPP's interests were safeguarded and an appropriate balance was achieved between collaboration and local procurement.

The CC expressed confidence that frameworks were being utilised where appropriate. The CFO was satisfied that value for money was being achieved.

Progress Update on the Implementation of Antisocial Behaviour, Crime and Policing Act 2014

The DPCC stated that approximately 900 responses had been received to date regarding the community remedy survey, with the most favoured option being for perpetrators to repair any damage caused. The survey would close on 18th July, with findings presented to the Policing Board meeting on 4th August. A discussion ensued regarding possible extension of the deadline. It was felt that this would not allow sufficient time to implement the remedies by the October deadline. The CC was satisfied provided the respondents were representative of the demographics of Dyfed-Powys. CM stated that 1,000 victims of antisocial behaviour had received the survey and feedback

was also being received from these. CM advised that community triggers work was being progressed. The CC stated public expectations of community triggers would need to be appropriately managed.

A discussion ensued regarding PCSO powers in relation to the Act. The CC stated T/Chief Superintendent John was working on the implementation of changes within the Act in relation to PCSO powers.

Action: Update on PCSO powers developments in relation to the Antisocial Behaviour, Crime and Policing Act to be provided to PCC at a future Policing Board meeting

The PCC queried whether the use of certain types of orders was monitored as a result in changes in legislation. The CC stated monitoring took place in certain instances.

HMIC Inspections Update

The PCC stated sight of the action plan following HMIC recommendations would allow appropriate scrutiny.

Action: HMIC Action Plan to be presented at a future Policing Performance Board meeting

Update on Local Resolution

CM presented an overview of the report, stating that currently local resolution could only be undertaken by officers serving within the police. The Home Office had accepted a proposal from the PCC to explore the appetite for independent mediation. There was significant public and supervisor support for independent mediation, however constables appeared more reluctant. Concerns were also raised in respect of timeliness, communication and effectiveness of outcomes. The report recommended DPP be considered as a pilot force for the introduction of independent mediators within the local resolution process and that awareness, training and infrastructure improvements be made to ensure efficient, consistent delivery of local resolution.

The CC supported the report and stated further development was needed to ensure local resolution be fit for purpose. It was highlighted that low-level complaints handling was a national issue. The DCC acknowledged the necessity for timely resolution and the communication of the benefits to all parties was essential. The PCC suggested appropriate incentivising of effective resolution management.

Decision: That the local resolution review be shared with the Home Office

Accountability

SR presented the paper, stating a number of recommendations were presented to strengthen the accountability framework and enhance scrutiny.

A discussion ensued regarding the appropriate consideration of risk. CM highlighted the need to strengthen links between Chief Officer Group and Policing Performance Board.

The pre-tabling of questions was discussed. The CC agreed it would be useful to have the opportunity to prepare around certain questions but free-flowing discussion needed to be encouraged. The PCC agreed, but highlighted the need for answers to be provided at the time rather than at subsequent meetings.

Each of the 9 recommendations were agreed by the PCC and CC.

Decision: That the 9 recommendations set out in the Accountability report be accepted

The meeting entered into exempt session under the provisions set out within paragraph 18, Schedule 12A of the Local Government Act 1972.

Risk Summary

The following risks were identified throughout the meeting:

- Call handling and the quality of data
- Delay in progressing collaboration arrangements
- Llanelli custody

ACTION SUMMARY		
Action N^o	Action Summary	To be progressed by:
PPB 116	DPCC to share letter regarding Action Fraud with CC	DPCC
PPB 117	CC to provide PCC with information relating to historical and current sexual offences cases	CC
PPB 118	Detailed reoffending data and case studies to be presented to a future Policing Performance Board meeting	CC / DCC
PPB 119	Detailed accurate call handling data to be provided to the OPCC	CF
PPB 120	DoF to share police officer overtime trend data and police staff overtime information with CFO	DoF
PPB 121	PCC and CC to discuss opportunities for collaboration opportunities	PCC / CC
PPB 122	CC / DCC to identify timescales for the progression of collaborative ventures already identified	CC / DCC
PPB 123	Update on PCSO powers developments in relation to the Antisocial Behaviour, Crime and Policing Act to be provided to PCC at a future Policing Board meeting	CC
PPB 124	HMIC Action Plan to be presented at a future Policing Performance Board meeting	CF