



## REPORT / SUMMARY DECISION SHEET

**PURPOSE: COMMISSIONER DECISION – REF. DLI 038**

**Timing: Routine**

(Specify date required and why, where possible)

**Title: Termination of InPhase contract**

**Category of Decision / Business Area Impact: Governance**

**Executive Summary:**

In December 2014, a decision ([CS 08-05-2015](#)) was taken to procure a business and performance management tool. A joint specification was drawn up between the OPCC and the Force to procure a system that would support OPCC business and provide a business intelligence system for the analysis, reporting and presenting of crime, policing and ASB data.

Following an open tender exercise undertaken in April and May 2015, InPhase Ltd were awarded a three-year contract, with an option of up to 2 annual extension periods. Based on a 3-year software licence, the total cost in year 1 was £46,152. Costs for year 2 and 3 of £4,942 pa relate to the annual maintenance support fee.

During 2015/16, the InPhase application was developed and implemented in line with the previous Commissioner's aspirations to develop a central repository for multiple sources of qualitative and quantitative data to support performance management of policing and criminal justice. It was also anticipated that InPhase would be the sole solution for local tasking and decision-making for the OPCC and the Force.

Following his election to Police and Crime Commissioner in May 2016, Mr Llywelyn initiated a step-change in the way that he holds the Chief Constable to account for performance and in how OPCC business feeds into that process. It is considered that the business intelligence software used by the Force for a number of years meets the Force's operational requirements to ensure that end-users can manipulate, drill-down and analyse complex crime data quickly and easily.

Capabilities to manage key administrative functions have been developed through Sharepoint, a wide web-based application used across the Force and OPCC that integrates with Microsoft Office, providing a consistent approach to business management across OPCC business areas and between the OPCC and the Force.

All three applications require OPCC and/or Force staff resources to ensure that information and data is up-to-date and accurate for end users. The existing business intelligence software and Sharepoint support both the Force and the OPCC's operational and strategic business requirements.

The final year cost annual maintenance fee for InPhase is £4,942 pa. There are also indirect costs in terms of the ongoing staff resource required to update the information and data within InPhase.

Given the developments above, it is therefore considered that the resources required to maintain InPhase will outweigh the benefits gained by the OPCC and Force during the final year of the contract.

**Recommendation:**

That the Commissioner provides three months' notice to terminate the contract with InPhase, effective from 28<sup>th</sup> June 2017.

**Police and Crime Commissioner for Dyfed-Powys**

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Nolan Principles for Conduct in Public Life.

The above request has my approval / does not have my approval / I note the information contained within the report (delete as appropriate)

**Signature:**



**Date:**

11. 5. 2017