



COMISIYNYDD  
HEDDLU A THROSEDDU  
DYFED-POWYS  
POLICE AND CRIME  
COMMISSIONER

## SUMMARY DECISION SHEET

**PURPOSE: COMMISSIONER DECISION – REF. DLI 051**

**Timing:** Routine

Decision required by 31/3/2018 as contract ceases

**Title:** Extension of Llamau contract

**Category of Decision / Business Area Impact:** Commissioning

**Executive Summary:**

In 2015, Llamau were successfully awarded the contract for provision of a service to support missing young people, including debrief interviews and mediation services. The original contract ceases on 31<sup>st</sup> March 2018 but includes the option to extend for a further 2 periods of 12 months each.

At the Commissioning Board held on 13<sup>th</sup> October 2017, Board members were presented with a paper (extracts of which are available upon request) outlining the progress made against this contract. Performance data is positive, with cost effectiveness calculations demonstrating that the service costs a maximum of £245 per debrief, compared with the cost of £1,300-£2,400 to investigate a single missing person episode. The paper demonstrated examples of positive outcomes for individual cases along with a summary of the types of child sexual exploitation risks that have been identified and the actions taken by the service with partner agencies.

The paper also highlighted positive findings from a thesis focussed on feedback received from young people and families in receipt of the service and included comments from an evaluation of the debrief process undertaken by students from Cardiff University Psychology Department.

Based on the performance and cost effectiveness data contained in the report, it was recommended that the existing service contract with Llamau be extended for the optional period of 24 months. This would ensure that children and young people at risk are being appropriately supported and safeguarded within a cost effective service model.

**Recommendation:**

The Commissioner is asked to approve the extension of the contract with Llamau for the debriefing of missing young people for the 24 month period outlined within the original contract, taking the new termination date to 31<sup>st</sup> March 2020

**Police and Crime Commissioner for Dyfed-Powys**

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Nolan Principles for Conduct in Public Life.

The above request has my approval.

**Signature:**



**Date:**

27/10/2017



A draft specification has been developed and is being finalised between key stakeholders at present. Highlights of the service requested are included at Appendix i.

### *Current provision*

	<b>Carms</b>	<b>Ceredigion</b>	<b>Pembs</b>	<b>Powys</b>	<b>Total</b>
<b>Safe Lives recommended IDVA (FTE) based on current MARAC cases</b>	5.5	2	3.5	4	15
<b>Recommended level of cases for population</b>	3.5	1.5	2.5	3	10.5
<b>Current Local Authority funded IDVA</b>	1.8	0.8	1	2	5.6
<b>PCC funded IDVA</b>	1.3 + 0.5 support worker	1	1.3 + 0.3 support worker	1.4 + 0.5 support worker	5 + 1.3 support worker
<b>TOTAL current IDVA provision</b>	3.1 IDVA	1.8 IDVA	2.3 IDVA	3.4 IDVA	10.6 IDVA

\*note this is not fully reflective of the total cost implications as outlined below

According to Safe Lives data for 2016/17:

- Total MARAC cases in Dyfed Powys was 1,373.
- Recommended cases for Dyfed Powys based on population is 870.
- Dyfed Powys record 65 cases per 10,000 adult female population. The recommended level is 40, whilst the national average is 35. Work is ongoing to address the issue of over recording/reporting at MARAC within Dyfed Powys. However, this must be balanced against the recognition that referral numbers are likely to increase with the implementation of VAWDASV Act – Ask and Act etc.

Therefore, our requirements for future provision are likely to increase. Commissioners propose requesting a sliding scale from the status quo of existing provision up to the maximum desired capacity, so that we are able to identify costs required and have potential to expand in future

### *Issues*

- Welsh Government has indicated that future grants received by Local Authorities should be prioritised for frontline service provision with coordination and back office support being provided from alternative sources

## **Provision of Independent Domestic Violence Advisory (IDVA) service for Dyfed Powys**

### *Context*

The Regional Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV) Executive Board and Strategic Group are responsible for planning and implementing the VAWDASV strategy across Dyfed Powys. The first part of this strategy is to jointly commission the provision of IDVA services, in order to achieve the consistent and effective delivery of frontline services to high risk and repeat victims of domestic abuse.

A VAWDASV Needs Assessment and full strategy document are currently under development by consultant Rhian Bowen-Davies. So why this is this service being commissioned ahead of the development of the regional strategy?

- The service is an integral part of a wider, holistic response to VAWDASV
- The data and evidence of need is already identified through national data sets and is a recognised requirement within the area
- There have been ongoing discussions for many years regarding the benefits of a jointly commissioned service
- With contract ends dates aligning, and the VAWDASV work being developed, this is a realistic opportunity to commission a regional service at the recommended level to respond to the needs of individuals and families in the region
- A jointly commissioned service will provide:
  - Sufficient, if not additional, capacity
  - Resilience within the services
  - Accessibility
  - Opportunities for professional development within the service.
- Part of the rationale for releasing the PIN early was to ensure that providers and more importantly staff are reassured that plans are in place to continue the service provision. Given the history of annual funding cycles and the insecurity and instability it brings, it is vital to ensure that plans are transparent for a longer term future and that we don't risk losing competent, trained individuals from current services.

In line with the above, a contract term of 3 years is proposed with options to extend for an additional two 12 month periods. This will provide the stability and consistency of service provision that has been impossible to achieve on historical annual funding cycles.

Dyfed Powys Police and Crime Commissioner, along with the four Local Authorities within the Dyfed Powys region (the Commissioners), have issued a PIN via Sell2Wales to provide a brief summary of their intentions and a meet the buyer event was held on 3<sup>rd</sup> October to enable prospective tenderers to discuss related issues in further detail.



- As demonstrated by existing contracts, it is clear there is no consistency in terms of unit costing of IDVA provision
- The majority of existing service contracts are based on historic costings and have received no uplifts over time in line with inflation
- For example, in Ceredigion levels of grant funding do not cover the full costs of hosting the post and the shortfall is absorbed by the host employer
- The Welsh Government grant received by Powys for 2017/18 does not cover the full cost of the service, with a contribution being provided from core Local Authority budget
- Carmarthenshire's latest return to Welsh Government states that the Local Authority service has been reduced but is being subsidised by the hours provided by the PCC contract
- All current arrangements cease on 31<sup>st</sup> March 2018

An average IDVA salary across England and Wales is £25,000. Based on national average unit costs, and allowing for recognised third sector management costs of 10% on the contract, a fixed price contract of £400,000 per annum should provide at least 11 FTE IDVAs.

#### *Memorandum of Understanding*

A Memorandum of Understanding will be in place between commissioning partners to ensure clarity regarding financial, risk and performance management arrangements. Please note there will need to be a separate arrangement in place between Local Authorities regarding the regional banking arrangements for receipt of the future Welsh Government VAWDASV grant.

#### *Procurement Timescales*

The proposed procurement timescales are outlined below. Key stakeholders have acknowledged that this timeline is tight and that a degree of flexibility needs to be built in. All commissioning bodies will be contacting their existing providers to extend current arrangements for a 3 month period to allow for this.

<b>Date</b>	<b>Task</b>
06/11/2018	Place contract notice on Sell2Wales.co.uk
06/11/2018	Upload Invitation to tender document on Etenderwales electronic tender system
	Deadline for queries and requests for clarification
11/12/2018	ITT return date
11/12/2018 to 15/01/2018	Evaluate responses (evaluation panel of key commissioners, with providers interviews enabling input from service users and additional stakeholders)

	Drafting of award recommendation report
15/01/2018	Approval of award recommendation report
15/01/2018	Intention to award notification
15/01/2018 to 26/01/2018	Standstill period
26/01/2018	Contract award – notify tenderer
01/02/2018	Start of Mobilisation
01/05/2018	Contract Live

*Recommendations*

- Given that funding from the Police and Crime Commissioner and host employers have historically been subsidising Local Authority contracts, it is proposed that a 50/50 split is agreed between Local Authority contribution and the Police and Crime Commissioner in funding the future IDVA service. This equates to a combined financial contribution from Local Authorities across Dyfed Powys of £200,000 to be pooled with £200,000 from the Police and Crime Commissioner to enable a minimum of status quo provision to be achieved.

## Appendix i

Highlights of the service specification include:

- Service to address the safety of people at high risk of domestic violence and abuse from intimate partners, ex-partners and family members.
- Operating as the primary point of contact, IDVAs will work with their clients from the point of crisis to assess the risk, review options, and develop and implement plans to address their immediate safety, as well as longer-term solutions.
- Service will not work directly with children under the age of 16, but will make referrals to safeguard children at risk of harm and ensure appropriate signposting to specialist support services.
- The service will be available for all clients affected by domestic abuse, regardless of gender, sexuality, ethnicity or disability.
- The successful tenderer(s) will be required to work in close partnership with other relevant services to support overall service delivery.
- The organisation will also work as a developmental partner to help shape the future direction of addressing VAWDASV in Dyfed Powys.
- The successful provider will need to demonstrate that they are able to meet the requisite quality standards, that staff are appropriately trained (in accordance with IDVA qualifications and national training framework standards) and that they operate robust quality management frameworks.
- The Commissioners intend to contract with a single provider, however subcontracting arrangements, partnership arrangements and/or a consortium approach to service delivery are welcomed.

