



Heddlu Police  
**DYFED-POWYS**

**Mr. Mark Collins**  
**Prif Gwnstabl / Chief Constable**

Pencadlys Heddlu Dyfed-Powys, Blwch Post 99, Llangynnwr, Caerfyrddin, SA31 2PF.  
Dyfed-Powys Police Headquarters, PO Box 99, Llangunnor, Carmarthen, SA31 2PF.

- Ffôn/Tel : 01267 226325
- Ffacs/Fax : 01267 222185
- E-bost/E-mail :

Eich cyf/Your ref :

Ein cyf/Our ref :

Gofynnwch am/Please ask for :

To Dafydd Llywelyn,  
Police and Crime Commissioner,

Following the recent HMICFRS Crime Data Integrity Inspection of Dyfed Powys Police we have received a report containing the team's findings.  
In response to that report I can advise you as follows:

I am pleased with the overall progress the Force has made with crime recording. The progress can be demonstrated by a rise in our overall recording rate which has increased from 68% in 2014 to 87.8% in 2018.

Following the recent inspection the Force was graded "good" in two areas. Specifically in having efficient systems and processes to support the Force in accurately recording crime and also in the leadership and culture necessary to meet the national crime standards for crime recording. The report also highlighted the Force was good at recording sexual offences and other complex crime, such as Modern Day Slavery.

These significant improvements have resulted from changes implemented in force including a review of governance arrangements, the delivery of training to frontline officers and creating additional capacity for audit within the Force Crime Registrar's team. With the introduction of ICAT we have moved towards recording crime at the point of contact and I believe there is further scope to expand the volume of incidents that they deal with.

The recommendations of the HMICFRS inspection, as detailed below, will be implemented in full and monitored by the Assistant Chief Constable, under the the Strategic Crime Recording User Group.

- Take steps to identify and address gaps in its systems and processes for identifying and recording all reports of violent crimes (in particular those that are domestic abuse-related);
- Ensure officers and staff complete DASH assessments in all domestic abuse cases;

Prif Gwnstabl • **Mr. Mark Collins** • Chief Constable

Y Wobr Brydeinig am  
Wasanaeth o Safon

The National Award  
For Quality of Service



Mae Heddlu Dyfed-Powys yn croesawu  
Gohebiaeth yn y Gymraeg neu'r Saesneg.

Dyfed-Powys Police welcomes  
Correspondance in either Welsh or English.



Buddsoddwyr  
Mewn Pobl  
Investors in  
People



- Ensure that adequate supervision is applied to all crime-recording decisions made by officers and staff; and
- Ensure that all identified crimes are recorded without delay and in any case within 24 hours

I can provide reassurance that work has commenced on these areas, some of which was in place prior to the publication of the report, specifically the recommendations with particular focus on domestic abuse cases. There has been increased supervision in terms of incidents and audit in this area has been prioritised. I have also tasked an Assistant Director to lead a project in improving our response to domestic abuse cases holistically and this will include the recording function and completion of DASH assessments. I am determined that victims of domestic abuse get the best service and have the confidence to report matters to police.

The Force Crime Registrar is also developing products to improve front line knowledge of crime recording standards and is focusing on areas where mistakes have been made due to lack of awareness. These include offences of harassment, common assault, malicious communications and public order.

I am also committed to expanding the scope of ICAT to ensure more crimes are recorded at the point of contact, which will see improvement in recording crimes immediately and without delay.

As a force, we are committed to improving our performance in this area,

Yours sincerely,

A handwritten signature in black ink, appearing to read 'M. Collins.', enclosed in a thin black rectangular border.

CC Mark Collins

