



Dyfed Powys Commissioning Framework

Introduction

This commissioning framework is directly aligned to the Dyfed Powys Police and Crime Plan 2017-2021 (the Plan), with all commissioning intentions linked to the strategic priorities contained within.

The Police and Crime Commissioner (PCC) for Dyfed Powys acts as the voice of the public on policing and crime matters. The Commissioner is responsible for setting the strategic direction for policing within the force area. Dyfed Powys police force covers the counties of Carmarthenshire, Ceredigion, Pembrokeshire and Powys. It has a population of over 488,000, which is significantly boosted with tourists each year, and covers a land mass of over half of Wales.

The priorities set out in the Plan inform the PCC's decisions as to what funding is made available to the police and partners to achieve reductions in crime and disorder. This Commissioning Framework supports the PCC's intention to align the commissioning budget with those key themes and strategic priorities.

The priorities of the Police and Crime Plan and this commissioning framework are:

- 1) Keeping our communities safe
- 2) Safeguarding the vulnerable
- 3) Protecting our communities from serious threats
- 4) Connecting with communities

Key Principles

There should be a focus on value for money, maximising resources and ensuring the impact of the money spent is measured and the value is assessed.

Best practice in relation to procurement will be applied. The PCC expects all procurement processes to follow best practice and be accessible for any provider, including the voluntary sector. All relevant regulations and legislation will also apply including the Equalities Act 2010 which includes the Public Sector Equality Duty.

The Director of Commissioning has designed a transparent and accessible commissioning process. Lower value services are commissioned via the Office of the Police and Crime Commissioner (OPCC) enabling a simple and user friendly tendering process which reduces the burden on those submitting bids. The PCC has committed to ensuring that services represent the best quality and value for money. To achieve this, the evaluation process focuses strongly on quality as well as cost.

Joint/co-commissioning opportunities will be explored wherever possible to ensure that the benefits and added value of partnerships are fully considered.

Wherever feasible, the aim should be to award mid to long term contracts in order to ensure sustainability of service provision and to avoid the instability that accompanies short term or annual funding cycles.

Commissioning routes

Direct commissioning

To ensure that the PCC procures services which contribute towards achieving the priorities within the Police and Crime Plan, the PCC will directly tender or contract with a provider. This will be achieved through open competition where bidders are invited to tender for services that meet the required objectives and outcomes within a dedicated service specification.

Co-commissioning

Where appropriate, the PCC will work with partners and providers to secure the most effective and cost efficient outcomes from service delivery. This may be achieved via both established and emerging commissioning structures and partnerships with key stakeholders.

Grants

The PCC will make various grants programmes available. Some will be open to partners in support of their work on shared objectives across both organisational and geographical boundaries. Others will be open to charities, voluntary organisations and community groups, with the aim of improving local communities and the lives of the people that reside within them.

Grants will be awarded based on set criteria which include consideration of the community benefit, the evidenced need for the project, accessibility, how the project meets the priorities and value for money.

Other

In addition to this, there will be opportunities throughout the year to bid for various competed funds from the Home Office and the Ministry of Justice. A project

bank will be established by the External Funding Manager in order to capture potential project ideas and to identify areas of evidenced need. This will ensure that we maximise all opportunities for service development where appropriate.

For all funding mechanisms the PCC will hold contracts/agreements with the successful organisations that specify the detail of the outcomes to be delivered and the value.

Monitoring Commissioned Services and Outcomes

The intention of the Dyfed Powys PCC is to commission services that can deliver and demonstrate clearly defined outcomes. It will be the PCC's responsibility, through the Office of the Police and Crime Commissioner, to monitor progress for each commissioned activity against the proposed outcomes.

Outcomes for each contract awarded are developed based on the aims and objectives of the service. Beneath the agreed outcomes are a variety of performance indicators which may include qualitative and quantitative measures, restorative measures and payment by results measures, all based on the service contract. Performance indicators are discussed with the provider to ensure that they are achievable. Providers are expected to work with the Commissioner throughout the duration of the contract to further develop the framework of measurable outcomes for the Services. Having these measures in place enables the PCC to hold the service provider to account for the successful delivery of the contract and monitor progress through the lifetime of the contract.

Reporting

Intelligent monitoring and reporting means that we can engage with our service providers to ensure that information sought is realistic based on the commissioning purpose/context and the scope and timescales of the project.

Monitoring methods are underpinned by how the information is to be used – whether to understand the overall impact of the commissioned service, to develop and improve practice, to influence public policy, or to prepare for future commissioning.

Monitoring of services will provide the PCC with a tool for understanding success and failure, what works and what does not, and the difference the services are making.

Quarterly performance monitoring meetings will be held with all service providers. All providers are requested to capture and measure performance indicators on their own systems internally, ensuring they are accountable and in control of their own monitoring / reporting.

Risk Management

Service provider obligations with respect to employment of staff, safeguarding and other relevant legislation are clearly defined within contract documentation. This includes clauses relating to indemnity and insurance requirements.

Service providers manage their own risk throughout the duration of the contract and update the PCC on any issues that arise that are likely to affect the outcome of the contract.

The Commissioner has a statutory responsibility to represent the voice of victims. The impact therefore of not commissioning victims' services would breach this responsibility and impact negatively on public confidence levels and service delivery. Likewise the impact of not ensuring the provision of services to address wider community safety concerns is likely to increase crime, disorder and offending and impact negatively on the quality of life within communities and public confidence.

Budget

The total commissioning budget for 2019/20 is £1,453,587¹. A proportion of this is provided via a grant from the Ministry of Justice for the purpose of commissioning victims' services. The value of this grant for 2019/20 is £596,891. Due to the uncertainty about future funding, it is not possible to be precise about the size of the commissioning budget beyond 2019/20.

The section below details the allocations across various work areas. Note that this is subject to change throughout the year.

¹ Note this includes staff costs as well as costs incurred for direct service provision

Commissioning area	PCP Priority	Funding Mechanism	Amount 2019/20 (£)	Comment
Substance Misuse	1, 2	Joint commissioning	300,000	<ul style="list-style-type: none"> • Provision of substance misuse treatment services for those entering the criminal justice system • Drug testing within custody suites
Antisocial Behaviour	1, 2	Direct	130,000	Provision of services for the support, referral, and reduction of antisocial behaviour
Prevention of Youth Offending	1, 2	Grants	194,122	Identification of those at risk of offending and provision of bespoke support packages
Victims' referral service	1, 2	Direct	241,579	Provision of a victim referral service for all victims of crime who reside in Dyfed Powys
Victim Satisfaction	3	Direct	20,000	Telephone surveys of victims of crime as mandated by the Home Office
Domestic Abuse	1, 2	Joint Commissioning	200,000	Service providing support to victims of domestic abuse
Sexual Abuse	1, 2	Direct	73,570	<ul style="list-style-type: none"> • Provision of 24 hour access to crisis support for victims of sexual assault with specialist clinical and forensic care and ongoing support

				<ul style="list-style-type: none"> Provision of support for victims of child sexual abuse
Children at Risk of Sexual Exploitation	1, 2	Direct	79,595	Provision of an independent debriefing and mediation service for children and young people who have been reported as missing
Restorative Justice	1, 2, 4	Partnership with Wales Community Rehabilitation Company	25,000	Provision of restorative justice services for victims
Diversions scheme for offenders	1, 2, 3	Direct (Pilot)	95,561	Provision of a triage and diversionary support service for low level offenders