**FOI Ref: OPCC 38-20**

**Request:**

FOI Request.  Please, respond to the following questions that all involve SANCUS SOLUTIONS [SS]– who you outsource your reviews to:

1. How many reviews have they carried out for you?
2. How many of those were ‘upheld?’
3. The circumstances that evolved into the contract i.e. did they approach you first or, did you approach them first?
4. If, a PCC approached them, was it Dyfed Powys, Gwent or North Wales.
5. If, it was one of the three aforementioned PCCs, the name, position and PCC that he/she works for.

**Response:**

I can confirm that the Office of the Police and Crime Commissioner (OPCC) does hold the information requested with regards to Question 1 and Question 2, as outlined below:

Question 1: How many reviews have they carried out for you?

Answer: 29 Reviews (as at 2 December 2020)

Question 2: How many of these were upheld?

Answer: 6 Reviews resulted in an ‘Upheld’ decision to the complainant

 2 Reviews resulted in a ‘Partial Upheld’ decision to the complainant

 2 of the 29 Reviews carried out by Sancus have not been finalised by the Office of the Police and Crime Commissioner (OPCC) as at 2 December 200 and therefore a final outcome has not been recorded

With regards to Questions 3, 4 and 5, I can confirm that the information is held by the OPCC, but we are applying a Section 21 Exemption as detailed below:

Section 21.—(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

(2)— For the Purposes of subsection (1)

(a) information may be reasonably accessible to the applicant even though it is accessible only on payment, and

(b) information is to be taken to be reasonably accessible to the applicant if it is information which the public authority or any other person is obliged by or under any enactment to communicate (otherwise than by making the information available for inspection) to members of the public on request, whether free of charge or on payment.

(3) For the purposes of subsection (1), information which is held by a public authority and does not fall within subsection (2)(b) is not to be regarded as reasonably accessible to the applicant merely because the information is available from the public authority itself on request, unless the information is made available in accordance with the authority’s publication scheme and any payment required is specified in, or determined in accordance with, the scheme

In addition to the above information, I have included a further hyperlink (below) which may be helpful to you. The hyperlink directs you to a copy of the Decision Log completed by Dyfed Powys OPCC in relation to the PCC’s decision to implement Option 1 (i.e. for those complaints recorded under Schedule 3 of the Police Reform Act 2002, the OPCC is responsible for the Complaint Reviews) and how that would be practically implemented:

<http://www.dyfedpowys-pcc.org.uk/media/9385/c-users-65038-desktop-dll174-sancus-solutions-decision-log-002.pdf>