**FOI Ref: OPCC 09-21**

**Request: Dated 6 February 2021**

**Response:**

I can confirm that the Office of the Police and Crime Commissioner (OPCC) does hold the information requested, as outlined below:

Question:

Under the Freedom of Information Act, could you please kindly answer the questions below.

Telephony System

1. What is your current telephony system?

2. How many users of the telephony system?

3. When is the contract up for renewal?

4. Are you considering or interested in Microsoft Teams Voice (Direct Routing)?

5. The name (separately) and email address of the primary contact for this contract?

6. Current annual spend?

Mobile phone contracts

1. Who is your current mobile phone provider?

2. How many mobile connections?

3. When is the contract up for renewal?

4. How long do you contract for (24 or 36 months)?

5. The name (separately) and email address of the primary contact for this contract?

6. Current annual spend?

Crown Commercial Services frameworks

Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045) If not, how do you procure mobiles and telecommunication services/solutions?

Answer:

Telephony System

1. CISCO Call Manager
2. 2,200
3. No on going contract
4. Yes
5. Mark Hall – [mark.hall@dyfed-powys.police.uk](mailto:mark.hall@dyfed-powys.police.uk)
6. £0

Mobile phone contracts

1. EE
2. 1,650
3. 22/06/2021
4. 36 months with 24 month extension option
5. Marc Jones – [marc.jones@dyfed-powys.police.uk](mailto:marc.jones@dyfed-powys.police.uk)
6. 2019-20 - £138k

Crown Commercial Services frameworks

Yes