



**Police and Crime  
Commissioner for Dyfed-Powys**

# **The Policing Protocol Order 2011**

**Quarter 4 2020/21 Summary Performance Report**

## Introduction

The Police Reform and Social Responsibility Act (PRSRA) 2011 establishes Police and Crime Commissioners within each Force area in England and Wales, giving them responsibility for the totality of policing within their area. It requires them to hold the Chief Constable to account for the operational delivery of policing, including the Strategic Policing Requirement published by the Home Secretary.

Section 70 of the PRSRA requires the Secretary of State to issue a Policing Protocol, which applies to every Chief Constable and Police and Crime Commissioner.

This protocol sets out the roles and responsibilities of all involved in the quadripartite relationship, namely Police and Crime Commissioner, Chief Constable, Police and Crime Panel and Home Secretary.

All parties will abide by the 7 principles set out in the Standards in Public Life, known as the Nolan Principles.

The establishment and maintenance of effective working relationships by these parties is fundamental. It is expected that the principles of goodwill, professionalism, openness and trust will underpin the relationship between them and all parties will do their utmost to make the relationship work.

In order to demonstrate compliance with the Policing Protocol Order 2011 the Office of the Police and Crime Commissioner for Dyfed-Powys developed a healthcheck which covers all the areas in the protocol which the Police and Crime Commissioner has legal power and duty over. This equates to 21 areas which are further broken down into 57 areas of action by various business areas within the OPCC, 4 of these are permanently marked as N/A which leaves 53 action areas. These are completed on a quarterly basis to show continuous progress.

Each section is given a RAG rating to highlight any areas of concern

**Green** - Fully compliant, no additional work necessary

**Amber** - Partially compliant, some additional work necessary

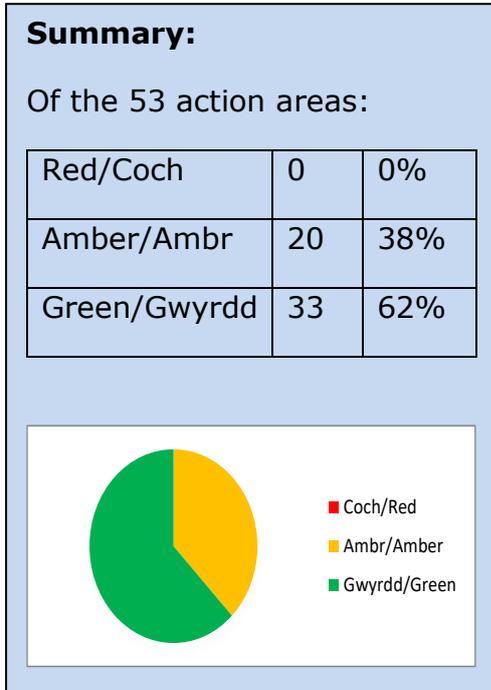
**Red** - Not compliant, duty not currently being met

The summary of the healthcheck is made available to the Police and Crime Panel in report format, including an Executive Summary of the previous quarter.

## Executive Summary

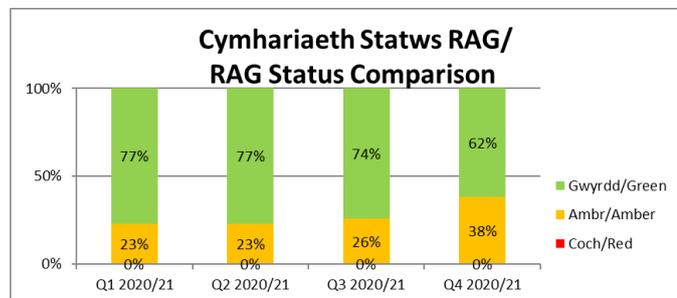
The following report covers the reporting period of Q4 of the financial year 2020/21 (Jan/Feb/Mar 2021)

### RAG status comparison



**NONE** of the action areas is in a red status.

The number of green and amber categories has changed very slightly from the previous quarter with green decreasing by 6 and amber increasing by 6. Business leads continue to closely review the RAG status of their areas



All areas are at least partially compliant with some categories standing out as needing more attention due to the percentage of amber within the category:

17a - Set the strategic direction and objectives of the Force through the Police and Crime Plan which must have regard to the SPR - (3/3) 100% amber. This has been classed as Amber at this time as preparation have begun to develop the new Police and Crime Plan. However it must be recognised that the current Plan remains in place and provides the necessary strategy direction.

17c - Hold the Chief Constable to account for the performance of the Force's officers and staff - (2/3) - 67% amber

17e - Appoint the Chief Constable - (1/1) - 100% amber

17h - Enter into collaboration agreements with other PCCs, other policing bodies and partners - (2/3) 67% amber

17i - Provide a local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action - (4/5) 80% amber

17m - Prepare and issue an annual report - (1/1) - 100% amber

Duty	Number	Action Required	RAG status	Progress Update Q4 (Jan/Feb/Mar 2021)
Set the strategic direction and objectives of the Force through the Police and Crime Plan which must have regard to the SPR	17a	Development of Police and Crime Plan in line with requirements set out in Police Reform and Social Responsibility Act 2011 (Part 1; Chapter 3; 7)		Police and Crime Plan was developed and launched w/c 27th March 2017. A decision was made by the PCC in 2018 that the Plan was sufficiently broad that it remained relevant for the duration of the term of the Plan. With the announcement of the postponement of the Police and Crime Commissioners' elections, approval was sought and gained from the Police and Crime Panel to extend the term of the Police and Crime Plan by a further year. 21.07.2020 - The OPCC Executive Team signed off the schedule of work to develop the next Police and Crime Plan. 16.10.2020 - Initial scoping meeting for the development of the next Police and Crime Plan involving OPCC and Force officers. Broad policing priority questions were included in the precept questionnaire in December 2020. 26.04.21 - An action plan to support the development of the new Police and Crime Plan is in place which includes consultation with key stakeholders and the public in May/June 2021. The draft Plan will be presented to the Police and Crime Panel in November 2021.
		Development of a Police and Crime Delivery Plan to support the achievement of the objectives as set out in the Police and Crime Plan		Discussions have commenced between the OPCC and the Force Chief Officer team in relation to the development of the new Police and Crime Plan, which will include a Delivery Plan to support the achievement of the objectives as set out in the Police and Crime Plan.
		Review the Police and Crime Plan to ensure it remains fit for purpose		Work has commenced with the development of the new Police and Crime Plan. This will be developed by seeking professional advice of key partners, by taking into consideration relevant strategic documentation and through consultation with the public and other key stakeholders.
Scrutinise, support and challenge the overall performance of the force including against the priorities agreed within the Plan	17b	There are formal governance arrangements in place to support effective scrutiny		Formal scrutiny arrangements are in place and continuing during the COVID-19 crisis. Furthermore, PCC representatives are included in the governance arrangements for COVID-19, ensuring that they are fully sighted on organisational pressures and measures being put in place. Review of Force governance arrangements has been undertaken to ensure they are fit for purpose. To ensure appropriate OPCC representation, a scoping exercise has been undertaken to provide clarity over attendance and the role of the OPCC at each group e.g. contributor, scrutiny
		Development and annual review of Corporate Governance Framework		Annual review conducted during this quarter and published in advance of new financial year.
		Establish a risk-based, forward looking schedule of activity to support improvements in Force performance		The previous two quarters' scrutiny schedule has been focused on supporting the Force's focused improvement areas. As such, the OPCC has experienced good Force engagement in the process, with efficient responses to Panel observations, resulting in positive action being taken.

		Ensure the public's views are represented in the PCC's scrutiny work		Scrutiny plan continues to operate smoothly, with the OPCC maintaining OOC and QA scrutiny panels on regular basis. Due to other priorities, public feedback has not been proactively sought for scrutiny themes, but indirectly covered through regular horizon scanning. This will be an area for development in the new term of office.
		Oversight and implementation of external inspectorates recommendations		This has been a busy quarter for inspection reports requiring formal response, however the OPCC has worked efficiently with DPP to submit all required responses within the statutory deadline.
Hold the Chief Constable to account for the performance of the Force's officers and staff	17c	Development of a performance framework and structure that allows a greater understanding of the Police and Crime Plan outcomes		In order to demonstrate compliance with the Policing Protocol Order 2011 the OPCC developed a healthcheck in 2018 which covers all the areas in the protocol which the Police and Crime Commissioner has legal power and duty over. The healthcheck is now reviewed on an annual basis to ensure that it remains relevant and provides business leads the opportunity to reflect on previous entries and change reporting as required.  Version 4 of this healthcheck will be developed over the coming months to record and capture all information for 2021-22
		There are formal governance arrangements in place to hold the Chief Constable to account for the performance of officers and staff		Formal governance arrangements are in place including Policing Accountability Board which is a public meeting where the PCC holds the CC to account for Force performance. Additionally there are Policing Board meetings every 3 weeks which focus on specific areas linked to the Police and Crime Plan. Standing agenda items include Finance, Strategic HR and Communications. Governance arrangements continue over the COVID-19 crisis, with a strong focus on organisational preparedness and impact of COVID-19.
		Chief Constable's Professional Development Review		Formal letter detailing objectives for Temporary Chief Constable Claire Parmenter was issued on 25.01.21, which was followed by in-depth discussion on 25.02.21 prior to the TCC commencing in role. Primary focus is ensuring that the public are at the heart of everything we do and every decision made.
Decide the budget, allocating assets and funds to the Chief Constable; and set the precept for the Force area	17d	Inform PCC's decision in respect of the precept		Detailed review work continued during 2020/21 with information being provided to the PCC to inform his deliberations in relation to the precept. This included a number of discussions with Chief Officers and a seminar which was attended by the PCC, PCP members and JAC members where the CC and DoF articulated the current Force position and anticipated challenges for the years ahead which has now led to the development of the Medium Term Financial Plan for 21/22-25/26, Capital Strategy, Reserves and Treasury Management Strategy. The PCC's proposal for the 2021/22 precept was supported by the P&CP
		Setting of Medium term financial plan		Medium Term Financial Plan set and considered by the Police & Crime Panel in February and supported by Panel members. The MTFP is also considered by the Joint Audit Committee in conjunction with the Reserves Strategy, Capital Strategy and Treasury Management Strategy
		Funding of capital programme to provide force with appropriate assets		Detailed work has continued to further develop the longer term (10 year) capital programme which forms part of the MTFP, Capital Strategy and Treasury Management Strategy. The MTFP was considered by the Police & Crime Panel in February

		to deliver effective policing services		2020 and supported by members. The MTFP is also considered by the Joint Audit Committee in conjunction with the Reserves Strategy, Capital Strategy and Treasury Management Strategy
Appoint the Chief Constable	17e	Appointment of Chief Constable		Reference decision log DLL 196. With Chief Constable Mark Collins indicating his intention to retire, it has been necessary to consider the future leadership of Dyfed-Powys Police. With the close proximity of the Police and Crime Commissioner elections in May 2021, advice has been sought from the Association of Police and Crime Commissioners (APCC) and an experienced Independent Member for Chief Officer Appointments – a role which is laid out in Home Office Circular 20/2012 and updated in Home Office Circular 13/2018. Both the APCC and Independent Member are in agreement that the importance of the relationship between the Police and Crime Commissioner and the Chief Constable is such that the critical decision of a substantive Chief Constable appointment should be for the elected Commissioner to progress after the May election. To provide stability and consistency within the organisation, it was decided that Deputy Chief Constable Claire Parmenter assumes the role of Temporary Chief Constable for up to 12 months.
Remove the Chief Constable	17f	Follow process set out in Part 2 of Schedule 8 to the 2011 Act and regulations made under Section 50 of the Police Act 1996(a)	N/A	N/A
Maintain an efficient and effective police force for the police area	17g	Ensure the delivery of Value for Money		Responsibilities and arrangements for striving for Value for Money are embedded throughout the Corporate Governance Framework with both Internal and External Audit seeking assurance that appropriate arrangements are in place to secure economy, efficiency and effectiveness in both the PCCs and CCs use of resources. Audit Wales also undertook a specific VFM review on collaborative arrangements which has made a number of recommendations. The Finance, Efficiency and Futures Group oversee arrangements with the MTFP and the CFO participates in a number of force governance meetings which routinely consider aspects of VFM. The Efficiency and savings plan is considered as part of the MTFP and a focus has been brought to project proposals and business benefits realisation which will seek to assist in the continual drive for VFM. VFM is an intrinsic part to procurement activity at a local, regional and national level and the creation of BlueLight Commercial will assist in driving further VFM.
		Statutory compliance of estates ensuring fit for purpose for operational use		During this reporting period our statutory compliance continues to increase albeit marginally by 2% on the last quarter. We have launched a new methodology of performing the in-house planned preventative maintenance checks, utilising hand held devices to record the data and while this new method has been introduced, we are getting used to the system and a more accurate method of measuring performance, which explains a slight dip in this performance in statutory corrective work. The Fire Risk Assessment work has now been completed, whilst the quarter average is 93% and the next stage is planning the corrective work which is a significant piece of work.

		<p>Explore opportunities to reduce environmental impact</p>		<p>The Sustainability Working Group is assessing the 17 strands of sustainability and considering what resources are required to support this. This strategic work aligns with the Force Management Statement (FMS) and forms part of a wider review by NPCC and all forces within the UK.</p> <p>The Force has secured £879,000 of SALIX funding to support decarbonisation and reduce fuel consumption. This project work is underway.</p> <p>The utilities management group has been formed to look at targeted areas of improvement and the ToR for this will support the sustainability working group.</p>
<p>Explore and maximise external funding opportunities</p>			<p>We continue to work with the Community Safety Partnerships to develop projects under the initial investment</p>	
<p>Explore and maximise sponsorship initiative opportunities</p>			<p>Sponsorship opportunities are continuing to be sought across the Force area although this has slowed due to the current COVID situation. Going forward, this will be a priority area for the External funding advisor.</p>	
<p>Implement and maintain a risk register to identify and mitigate risks to the OPCC and force</p>			<p>A full review of the OPCC Risk Register was undertaken by the Compliance and Performance Manager in March 2021. With agreement from the OPCC Exec. Team several changes were implemented to ensure that the OPCC has a more robust process in place for the management of risk.</p> <p>Consideration was given to moving to a Corporate Risk Register which was supported. This register will contain risks that need specialist management at a higher level or a multi-departmental approach to management. These are risks that would critically impact on the capability to deliver services focused on the achievement of the Police and Crime Plan Priorities and impact the OPCC as a whole. They are very high level risks deemed impossible or impractical to manage at a business lead level.</p> <p>In order to progress to a Corporate Register there was a need to remove a number of risks as no longer meeting the criteria for such a register.</p> <p>It was decided that some of these risks should be moved to a lower level dynamic register which will sit separately to the corporate risk register.</p> <p>The Dynamic Risk Register will be an office level register that contains all the risks identified by individual business area leads and are the risks at that moment in time that are impacting on the organisation.</p> <p>The introduction of a dynamic register will ensure that we don't discharge risks without the confidence that they will still be reviewed at a certain level, albeit through business area leads on a separate register.</p> <p>There is Executive team oversight of all the risks contained in both registers and the Compliance and Performance Manager reports to the Exec team on this monthly</p>	
<p>Utilise training and development plans for all OPCC staff</p>			<p>There is a specific training budget in place to support professional development which is identified through the Development and Assessment Profile. However, due to COVID restrictions and an increase of free online development opportunities during 2020/21, there has been some underspend</p>	

				in this during the course of the year. Any outstanding development opportunities will be honoured during 2021/22 where applicable.
Enter into collaboration agreements with other PCCs, other policing bodies and partners	17h	Explore collaboration opportunities in accordance with the Policing Vision for Wales		Collaboration is firmly on the AWPG agenda. Audit Wales have undertaken a review of collaboration to determine whether the most are being made of opportunities and whether more can be done. Report has been considered at Policing in Wales in September 2020, which is supported by an action plan which will be monitored. T/ACC Cockwell is the All Wales Collaboration lead and is actively seeking to progress opportunities
		Explore collaboration opportunities with other partners		We are in the final stages of implementation of the Safer Streets fund project and have submitted a second bid for the second round of the fund. We have recently been awarded a £880k bid for Salix funding looking at improving the environmental sustainability of our estates. We are also looking to develop a partnership bid for the Youth Endowment Fund.
		There are formal governance arrangements in place to scrutinise collaboration agreements		PCC Llywelyn assumed chair of the AWPG as of July 2019 and introduced a new structure to support the scrutiny of collaboration arrangements. This new approach ensures a focussed and thematic approach to scrutinising collaborations. There is a Forward Work Programme in place for the PCC's term as chair to scrutinise a range of collaboration arrangements. During handover to South Wales OPCC in July 2020 it was agreed that the current arrangements should remain and be further enhanced. PCC Llywelyn has proposed an away day take place upon commencement of term 3 to explore collaboration further. Collaboration focus in Policing Board in March 2021.

<p>Provide a local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action</p>	<p>17i</p>	<p>Working with the Force to develop and implement our joint Strategic Equality Plan; meeting the objectives within.</p>		<p>Continued to regularly review our approach to engaging and communicating with the public, in line with the principles set out within our Engagement and Communication Strategy and Government guidelines / the local COVID-19 position. In preparation for the internal audit of the OPCC and DPP Engagement work in early March, the Engagement strategy and Action Plan was reviewed and updated. The Action Plan was approved by the Exec. Team. There were no recommendations from the auditors in relation to the strategy. However, the auditors did recommend the need for a Social Media Policy for the Office. This will be developed in Q1 of next term, as well as a Social Media Strategy for consideration of the Exec. Team. The PCC met with the Youth Forum to discuss possible questions that young people may want to ask the Police. The Youth Ambassadors were invited to attend the Police Accountability Board in February to ask their questions and to get feedback from the CC and senior officers. Information was shared with the Youth Forum on the development of the Children's Right Charter.</p> <p>Youth Ambassadors has begun working on a project to develop a short film that shares the views of some young people who have had experiences of police contact. The project has been developed following feedback from the Youth Ambassadors on the research work that was commissioned by the Office to Hafan Cymru in 2020 to gather the views of young people on Policing, Crime and Wellbeing. The Youth Ambassadors held meetings with youth organisations to identify individuals who were happy to share their experiences, and some of which will be included in the video. The video will be included as a resource with DPP Learning and Development, to support Police Officers &amp; Staff's training. The video will be published in Q1 of next term. Two newsletters were published during Q4, in January and March focusing on the PCC's key activities as well as updates from Commissioned Services and partners.</p> <p>A virtual Community Engagement Day was held in January which focused on Road Safety, where the PCC met with community representatives as well as partners to discuss Road Safety concerns. The PCC also launched the Fatal5 campaign during the Engagement day, in partnership with Go Safe.</p> <p>We have continued with our Facebook live 'Commissioner in Conversation' live broadcasts on a weekly basis, with several various guest speakers. All broadcasts are available to view on our Facebook page. They continue to be popular in terms of engagement and number of views, and have helped to increase the number of followers on our Facebook page. In Q1 of next term, we will look to build on their success, and look to broadcast on YouTube and develop them in to podcasts.</p> <p>Following meetings between the PCC and Farming Unions in January to discuss rural crime issues and concerns, we facilitated a Strategic Partnership meeting between organisations in the Dyfed-Powys area and DPP Rural Crime Team to discuss rural and wildlife crime issues in the area, and to identify collaborative opportunities to tackle rural crime. Organisations involved included Local Authorities, National Parks, Natural Resource Wales, and we were also joined by North Wales Police's Rural Crime Team and have continued to work with them on the Future Farms Cymru website that will promote farm security, and technology.</p> <p>We published a digital Rural Crime bulletin, highlighting the work the Force and the PCC are doing to tackle rural crime issues.</p>
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Continue to publish a weekly highlight infographic on Social Media that provides a high level overview of the PCCs weekly activities.

19 Press releases were released during Q4, with several of them leading to local and national media coverage and interviews of the PCC

We continue to promote the work of the PCC and the Office through our social media channels, as well as supporting key national and local campaigns.

An update on engagement projects and next steps was shared with VEF members. An update was also included in the Newsletter in terms of engagement activities and their outcomes, as well as future plans for the VEF.

		<p>Development and implementation of OPCC Single Equality Plan incorporating providing opportunities for local communities to inform and influence decision making</p>		<p>We continue to try and improve our understanding of our diverse communities in order to ensure our services are fit for purpose and all of our communities have a voice in policing.</p> <p>Several meetings were held with our Youth Ambassadors to discuss and develop a short video of Young People's experience of Police contact.</p> <p>Early discussions have begun with DPP School Beat Officer and Equality and Diversity Manager on this year's Hate Crime Awareness week. We have received a proposal from a local drama company to work with us to develop a play to raise awareness of Hate Crime in Schools that will be supported with special workshops. Further discussions will take place during Q1 of next term.</p> <p>Policy and Engagement Advisor attended Race Equality First's - Community Organisation Networking Event for Mid &amp; West Wales to find out about training opportunities for organisations.</p> <p>Member of the team continues to attend the Equality and Diversity Board Meetings. Work has been begun jointly with the Force's Equality Diversity and Welsh Language Manager to publish a Progress report on the OPCC and DPP Strategic Equality Action Plan. The report will be published in Q1 of next term.</p> <p>We have continued with our digital approach to public engagement throughout Q4 whilst the pandemic continued.</p> <p>We continue to promote digital engagement opportunities through the press in the hope that it will reach the wider community, ensuring we promote the fact that residents can use their telephones to join online discussions.</p> <p>The PCC has more recently held a small number of face-to-face meetings, and has undertaken one face-to-face engagement activity in Llanelli, to promote the Safer Streets initiative in the area.</p> <p>We will continue to adapt and develop our engagement approach depending on local restrictions and changes with the pandemic.</p> <p>We continue to include information on our website and social media platforms as to how the public and community representatives can contact the PCC and his team during this time.</p> <p>As above, we continue to include information on our website and social media platforms as to how the public and community representatives can contact the PCC and his team during this time.</p> <p>The PCC's Newsletter is available in Welsh and in English both electronically and in paper.</p> <p>All press releases from the PCC are sent to all media contacts who in turn publish our news electronically and in traditional newspaper format. We also publish our press releases on our website and direct our social media followers to articles online via our posts.</p>
		<p>Respond to community concerns in a timely manner</p>		<p>Further increase in total complaints received during this quarter in comparison to last quarter (75 total).</p>

		Engage residents in contributing to assurance and scrutiny activity		<p>Despite the Pandemic continuing to have an impact on the level of activity of our volunteer cohort, the Assurance Support Officer continues to maintain regular engagement with them.</p> <p>Animal Welfare visits were suspended for a time, but have now resumed, with handlers who have waited the longest to be seen being prioritised for Q1 of 2021/22.</p> <p>ICVs conducted phone calls to suites when unable to visit physically, and whilst detainee take-up was poor, usual environmental checks were still completed by discussing matters with custody staff. This has proven to be as effective as physical visits, as a number of issues have been identified. Custody record reviewing undertaken by the OPCC ensured continued oversight, with the total proportion of detainees' welfare reviewed remaining consistent with previous quarters.</p> <p>QA Panel Member numbers have decreased, but are expected to return to normal during the next quarter, should all applicants be successful.</p> <p>Volunteer recruitment and retention is reviewed continually by the team and recruitment drives are planned when required. The Policy Assurance Advisor continues to have good working relationships with each of the local Volunteer Bureaus to advertise vacancies.</p>
		Provide effective and accessible services for victims and vulnerable people		<p>MOJ data return submitted for year end. All commissioned services showing positive outcomes for service users. No complaints received. Complaints processes for all commissioned services will form part of annual audit cycle.</p> <p>No tenders evaluated during this quarter but core questions remain in template.</p> <p>Due to impact of Covid, MOJ have not yet requested data return for 2020/21. Unknown whether this will be required. Some partners have continued to capture data during the year but many have ceased data capture due to Covid impact (e.g. courts not sitting therefore no data available regarding use of Victim Personal Statements etc.). Victims Code of Practice was relaunched in April 2021, updated guidance for compliance monitoring is awaited from MOJ. Wales in strong position as data framework has been developed as part of wider victims' work and linked in with NPCC, this has been shared with MOJ in the hope that it will avoid duplication.</p>
Hold Chief Constable to account for the exercise of the functions of the office of Chief Constable and those under his direction and control	17j	As detailed in 17c		
Publish information specified by the Secretary of State and information that the PCC considers necessary to enable the people who live in the force area to assess the performance of the PCC and CC	17k	Publish information in accordance with the Elected Local Bodies Order		<p>Every year CoPaCC (Comparing Police and Crime Commissioners - Police Governance experts) assess how the offices of police and crime commissioners (OPCCs) fulfil their statutory obligations for transparency. Those OPCCs judged as reaching a satisfactory standard are awarded the CoPaCC "Open &amp; Transparent Quality Mark" each year. The 2021 application was submitted at the end of September and as such a full in-depth review has been carried out on the OPCC website. We have since been awarded the Transparent Quality Mark for 2021, for the third year in a row.</p> <p>Full details of the Statutory Publishing Requirements are available on our website.</p>

		Publish information in an accessible and easy to reach format		Transparency Quality Mark evidences the quality of the information available on the website and the ease of accessibility to everyone.
		Publish information in accordance with the Welsh Language Standards		All published information is routinely translated as business as usual prior to anything being published, ensuring that at all times both English and Welsh are treated the same.
		Proactively promote and raise awareness of Commissioned Services		<p>Website contains accurate information on existing services. Single page summary articles produced for each commissioned service and available on website. Link to website included in Victim Information Pack. Elections webpage includes key information on services.</p> <p>PCC Engagement team scheduling regular social media activity relating to commissioned services. Media activity covering St David's Day conference highlighted work of victim's services. Press releases included focus on RJ via PCC pledge.</p> <p>Article focussing on criminal justice local positive progress and PCC funding for IOM cohort featured in Reducing Reoffending in Focus APCC publication.</p> <p>All contracts contain standard requirement for promotion of services. Service implementation meetings include a focus on communications plans. PCC Engagement team are in contact with commissioned services to ensure consistency in messaging and campaigns.</p>
Comply with all reasonable formal requests from the Panel to attend their meetings	17l	Quarterly attendance at Police and Crime Panel meetings		PCC has attended all Police and Crime Panel meetings, along with statutory officers - Chief of Staff and Chief Finance Officer. The last 4 scheduled meetings have been virtual meetings
		Provision of documentation to Police and Crime Panel as per their requests		Regular meetings between the Police and Crime Panel and OPCC have ensured that members receive information and documentation in a timely manner in accordance with their requests. The PCC encourages engagement and welcomes PCP representation at other fora such as Policing Accountability Board, Commissioning Board and Joint Audit Committee. The OPCC have more recently also responded positively to the requests for information of the Panel's sub-groups in support of their scrutiny committee
		Regular liaison between OPCC and PCP in support of discharging statutory duties		Regular meetings between the Police and Crime Panel and OPCC have supported the discharging of statutory duties for both parties. Discussions include the annual plan for scrutiny. MOU between the OPCC and PCP is currently being reviewed to ensure it remains fit for purpose
Prepare and issue an annual report	17m	Prepare and issue an annual report to the Panel on the PCC's delivery against the objectives set within the Plan		Annual report will be written in Q1 of next term.

Monitor all complaints made against officers and staff, whilst having responsibility for complaints against the CC	17n	Handling of complaints against the Chief Constable		Of the 1 complaint received, the complainant was contacted for clarification and provided with a deadline date. No clarification has been received by the deadline date; therefore the matter has been closed.
		Maintain oversight of complaint cases as per requested by individual members of the public		1 case reported to PCC. PCC facilitated a meeting between complainant and Force taking place at the end of April 2021.
		Scrutiny of Force complaint handling		Dip Sampling has taken place by OPCC and is currently at the stage of finalising the report document prior to publication on the Force website. The report has been provided to the Force at this stage and PSD have provided their comments/feedback.
		Ensure systems and processes are in place in readiness for the PCC's increased roles in complaints as outlined in Police and Crime Act 2017		Of the reviews resulting in lessons/learnt/recommendations; 1 was not upheld and 3 were partially upheld.
PCC must not fetter the operational independence of the police force	18	Development and annual review of Corporate Governance Framework		Annual review conducted during this quarter and published in advance of new financial year.
Access to information, officers and staff	19	Corporate Governance Framework details information sharing arrangements		Annual review included consideration by Force information management and legal representatives.

		<p>Handling of information in accordance with Data Protection legislation</p>		<p>Following the exit of the United Kingdom (UK) from the European Union (EU), some data protection laws ceased to have effect or be enforceable, such as the General Data Protection Regulation (GDPR)</p> <p>The GDPR became a legal requirement on 25 May 2018, and supported a European wide harmonised legal framework regulating the way in which personal data is collected, used and shared. However, as the UK is committed to maintaining an equivalent data protection regime, a UK version of the GDPR will apply from that date. This UK GDPR will carry across much of the existing EU GDPR legislation, but will apply as an independent law, outside the harmonised regime we have become used to under the GDPR.</p> <p>The Data Protection Act 2018 remains in place, effectively subordinate to the UK GDPR. It is also amended by the EU Exit Regulations.</p> <p>Advice from the Information Commissioner's Office (ICO) was: 'Although the provisions of the 'UK GPDR' have not yet been published, we are advising organisations to amend their privacy policies and relevant documentation to reflect this. Although there is no transition period for making these amendments, we'd recommend that you make the changes as soon as is practically possible. DPA 18 will continue to apply and will sit alongside the UK GDPR.'</p> <p>As a result of these changes the Compliance and Performance Manager carried out a full review of all OPCC documentation, policies etc. to ascertain what amendments needed to be made to ensure we complied with the new legislation. All amended versions have been uploaded to the OPCC website and communicated to all staff.</p> <p>In terms of all our contracts at present we do not need to do anything as there is a section in the contracts which covers us for such a change: '(c) any laws or regulations ratifying, implementing, adopting, supplementing or replacing GDPR; in each case, to the extent in force, and as such are updated, amended or replaced from time to time.'</p> <p>There aren't any actual changes to the legislation itself which would have an impact on the contracts, the one change which is applicable is that it is now UK GDPR and not GDPR which we would need to refer to, but this will be picked up when the contracts are due for renewal.</p> <p>As a corporation sole, the OPCC are subject to and responsible for FOI requests. 17 FOI requests were received in this quarter, 10 of these were requests in which the OPCC did not hold the information requested and were forwarded to the force with the requestor's permission as they may or may not have held the information. A further 2 were directed to the OPCC website where the information is already published and 4 were answered as FOI queries.</p>
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Delivery of community safety and crime reduction	20a	Development and implementation of a Governance Framework for Commissioning and Partnerships		<p>2020/21 Framework published on website. Commissioning strategy prepared in readiness for Term 3.</p> <p>The Board met in Q4 and received an overview of the New Pathways sexual abuse services. The Board received a very informative presentation and Q&amp;A session. The next meeting scheduled for July will focus on the Police and Crime Plan and a refresh of contracted services.</p> <p>Contracts register in place and regularly updated. Register reviewed in preparation for Term 3, with key milestones and decisions required for PCC in period May to December 2021.</p> <p>CSP priority areas taken into account when PCP was first developed. DoC involved in preparation meetings for new Plan and will ensure link to CSP managers. PSB priorities and workplans have been shared with Policy officer to inform development of new PCP.</p> <p>All commissioned services provide a link to the priorities of the Police and Crime Plan. This is included within tender process evaluation for new services. Services will be reviewed and realigned to priorities of the new Police and Crime Plan post-election.</p> <p>A workshop held in January 2021 focussed on the new priorities of the Criminal Justice in Wales Board and it was agreed that all LCJBs in Wales would adopt the 4 key priority areas; victims and witnesses, people who offend, early intervention and prevention and race equality. These align with the existing Police and Crime Plan and will be fed into the development of the new Plan. A delivery plan for achieving the ambitions of the LCJB is now being developed. The July meeting will allow LCJB members to inform the development of the new PCP.</p>
		Commissioning of services in support of community safety and crime reduction		<p>MOJ victims grant is match funded by PCC core funding. Total grant for 20/21 is £605,585 of a total £1.56m commissioning budget. Therefore the PCC provides over 60% of the funding for services. This is noted in the MOJ returns. In addition to this, the OPCC has secured £193k of specific Covid funding for VAWDASV services within the area and a further £55k for provision of ISVAs during 2021/21.</p> <p>PCC and DoC continue to meet regularly with CSP managers and YOPS managers, in particular during pandemic to review arrangements and monitor community tensions. DoC continues to represent Welsh PCCs in national review of the role of PCCs in the governance and funding of YOPS. Meetings will be scheduled for early in Term 3 to facilitate partnership working. Aberystwyth University are preparing analysis of the impact and positive delivery associated with the PCC investment into youth offending programmes. This will be delivered in early May and will assist with an evidence base for future funding.</p> <p>MOJ grant T&amp;Cs are met. MOJ have acknowledged relaxation of some T&amp;Cs given Covid 19 pandemic, for example delivery of victim services via telephone and virtual methods rather than face to face. Work is ongoing to learn the lessons from this change of approach with some aspects being continued as good practice. Additional T&amp;Cs relating to Covid VAWDASV funding were included in grant agreements with each provider.</p> <p>The Ministry of Justice contract for RJ delivery will cease in June 2021 as National Probation Service enter into the new dynamic purchasing arrangements. All Wales discussions with Probation</p>

				<p>have identified RJ as a priority for joint commissioning from June 2021 onwards. DoC is following up conversations with the NPS as a matter of urgency to ensure future provision within Dyfed Powys is stable and consistent.</p> <p>CSP priority areas taken into account when PCP was first developed. DoC involved in preparation meetings for new Plan and will ensure link to CSP managers. PSB priorities and workplans have been shared with Policy officer to inform development of new PCP.</p>
Community Safety Partnerships	20b	N/A in Wales		
Crime and disorder reduction grants	20c	Development and implementation of a framework for the provision of crime and disorder grants		The new funding decision process is now in place and is being implemented successfully.
		Provision of crime and disorder reduction grants within 2019/20		£140k has been invested across the 14 NPT areas in the Force, contributing towards over 70 projects in the community. All events have been a success with numerous partners contributing financially towards the investments.
		Evaluation of crime and disorder reduction grants to determine social return on investment		The new funding decision process is now in place and is being implemented successfully.
Collaboration agreements	20d	As detailed in 17h		
Wider responsibility for the enhancement of the delivery of criminal justice in their area	20e	Monitor the performance of all commissioned services, ensuring they are fit for purpose and provide value for money		<p>Q3 reviews all took place. Q4 reviews scheduled for mid to late April. Ongoing discussions with providers during Covid pandemic in addition to regular contract meetings.</p> <p>Q3 reports all received prior to contract review meetings. Some issues experienced with timeliness due to staff abstractions and resourcing/ demand issues as a result of Covid. Q4 reports currently being received in readiness for performance meetings. No performance concerns at present.</p> <p>Forward schedule of visits significantly impacted by Covid 19 restrictions. Providers have had regular contact with both PCC and DoC during pandemic. Audit plan for commissioned services in place and from April 2021 annual audit cycle will commence. This includes annual desktop audit checklist along with deep dive audits of services due for recommissioning. 4 deep dive audits scheduled for 2021/22 in line with commissioning cycles and key PCC decisions.</p> <p>The Board met in Q4 and received an overview of the New</p>

				<p>Pathways sexual abuse services. The Board received a very informative presentation and Q&amp;A session. The next meeting scheduled for July will focus on the Police and Crime Plan and a refresh of contracted services.</p>
		<p>PCC's contribution to the All Wales Criminal Justice agenda</p>		<p>DP LCJB continue to highlight positive progress and escalate areas of concern/risk to the AWCJB and national CJ networks. LCJB have now adopted the CJIW priorities and a new delivery plan is being developed. This will help to align the workstreams and bring additional resources to the work of the Dyfed Powys LCJB by tapping into national ongoing work. DoC meets regularly with All Wales Criminal Justice Board support officer and other PCC CJ leads. Note: All Wales Criminal Justice Board renamed to Criminal Justice In Wales.</p> <p>LCJB recovery sub group established in July and fortnightly meetings delivered significant progress against Magistrates court backlogs. Group now meeting on six weekly basis to review Crown Court progress and establishment of remote evidence sites for VAWDASV cases. LCJB full meeting in February focussed on the impact of short sentencing on service provision with input from all members. July meeting will allow members to input to the development of the new Police and Crime Plan.</p>
		<p>PCC's national portfolio responsibilities</p>		<p>Digital Policing Board and as part of this Commissioner is on the Information and Intelligence Directorate</p> <ul style="list-style-type: none"> <li>• Workforce Transformational Board</li> <li>• National Police Air Service Board</li> <li>• Police ICT Company Board</li> <li>• All Wales Criminal Justice Board</li> <li>• The National law enforcement database programme board</li> <li>• Single Unified Safeguarding Review Board with Welsh Government, where he assumes the role of the Single Responsible Officer for Wales.</li> <li>• Policing Board for Wales</li> <li>• Policing in Wales</li> <li>• Safer Communities Programme Board</li> <li>• Strategic Command Course Professional Reference Group</li> <li>• Equality and Diversity and Human Rights Group (APCC)</li> </ul>