



**Police and Crime
Commissioner for Dyfed-Powys**

The Policing Protocol Order 2011

Quarter 1 2021/22 Summary Performance Report

Introduction

The Police Reform and Social Responsibility Act (PRSRA) 2011 establishes Police and Crime Commissioners within each Force area in England and Wales, giving them responsibility for the totality of policing within their area. It requires them to hold the Chief Constable to account for the operational delivery of policing, including the Strategic Policing Requirement published by the Home Secretary.

Section 70 of the PRSRA requires the Secretary of State to issue a Policing Protocol, which applies to every Chief Constable and Police and Crime Commissioner.

This protocol sets out the roles and responsibilities of all involved in the quadripartite relationship, namely Police and Crime Commissioner, Chief Constable, Police and Crime Panel and Home Secretary.

All parties will abide by the 7 principles set out in the Standards in Public Life, known as the Nolan Principles.

The establishment and maintenance of effective working relationships by these parties is fundamental. It is expected that the principles of goodwill, professionalism, openness and trust will underpin the relationship between them and all parties will do their utmost to make the relationship work.

In order to demonstrate compliance with the Policing Protocol Order 2011 the Office of the Police and Crime Commissioner for Dyfed-Powys developed a healthcheck which covers all the areas in the protocol which the Police and Crime Commissioner has legal power and duty over. This equates to 21 areas which are further broken down into 54 areas of action by various business areas within the OPCC, 4 of these are permanently marked as N/A which leaves 50 action areas. These are completed on a quarterly basis to show continuous progress.

Each section is given a RAG rating to highlight any areas of concern

Green - Fully compliant, no additional work necessary

Amber - Partially compliant, some additional work necessary

Red - Not compliant, duty not currently being met

The summary of the healthcheck is made available to the Police and Crime Panel in report format, including an Executive Summary of the previous quarter.

Executive Summary

The following report covers the reporting period of Q1 of the financial year 2021/22 (Apr/May/June 2021)

RAG status comparison

Summary:

Of the 50 action areas:

Red/Coch	2	4%
Amber/Ambr	22	44%
Green/Gwyrdd	26	52%

This quarter has seen a marked difference in the number of areas being marked as Red and Amber. This is due to all Business Area Leads recognising that the work of the office and of the Commissioner is ever evolving and it is unrealistic to mark areas as fully compliant when significant work constantly takes place to ensure that all areas of the protocol are being met.

The majority of areas are at least partially compliant with some categories standing out as needing more attention due to the percentage of red/amber within the category:

17a - Set the strategic direction and objectives of the Force through the Police and Crime Plan which must have regard to the SPR - (1/3) red, (2/3) amber. This has been classed as Red and Amber at this time as the new Police and Crime Plan whilst close to being completed will need to be discussed with the newly appointed Chief Constable. However it must be recognised that the current Plan remains in place and provides the necessary strategy direction.

17g - Maintain an efficient and effective police force for the police area - (4/7) 57% amber

17i - Provide a local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action - (4/5) 80% amber

17a) Set the strategic direction and objectives of the Force through the Police and Crime Plan which must have regard to the SPR

Action Required	RAG	Quarter 1 Progress Update
Development of Police and Crime Plan in line with requirements set out in Police Reform and Social Responsibility Act 2011 (Part 1; Chapter 3; 7)	Yellow	Initial consultation activity for the development of the new Police and Crime Plan has concluded and a desk top review of key documentation has been undertaken. Initial outline of the Police and Crime Plan has been developed for initial consultation with the new Chief Constable.
Development of a Police and Crime Delivery Plan to support the achievement of the objectives as set out in the Police and Crime Plan	Red	This will be discussed with the new Chief Constable in due course.
Review the Police and Crime Plan to ensure it remains fit for purpose	Yellow	Initial consultation activity for the development of the new Police and Crime Plan has concluded and a desk top review of key documentation has been undertaken. Initial outline of the Police and Crime Plan has been developed for initial consultation with the new Chief Constable.

17b) Scrutinise, support and challenge the overall performance of the force including against the priorities agreed within the Plan

Action Required	RAG	Quarter 1 Progress Update
There are formal governance arrangements in place to support effective scrutiny	Green	Clear governance arrangements in place involving representation of the OPCC at appropriate fora. This has been recently reviewed and is now embedding in the organisation.
Development and annual review of Corporate Governance Framework	Green	This was completed in Quarter 4.
Establish a risk-based, forward looking schedule of activity to support improvements in Force performance	Green	The OPCC has maintained an efficient programme of scrutiny activity throughout the quarter.
Ensure the public's views are represented in the PCC's scrutiny work	Yellow	The OPCC has maintained the Commissioner's oversight and scrutiny of key developments in the Force. Public feedback was not sought during the period due to other publicity priorities and the pre-election period.

Oversight and implementation of external inspectorates recommendations		All statutory responses completed.
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17c) Hold the Chief Constable to account for the performance of the Force's officers and staff

Action Required	RAG	Quarter 1 Progress Update
Development of a performance framework and structure that allows a greater understanding of the Police and Crime Plan outcomes		In order to demonstrate compliance with the Policing Protocol Order 2011 the OPCC completes and maintains a healthcheck which covers all the areas in the protocol which the Police and Crime Commissioner has legal power and duty over. The healthcheck is reviewed on an annual basis to ensure that it remains relevant and provides business leads the opportunity to reflect on previous entries and change reporting as required.
There are formal governance arrangements in place to hold the Chief Constable to account for the performance of officers and staff		Clear governance arrangements in place, including Policing Board and Policing Accountability Board.
Chief Constable's Professional Development Review		Chief Constable's priorities will be clearly outlined in his formal offer of appointment following the confirmation hearing with the Police and Crime Panel. These will form the objectives for the CC's Professional Development Review.

17d) Decide the budget, allocating assets and funds to the Chief Constable; and set the precept for the Force area

Action Required	RAG	Quarter 1 Progress Update
Inform PCC's decision in respect of the precept		Detailed review work continued during 2020/21 with information being provided to the PCC to inform his deliberations in relation to the precept. This included a number of discussions with Chief Officers and a seminar which was attended by the PCC, PCP members and JAC members where the CC and DoF articulated the current Force position and anticipated challenges for the years ahead which has now led to the development of the Medium Term Financial Plan for 21/22-25/26, Capital Strategy, Reserves and Treasury Management Strategy.

		The PCC's proposal for the 2021/22 precept was supported by the P&CP.
Setting of Medium term financial plan		Medium Term Financial Plan set and considered by the Police & Crime Panel and supported by Panel members. The MTFP is also considered by the Joint Audit Committee in conjunction with the Reserves Strategy, Capital Strategy and Treasury Management Strategy.
Funding of capital programme to provide force with appropriate assets to deliver effective policing services		Detailed work has continued to further develop the longer term (10 year) capital programme which forms part of the MTFP, Capital Strategy and Treasury Management Strategy. The MTFP was considered by the Police & Crime Panel and supported by members. The MTFP is also considered by the Joint Audit Committee in conjunction with the Reserves Strategy, Capital Strategy and Treasury Management Strategy.

17e) Appoint the Chief Constable

Action Required	RAG	Quarter 1 Progress Update
Appointment of Chief Constable		Appointments Panel and stakeholder panels met on 20 & 21st July 2021 to support the PCC in identifying a preferred candidate for the position of Chief Constable. This proposal will now be considered by the Police and Crime Panel on 30th July 2021.

17f) Remove the Chief Constable

Action Required	RAG	Quarter 1 Progress Update
Follow process set out in Part 2 of Schedule 8 to the 2011 Act and regulations made under Section 50 of the Police Act 1996(a)	N/A	N/A

17g) Maintain an efficient and effective police force for the police area

Action Required	RAG	Quarter 1 Progress Update
Ensure the delivery of Value for Money		Responsibilities and arrangements for striving for Value for Money are embedded throughout the Corporate Governance Framework with both Internal and External

		<p>Audit seeking assurance that appropriate arrangements are in place to secure economy, efficiency and effectiveness in both the PCCs and CCs use of resources.</p> <p>Audit Wales also undertook a specific VFM review on collaborative arrangements which has made a number of recommendations.</p> <p>The Finance, Efficiency and Futures Group oversee arrangements with the MTFP and the CFO participates in a number of force governance meetings which routinely consider aspects of VFM.</p> <p>The Efficiency and savings plan is considered as part of the MTFP and a focus has been brought to project proposals and business benefits realisation which will seek to assist in the continual drive for VFM.</p> <p>VFM is an intrinsic part to procurement activity at a local, regional and national level and the creation of Blue Light Commercial will assist in driving further VFM.</p>
<p>Statutory compliance of estates ensuring fit for purpose for operational use</p>		<p>Statutory Compliance has steadily risen over the last 12 months for the Force and specifically for the previous 2 months has been 96% and 97% respectively.</p> <p>We support this by attending to corrective measures and we have launched a new system to deal with planned preventative maintenance.</p>
<p>Explore opportunities to reduce environmental impact</p>		<p>Electric Vehicle Charge Points are now live in HQ with scope for other sites being considered.</p> <p>A bid for Salix Funding was successful with a grant of £880K being awarded.</p> <p>Phase 1 Decarbonisation project management planning is well underway. Key elements at HQ include:</p> <ul style="list-style-type: none"> LED lighting Photovoltaic array Loft insulation Building Energy Management System upgrades Heating and Hot water Controls upgrade Sub-metering Intelligent radiator valve replacement force wide <p>A Sustainability strategy is being developed as an All Wales Police Force project; Decarbonisation at a national level is being scoped by Blue Light Commercial.</p>

		<p>A Biodiversity Plan is being developed with both an Energy Group and a Biodiversity Group driving operational requirements and feeding into the Sustainability Group.</p> <p>The Waste strategy will need to move recycled waste from 30% to 70%.</p> <p>In terms of the CBRE waste proposal - review output service and costs have been completed on territories and HQ. Four suppliers have submitted proposals to CBRE and a summary of this is to be presented by CBRE to a small focus group of the Sustainability Group for consideration early next quarter.</p> <p>The NPEG annual benchmarking return is in the final stages ready for return by the end of July.</p>
<p>Explore and maximise external funding opportunities</p>		<p>We continue to work with the Community Safety Partnerships to develop projects under the initial investment. We're also working with our VAWG (Violence Against Women and Girls) partners on both the Safer Streets 3 and Perpetrator Fund opportunities.</p>
<p>Explore and maximise sponsorship initiative opportunities</p>		<p>Sponsorship opportunities are continuing to be sought across the Force area although this has slowed due to the current COVID situation. Going forward, this will be a priority area for the External funding advisor.</p>
<p>Implement and maintain a risk register to identify and mitigate risks to the OPCC and force</p>		<p>A full review of the Risk Register was conducted in March 2021. This resulted in the office adopting a new process whereby there are now two risk registers a Corporate and a Dynamic. Both registers are now established and in use.</p> <p>The registers are reported on to the Executive team regularly to ensure they are sighted on all updates and areas of concern. A report is also submitted to the Joint Audit Committee quarterly.</p> <p>The Compliance and Performance Manager has monthly meetings with the Force Risk and Business Continuity Management Advisor when all shared risks are discussed and communicated to ensure consistency with entries.</p>
<p>Utilise training and development plans for all OPCC staff</p>		<p>Training is discussed in DAP (Development & Assessment Profile) reviews and planned accordingly in line with the allocated budget.</p>

17h) Enter into collaboration agreements with other PCCs, other policing bodies and partners

Action Required	RAG	Quarter 1 Progress Update
Explore collaboration opportunities in accordance with the Policing Vision for Wales		PCC is taking chair of PiW (Policing in Wales) from September during which time he will focus on collaboration and has asked for a 2 day seminar to focus on this area to be arranged for the autumn. The All Wales Chief Officer lead is a Dyfed Powys officer, who liaises closely with the PCC.
Explore collaboration opportunities with other partners		We are in the final stages of implementation of the Safer Streets fund project and have been successful in obtaining the second bid for the second round of the fund. We have recently been awarded a £880k bid for Salix funding looking at improving the environmental sustainability of our estates. We have also been successful in obtaining £417k from the Perpetrator Fund working with our VAWG (Violence Against Women and Girls) partners to deliver the project.
There are formal governance arrangements in place to scrutinise collaboration agreements		PCC is taking chair of PiW (Policing in Wales) from September during which time he will focus on collaboration and has asked for a 2 day seminar to focus on this area to be arranged for the autumn. Collaboration is also scrutinised from a Dyfed Powys perspective through Policing Board.

17i) Provide a local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action

Action Required	RAG	Quarter 1 Progress Update
Working with the Force to develop and implement our joint Strategic Equality Plan; meeting the objectives within		<p>A joint progress report was published on the Strategic Equality Plan objectives noting progress made for the year 2020 / 2021:</p> <p><u>OBJECTIVE 1</u>: At present the OPCC publish the diversity figures of staff on its website. For the year 2021/22 the Compliance and Performance Manager will be liaising with Force's Equality and Diversity Manager to identify any possibilities for additional reporting on this data. The OPCC Chief of Staff reviewed intakes of staff in the last year, and are content that there are no disparity of representation within the recruitment process.</p>

OBJECTIVE 2: The OPCC's Compliance and Performance Manager has requested data from DPP HR and is currently preparing an analysis report for the OPCC's Executive Team. The Executive Team will recommend actions that need to be considered as a result of any issues that are highlighted in the analysis report.

OBJECTIVE 3: OPCC - The OPCC monitor who we engage with during the year through the Correspondence tracker system. However, the system does not capture the demographics of individuals. Two of the main priorities for 2020-21 for the OPCC was to engage with Victims, through the development of a Victims forum, and secondly Young People, through the OPCC's Youth Forum.

In the last year, the OPCC has held Focus Groups with Youth Forum members to identify an approach to respond to some of the key findings of the HAFAN Cymru report on Young People's views of Policing, Crime and Wellbeing in Dyfed-Powys area. We have recruited additional members to the Youth Forum to ensure that the Forum is representative of our community. We now have 13 Youth Ambassadors from across the Force area that are members of the PCC's Youth Forum. We have established an Our Youth, Our Future Working Group - that include professionals who work with young people in Dyfed-Powys. This group provides advice and feedback to the OPCC on youth engagement activities and engagement opportunities.

In Q1, The Youth Forum have been working with Optimwm media company who have been commissioned by the OPCC to develop a short video with young people in Dyfed-Powys, sharing their experiences of police contact. This video will sit as a resource within Police training courses with DPP Learning and Development.

The OPCC is also working closely with colleagues within the Force to develop a Children's Right Charter, and are developing the Charter in partnership with Hywel Dda Health Board, and Mid and West Fire Service. It will be launched in Q2.

The OPCC is also working towards achieving the Children in Wales's National Participation Charter.

Efforts are ongoing to increase the diversity of our volunteer groups.

Objective 4: A Victim Database sits alongside the Victim Engagement Forum. Each individual on our Database has

		<p>been affected by crime/ASB (currently 75), and all have agreed to be informed of engagement opportunities aimed at improving victim services. We have not collected demographic data for these individuals, only contact details to enable us to empower them to have their say on victim services. Under data protection legislation, we will not hold data that we do not need. We do not need to know victims' protected characteristics to inform them of engagement opportunities.</p> <p>They decide, on the information we provide, whether they have feedback they wish to share. Not all engagement topics will be relevant to all on our Database. We do not undertake targeted engagement. If a specific piece of engagement requires analysis based on protected characteristics, this will be identified prior to contacting those on our Database, and a question can be added linked to protected characteristics, as we will have a reason for collating that specific information.</p>
<p>Development and implementation of OPCC Engagement and Communication Strategy and action plan, and Social Media Policy and Strategy incorporating providing opportunities for local communities to inform and influence decision making and proactively promoting the work of the PCC and CC</p>		<p>Social Media Policy developed in line with recommendation of internal audit, and shared with Exec Team.</p> <p>Work ongoing during Q1 on Social Media Strategy with appointment of Digital Apprentice in May 2021.</p> <p>Victim Engagement Forum and Youth Engagement Forum Terms of Reference reviewed and published.</p> <p>Engagement Equality Impact Assessment developed and published.</p> <p>Action Plan for engagement and communication activities for the first 100 days of the 3rd PCC term.</p> <p>Police and Crime Plan consultation.</p> <p>Chief Constable consultation.</p> <p>6 press releases issued, on Election results, crime data integrity, Seaside Kicks Award, PCC's Volunteer Schemes as part of Volunteers' Week, and the public consultation on the Police and Crime Plan (2).</p> <p>Continued to inform the public of the work of the PCC through our social media platforms.</p> <p>Our approach to the PCC's Newsletter was reviewed during Q1 and will be implemented in to Q2.</p>

		<p>Work progressed on involving victims in DPP training, through the Victim Engagement Forum's video sharing victims' experiences of police contact.</p> <p>Work came to a close on involving young people in DPP training, through the Youth Engagement Forum's video sharing young people's experiences of police contact.</p> <p>Victims were involved in a meeting with senior leads from DPP to discuss the ongoing work in improving victim services, through the Victim Engagement Forum.</p>																																							
<p>Respond to community concerns in a timely manner</p>		<p>There are no specific observations re: complaint stats for this quarter.</p> <table border="1" data-bbox="673 730 1394 943"> <tr> <td>No. of community concerns raised</td> <td>107</td> </tr> <tr> <td>No. currently ongoing/open cases</td> <td>13</td> </tr> <tr> <td>% closed cases resolved within 30 working days</td> <td>100.00%</td> </tr> </table> <table border="1" data-bbox="673 1005 1394 1332"> <tr> <td rowspan="5">Breakdown by category - PERSONAL Concerns</td> <td>% Anti-Social behaviour</td> <td>18.69%</td> </tr> <tr> <td>% Neighbourhood dispute</td> <td>3.74%</td> </tr> <tr> <td>% Family dispute</td> <td>1.87%</td> </tr> <tr> <td>% Hate crime</td> <td>0.94%</td> </tr> <tr> <td>% Traffic Concerns/ Speeding/ Fixed Penalties</td> <td>11.21%</td> </tr> </table> <table border="1" data-bbox="673 1395 1394 1675"> <tr> <td rowspan="6">Breakdown by category - ORGANISATIONAL Concerns</td> <td>% Police officers / staff conduct / Ongoing PSD Matters</td> <td>22.43%</td> </tr> <tr> <td>% Organisational Dissatisfaction</td> <td>13.08%</td> </tr> <tr> <td>% Arrest Dissatisfaction</td> <td>1.87%</td> </tr> <tr> <td>% CCTV</td> <td>1.87%</td> </tr> <tr> <td>% Response times</td> <td>4.67%</td> </tr> <tr> <td>% Data Management</td> <td>1.87%</td> </tr> </table> <table border="1" data-bbox="673 1738 1394 1897"> <tr> <td rowspan="4">Breakdown by Category - OTHER Concerns</td> <td>% Confidential - No details provided</td> <td>0.94%</td> </tr> <tr> <td>% Local / National Concerns</td> <td>4.67%</td> </tr> <tr> <td>% Duplicate complaint</td> <td>10.28%</td> </tr> <tr> <td>% Non - Policing Related</td> <td>1.87%</td> </tr> </table>	No. of community concerns raised	107	No. currently ongoing/open cases	13	% closed cases resolved within 30 working days	100.00%	Breakdown by category - PERSONAL Concerns	% Anti-Social behaviour	18.69%	% Neighbourhood dispute	3.74%	% Family dispute	1.87%	% Hate crime	0.94%	% Traffic Concerns/ Speeding/ Fixed Penalties	11.21%	Breakdown by category - ORGANISATIONAL Concerns	% Police officers / staff conduct / Ongoing PSD Matters	22.43%	% Organisational Dissatisfaction	13.08%	% Arrest Dissatisfaction	1.87%	% CCTV	1.87%	% Response times	4.67%	% Data Management	1.87%	Breakdown by Category - OTHER Concerns	% Confidential - No details provided	0.94%	% Local / National Concerns	4.67%	% Duplicate complaint	10.28%	% Non - Policing Related	1.87%
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<p>Engage residents in contributing to assurance and scrutiny activity</p>		<p>The OPCC continues to advertise and promote various volunteering opportunities. It is hoped that the 7 volunteers currently in the queue for vetting will be cleared shortly, which will greatly improve resilience across the ICV (Independent Custody Visitor) and QA (Quality Assurance) Panel teams.</p> <p>During the next quarter, the OPCC intend on joining the Tempo Time Credits scheme which may lead to further volunteers wishing to join the PCC's schemes.</p> <p>The current mixture of ICV calls, visits and record reviews is proving to provide additional scrutiny of custody, with the percentage of detainees' care being reviewed having increased this quarter.</p>
<p>Provide effective and accessible services for victims and vulnerable people</p>		<p>MOJ data return not due until end of Q2. Q1 meetings currently being held with providers, outcome data positive at present.</p> <p>No complaints received. Complaints process forms part of annual audit cycle for commissioned services.</p> <p>Core questions regarding how services will be made accessible, from a number of perspectives including geographical, physical, language, diversity, equality and ability are contained within the procurement template and form part of the scored submission.</p> <p>MOJ have recently requested a compliance self-assessment regarding ability to capture and report data required. This is being completed for return to MOJ in August. We anticipate that following this the new template for completion of data from partner agencies will be published. In the meantime, agencies are continuing to capture data and the OPCC is working with other Force areas on dip sampling processes.</p>

17j) Hold Chief Constable to account for the exercise of the functions of the office of Chief Constable and those under his direction and control

Action Required	RAG	Quarter 1 Progress Update
As detailed in 17c	N/A	N/A

17k) Publish information specified by the Secretary of State and information that the PCC considers necessary to enable the people who live in the force area to assess the performance of the PCC and CC

Action Required	RAG	Quarter 1 Progress Update
Publish information in accordance with the Elected Local Bodies Order		<p>Every year CoPaCC (Comparing Police and Crime Commissioners - Police Governance experts) assess how the offices of police and crime commissioners (OPCCs) fulfil their statutory obligations for transparency. Those OPCCs judged as reaching a satisfactory standard are awarded the CoPaCC "Open & Transparent Quality Mark" each year. The 2021 application was submitted at the end of September and as such a full in-depth review has been carried out on the OPCC website. We have since been awarded the Transparent Quality Mark for 2021, for the third year in a row.</p> <p>Full details of the Statutory Publishing Requirements are available on our website.</p>
Publish information in an accessible and easy to reach format		<p>Transparency Quality Mark evidences the quality of the information available on the website and the ease of accessibility to everyone.</p>
Publish information in accordance with the Welsh Language Standards		<p>All published information is routinely translated as business as usual prior to anything being published, ensuring that at all times both English and Welsh are treated the same.</p>
Proactively promote and raise awareness of Commissioned Services		<p>Website contains accurate information on existing services. This is checked as part of the Transparency Award and regularly updated by the Commissioning team where amendments are required. Link to the website is included within Victim Information Packs. Single page summary documents are included on the commissioned services webpage and are currently in the process of being updated to reflect 2020/21 data.</p> <p>The PCC Engagement team are due to attend Q1 contract review meetings with all commissioned services to ensure joint work on social media and press articles. Regular social media activity undertaken for commissioned services, in particular at commencement of Term 3.</p> <p>All contracts contain standard requirement for promotion of services. Service implementation meetings include a focus on communications plans at commencement of service. PCC Engagement team due to attend Q1 meetings</p>

to ensure consistency in messaging and campaigns with providers and partners.

17l) Comply with all reasonable formal requests from the Panel to attend their meetings

Action Required	RAG	Quarter 1 Progress Update
Quarterly attendance at Police and Crime Panel meetings		The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief of Staff and Panel's key officer to ensure members receive relevant and timely information.
Provision of documentation to Police and Crime Panel as per their requests		The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief of Staff and Panel's key officer to ensure members receive relevant and timely information.
Regular liaison between OPCC and PCP in support of discharging statutory duties		The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief of Staff and Panel's key officer to ensure members receive relevant and timely information. MOU (Memorandum of Understanding) to formalise arrangements is currently under development.

17m) Prepare and issue an annual report

Action Required	RAG	Quarter 1 Progress Update
Prepare and issue an annual report to the Panel on the PCC's delivery against the objectives set within the Plan		<p>The draft Annual Report was developed during Q1 and presented to the Police and Crime Panel for their consideration.</p> <p>A designer has been contracted to develop the electronic version which will be published in July 2021.</p>

17n) Monitor all complaints made against officers and staff, whilst having responsibility for complaints against the CC

Action Required	RAG	Quarter 1 Progress Update
Handling of complaints against the Chief Constable		Two CC Complaints received. One was referred to IOPC re: a former CC. It was considered by IOPC (Independent Office for Police Conduct), who decided OPCC should respond in a reasonable and proportionate manner.
Ensure systems and processes are in place in readiness for the PCC's increased roles in complaints as outlined in Police and Crime Act 2017		Of the 10 reviews received during this quarter, 2 are still ongoing.

18) PCC must not fetter the operational independence of the police force

Action Required	RAG	Quarter 1 Progress Update
Development and annual review of Corporate Governance Framework		This was completed in Quarter 4.

19) Access to information, officers and staff

Action Required	RAG	Quarter 1 Progress Update
Handling of information in accordance with Data Protection legislation		<p>As a corporation sole, the OPCC are subject to and responsible for FOI requests.</p> <p>12 FOI requests were received in this quarter. Only 3 of these were requests in which the OPCC held the information requested. 9 were forwarded to the force with the requestor's permission as they may or may not have held the information.</p> <p>No subject access requests were received this quarter.</p> <p>There were no data breaches reported and no changes to legislation.</p> <p>Staff were issued reminders on cyber security, phishing attacks, tweeting safely and scam e-mails.</p>

20a) Delivery of community safety and crime reduction

Action Required	RAG	Quarter 1 Progress Update
Development and implementation of a Governance Framework for Commissioning and Partnerships		<p>Commissioning framework not yet updated for 21/22. Commissioning strategy in place for Term 3 which replaces previous documents. To be published on website.</p> <p>Q1 Board meeting took the form of consultation for the Police and Crime Plan. Q2 meeting being scheduled for September to focus on future plans for commissioned services and contracts.</p> <p>Contracts register in place and reviewed for Term 3, alongside evaluation and audit plan for future of all commissioned services. Key milestones and decisions required for PCC outlined for 21/22.</p> <p>LCJB (Local Criminal Justice Board) members undertook a bespoke consultation as part of PCP (Police and Crime Plan) development and are scheduled to receive further opportunity for discussion in phase 2 of development. DoC (Director of Commissioning) provided all CSP (Community Safety Partnership) and PSB (Public Service Board) contacts and links to Policy team for inclusion and reference within PCP. Advised that CSP managers should be involved in the development.</p> <p>Tender evaluation process for new services and scoring for grant bids includes requirement link to PCP priorities. Service providers have been involved in consultation for development of new PCP. Services to be realigned to priorities once new PCP is developed.</p> <p>LCJB members undertook a bespoke consultation as part of PCP development and are scheduled to receive further opportunity for discussion in phase 2 of development. LCJB priorities and delivery plan aligned to Criminal Justice in Wales priorities.</p>
Commissioning of services in support of community safety and crime reduction		<p>MOJ victims grant is match funded by PCC core funding. Total grant for 21/22 is £996,050 of a total £1.89m commissioning budget. Therefore the PCC provides approximately 47% of funding for services. This is noted in MOJ returns where match funding is reported to Ministers. OPCC has secured uplifts of almost £330,000 for 21/22 for provision of VAWDASV (Violence Against Women Domestic Abuse and Sexual Violence) services.</p> <p>No meetings scheduled during Q1 due to Term 3 commencement. Exec Team due to review partnership</p>

		<p>arrangements in September and meeting frequency will be agreed.</p> <p>MOJ grant T&Cs are met with compliance recorded and endorsed by CFO (Chief Finance Officer) for grant returns. Grant agreements and contracts with providers ensure that appropriate T&Cs are met. Audit schedule will include checks on compliance.</p> <p>Conversations commenced with HMPPS in May to ensure consistency and stability of provision. Contract with CRC (Community Rehabilitation Company) is aligned with HMPPS (Her Majesty's Prison and Probation Service) operating model. This is an area for development at All Wales level.</p> <p>LCJB members undertook a bespoke consultation as part of PCP development and are scheduled to receive further opportunity for discussion in phase 2 of development. DoC provided all CSP and PSB contacts and links to Policy team for inclusion and reference within PCP. Advised that CSP managers should be involved in the development.</p>
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20b) Community Safety Partnerships

Action Required	RAG	Quarter 1 Progress Update
N/A in Wales	N/A	N/A

20c) Crime and disorder reduction grants

Action Required	RAG	Quarter 1 Progress Update
Development and implementation of a framework for the provision of crime and disorder grants		The new funding decision process is now in place and is being implemented successfully.
Provision of crime and disorder reduction grants within 2021/2022		£140k has been invested across the 14 NPT (Neighbourhood Policing Team) areas in the Force, contributing towards over 70 projects in the community. All events have been a success with numerous partners contributing financially towards the investments.
Evaluation of crime and disorder reduction grants to determine social return on investment		The new funding decision process is now in place and is being implemented successfully.

20d) Collaboration agreements

Action Required	RAG	Quarter 1 Progress Update
As detailed in 17h	N/A	N/A

20e) Wider responsibility for the enhancement of the delivery of criminal justice in their area

Action Required	RAG	Quarter 1 Progress Update
Monitor the performance of all commissioned services, ensuring they are fit for purpose and provide value for money		<p>Q1 review meetings scheduled for July. Ongoing discussions with providers in relation to Covid impact in addition to regular contract meetings.</p> <p>Q4 reports all received prior to contract review meetings. Some issues experienced with timeliness due to resourcing/demand issues as a result of Covid, but minimal. Q1 reports currently being received in readiness for performance meetings. No performance concerns at present.</p> <p>Forward schedule of visits continues to be significantly impacted by Covid 19 restrictions. Providers have had regular contact with DoC during pandemic. Annual desktop audits of services have commenced in Q1. Deep dive audits scheduled for 2021/22 in line with commissioning cycles and key PCC decisions.</p> <p>Q1 Board meeting took the form of consultation for the Police and Crime Plan. Q2 meeting being scheduled for September to focus on future plans for commissioned services and contracts.</p>
PCC's contribution to the All Wales Criminal Justice agenda		<p>DP LCJB work closely with CJiW (Criminal Justice in Wales) coordinator to ensure alignment of priorities and reporting into All Wales arrangements. DoC meets regularly with CJ leads for other Welsh OPCCs. Reporting structure agreed to ensure DP highlight positive progress on national and local activity as well as escalate areas of concern/risk where required.</p> <p>LCJB meeting in April included detailed discussion on offender cohorts and impact of short sentencing. July meeting includes consultation on PCP development and a focus on the new LCJB delivery plan. LCJB recovery sub group continues to meet on 6 weekly basis to review</p>

		<p>progress with Crown and Magistrates Courts. Position still positive in Dyed Powys.</p>
<p>PCC's national portfolio responsibilities</p>		<p>Digital Policing Board and as part of this Commissioner is on the Information and Intelligence Directorate</p> <p>Workforce Transformational Board</p> <p>National Police Air Service Board</p> <p>Police ICT Company Board (The Commissioner is looking to remove himself from the Board over the next year (dated 13th July 2021)</p> <p>All Wales Criminal Justice Board</p> <p>The National law enforcement database programme board</p> <p>Single Unified Safeguarding Review Board with Welsh Government, where he assumes the role of the Single Responsible Officer for Wales.</p> <p>Policing Board for Wales</p> <p>Policing in Wales (Commissioner has taken over the chair for this meeting in June 2021)</p> <p>Safer Communities Programme Board</p> <p>Strategic Command Course Professional Reference Group</p> <p>Equality and Diversity and Human Rights Group (APCC)</p> <p>National Rural Crime Network - on the Executive Board</p>