



**Police and Crime
Commissioner for Dyfed-Powys**

The Policing Protocol Order 2011

Quarter 3 2021/22 Summary Performance Report

Introduction

The Police Reform and Social Responsibility Act (PRSRA) 2011 establishes Police and Crime Commissioners within each Force area in England and Wales, giving them responsibility for the totality of policing within their area. It requires them to hold the Chief Constable to account for the operational delivery of policing, including the Strategic Policing Requirement published by the Home Secretary.

Section 70 of the PRSRA requires the Secretary of State to issue a Policing Protocol, which applies to every Chief Constable and Police and Crime Commissioner.

This protocol sets out the roles and responsibilities of all involved in the quadripartite relationship, namely Police and Crime Commissioner, Chief Constable, Police and Crime Panel and Home Secretary.

All parties will abide by the 7 principles set out in the Standards in Public Life, known as the Nolan Principles.

The establishment and maintenance of effective working relationships by these parties is fundamental. It is expected that the principles of goodwill, professionalism, openness and trust will underpin the relationship between them and all parties will do their utmost to make the relationship work.

In order to demonstrate compliance with the Policing Protocol Order 2011 the Office of the Police and Crime Commissioner for Dyfed-Powys developed a healthcheck which covers all the areas in the protocol which the Police and Crime Commissioner has legal power and duty over. This equates to 21 areas which are further broken down into 54 areas of action by various business areas within the OPCC, 4 of these are permanently marked as N/A which leaves 50 action areas. These are completed on a quarterly basis to show continuous progress.

Each section is given a RAG rating to highlight any areas of concern

Green - Fully compliant, no additional work necessary

Amber - Partially compliant, some additional work necessary

Red - Not compliant, duty not currently being met

The summary of the healthcheck is made available to the Police and Crime Panel in report format, including an Executive Summary of the previous quarter.

Executive Summary

The following report covers the reporting period of Q3 of the financial year 2021/22 (Oct/Nov/Dec 2021)

RAG status comparison

Summary:

Of the 50 action areas:

Red/Coch	1	2%
Amber/Ambr	22	44%
Green/Gwyrdd	27	54%

The number of areas being scored as Red/Amber/Green has changed very little since the previous quarter, with a decrease of 1 in green and an increase of 1 in amber. This is due in the main to all business area leads placing more emphasis on the RAG ratings. It would be unrealistic to mark areas as green and therefore fully compliant when significant work constantly takes place to ensure that all areas of the protocol are being met.

These areas form pieces of work which due to their nature are continuous and will never therefore be marked as green, but this does not mean that they are not compliant.

The work of the office and of the Commissioner is ever evolving and the protocol healthcheck and this subsequent report serves as a tool to demonstrate the continuous progress being made.

Some categories stand out as potentially needing more attention due to the percentage of red/amber within the category.

17g - Maintain an efficient and effective police force for the police area – (5/7)
71% amber

17i - Provide a local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action - (5/5)
100% amber

17n - Monitor all complaints made against officers and staff, whilst having responsibility for complaints against the CC – (1/2) 50% red.

This one section has been marked as red due to not all reviews having been responded to within the 28 day timeframe, however this is due to exceptional

circumstances and the increase in volume of reviews received. There are plans in place to rectify this position.

20a - Delivery of community safety and crime reduction – (2/2) 100% amber.

17a) Set the strategic direction and objectives of the Force through the Police and Crime Plan which must have regard to the SPR

Action Required	RAG	Quarter 3 Progress Update
Development of Police and Crime Plan in line with requirements set out in Police Reform and Social Responsibility Act 2011 (Part 1; Chapter 3; 7)	Green	The draft Police and Crime Plan was submitted to the Police and Crime Panel for consultation and discussed in detail on the 5th November 2021. That version was also sent to partners and published for public consultation. Following feedback, further amendments were made and the PCC published his Police and Crime Plan mid December 2021. Work is ongoing to produce an 'easy read' version and supporting video clips to promote the Plan and facilitate understanding of the focus of each priority within the Plan.
Development of a Police and Crime Delivery Plan to support the achievement of the objectives as set out in the Police and Crime Plan	Yellow	Performance framework is being developed by the Force which will inform the Delivery Plan. Work ongoing within the OPCC to capture evidence relating to scrutiny activity and commissioned services.
Review the Police and Crime Plan to ensure it remains fit for purpose	Green	A new Police and Crime Plan has now been published which has been developed following extensive review of key documentation, consultation with the Force and key stakeholders as well as the views of local communities within the Dyfed Powys area. It takes into account national and local concerns thereby ensuring that it is fit for purpose and relevant for this area.

17b) Scrutinise, support and challenge the overall performance of the force including against the priorities agreed within the Plan

Action Required	RAG	Quarter 3 Progress Update
There are formal governance arrangements in place to support effective scrutiny	Green	Clear governance arrangements are in place with escalation routes available to support the PCC in discharging his statutory responsibilities. These are being reviewed as part of the annual review of the Corporate Governance Framework to ensure they support the PCC and appropriately take cognisance of the governance arrangements being put in place by the new Chief Constable
Development and annual review of Corporate Governance Framework	Yellow	Preparations will begin early 2022.

Establish a risk-based, forward looking schedule of activity to support improvements in Force performance		<p>The Force response to feedback from scrutiny panels has been positive, with a number of actions taken to address observations identified.</p> <p>Work is underway to review the forward schedule for 2022 in light of the new Police and Crime Plan</p>
Ensure the public's views are represented in the PCC's scrutiny work		<p>The impact of rising Covid numbers once again hampered the OPCC's ability to undertake a full compliment of scrutiny activity involving volunteers. OPCC staff have however continued to maintain oversight and conduct dip-sampling to ensure the Commissioner's statutory responsibilities are discharged. Oversight of the changes resulting from the End to End project continues to be one of the assurance team's main areas of focus.</p>
Oversight and implementation of external inspectorates recommendations		<p>Responses were submitted within 56 days to all four reports within the quarter.</p>

17c) Hold the Chief Constable to account for the performance of the Force's officers and staff

Action Required	RAG	Quarter 3 Progress Update
Development of a performance framework and structure that allows a greater understanding of the Police and Crime Plan outcomes		<p>In order to demonstrate compliance with the Policing Protocol Order 2011 the OPCC completes and maintains a healthcheck which covers all the areas in the protocol which the Police and Crime Commissioner has legal power and duty over.</p> <p>The healthcheck is reviewed on an annual basis to ensure that it remains relevant and provides business leads the opportunity to reflect on previous entries and change reporting as required.</p>
There are formal governance arrangements in place to hold the Chief Constable to account for the performance of officers and staff		<p>Clear governance arrangements are in place with escalation routes available to support the PCC in discharging his statutory responsibilities. These are being reviewed as part of the annual review of the Corporate Governance Framework to ensure they support the PCC and appropriately take cognisance of the governance arrangements being put in place by the new Chief Constable</p>
Chief Constable's Professional Development Review		<p>The PCC has reviewed the performance of the Temporary Chief Constable, which has been formally documented. The Chief Constable's priorities have been clearly outlined in his formal offer of appointment and will form the</p>

objectives for the Chief's Professional Development Review.

17d) Decide the budget, allocating assets and funds to the Chief Constable; and set the precept for the Force area

Action Required	RAG	Quarter 3 Progress Update
Inform PCC's decision in respect of the precept		Detailed work has continued during 2021/22 with information being provided to the PCC to inform his deliberations in relation to the precept for 2022/23. This included a number of discussions with Chief Officers and a seminar which was attended by the PCC, PCP members and JAC members where the CC and DoF articulated the current Force position and anticipated challenges for the years ahead which has now led to the development of the Medium Term Financial Plan for 22/23-26/27, Capital Strategy, Reserves and Treasury Management Strategy. The PCC's proposal for the 2022/23 precept was supported by the P&CP in January 2022.
Setting of Medium term financial plan		Work has commenced to set the Medium Term Financial Plan for 2022/23, which will include consultation with the Police and Crime Panel well in advance of them formally considering the PCC's precept proposal in January 2022. The MTFP is also considered by the Joint Audit Committee in conjunction with the Reserves Strategy, Capital Strategy and Treasury Management Strategy
Funding of capital programme to provide force with appropriate assets to deliver effective policing services		Detailed work has continued to further develop the longer term (10 year) capital programme which forms part of the MTFP, Capital Strategy and Treasury Management Strategy. The MTFP was considered by the Police & Crime Panel and supported by members. The MTFP is also considered by the Joint Audit Committee in conjunction with the Reserves Strategy, Capital Strategy and Treasury Management Strategy.

17e) Appoint the Chief Constable

Action Required	RAG	Quarter 3 Progress Update
Appointment of Chief Constable		Chief Constable Dr Richard Lewis commenced in post on 12th December 2021.

17f) Remove the Chief Constable

Action Required	RAG	Quarter 3 Progress Update
Follow process set out in Part 2 of Schedule 8 to the 2011 Act and regulations made under Section 50 of the Police Act 1996(a)	N/A	N/A

17g) Maintain an efficient and effective police force for the police area

Action Required	RAG	Quarter 3 Progress Update
Ensure the delivery of Value for Money		Responsibilities and arrangements for striving for Value for Money are embedded throughout the Corporate Governance Framework with both Internal and External Audit seeking assurance that appropriate arrangements are in place to secure economy, efficiency and effectiveness in both the PCCs and CCs use of resources with the Finance and Strategy Board overseeing arrangements. The CFO participates in a number of force governance meetings which routinely consider aspects of VFM. The Efficiency and savings plan is considered as part of the MTFP and a focus has been brought to project proposals and business benefits realisation which will seek to assist in the continual drive for VFM. VFM is an intrinsic part to procurement activity at a local, regional and national level and continued engagement with BlueLight Commercial will assist in driving further VFM.
Statutory compliance of estates ensuring fit for purpose for operational use		Statutory Compliance has steadily risen over the last 12 months for the Force and specifically for the last month, this was 97%. We support this by attending to corrective measures. We are implementing an auditable improvement plan to check and test all data in this area.
Explore opportunities to reduce environmental impact		An All Wales Sustainability Strategy has been developed with the draft now circulated for a review by all parties. A Biodiversity Plan is being developed with both an Energy Group and a Biodiversity Group driving operational requirements and feeding into the Sustainability Group. The Department for Business, Energy and Industrial Strategy (BEIS) has made funding available

		<p>to enable Salix Finance to assist in carrying out Decarbonisation of buildings, building improvements and energy efficiency works. Dyfed Powys was awarded £879K.</p> <p>Work completed to date includes: Building Energy Management System upgrades Heating and Hot water Controls upgrade Sub-metering</p> <p>Work in progress, live on site includes: LED lighting Photovoltaic array Loft Insulation Air Conditioning</p>
Explore and maximise external funding opportunities		<p>We continue to work with the Community Safety Partnerships to develop projects under the initial investment. We're also working with our VAWG (Violence Against Women and Girls) partners on both the Safer Streets 3.</p> <p>We have been successful in obtaining funding under the Perpetrator Fund from the Home Office, to develop perpetrator specific initiatives with VAWG Partners.</p>
Explore and maximise sponsorship initiative opportunities		<p>Sponsorship opportunities are continuing to be sought across the Force area although this has slowed due to the current COVID situation. Going forward, this will be a priority area for the External Funding Advisor.</p> <p>We will be working closely with the Forces new Partnership Officer to capitalise on initiatives going forward.</p>
Implement and maintain a risk register to identify and mitigate risks to the OPCC and force		<p>The Compliance and Performance Manager has monthly meetings with the Force Risk and Assurance Officer when all shared risks are discussed and communicated to ensure consistency with entries.</p> <p>Risks are reported on to the Joint Audit Committee and the OPCC Exec. Team on a quarterly basis.</p> <p>The report submitted has been reviewed and the structure changed to provide a more streamlined approach to the reporting process. The new version has received positive feedback.</p>
Utilise training and development plans for all OPCC staff		<p>Training is discussed in DAP (Development & Assessment Profile) reviews and planned accordingly in line with the allocated budget.</p>

This will be reviewed further following the resource review activity.

17h) Enter into collaboration agreements with other PCCs, other policing bodies and partners

Action Required	RAG	Quarter 3 Progress Update
Explore collaboration opportunities in accordance with the Policing Vision for Wales		PCC is now chair of Policing in Wales and is focussing on collaboration during his term. The All Wales Chief Officer lead is a Dyfed Powys officer, who liaises closely with the PCC
Explore collaboration opportunities with other partners		We have been successful in obtaining the second and third bid for the Safer Streets fund. We have recently been awarded a £880k bid for Salix funding looking at improving the environmental sustainability of our estates. We have also been successful in obtaining £417k from the Perpetrator Fund working with our VAWG (Violence Against Women and Girls) partners to deliver the project.
There are formal governance arrangements in place to scrutinise collaboration agreements		PCC is now chair of Policing in Wales and is focussing on collaboration during his term. Collaboration is also scrutinised from a Dyfed Powys perspective through Policing Board. The 4 PCCs recently agreed for the OPCCs to work collectively in relation to the scrutiny of the Violence Against Women and Girls agenda.

17i) Provide a local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action

Action Required	RAG	Quarter 3 Progress Update
Working with the Force to develop and implement our joint Strategic Equality Plan; meeting the objectives within		Policy and Engagement Advisor attended the Force's Embracing Diversity Board (quarterly meeting) where progress against the Strategic Equality Plan Objectives is monitored. Looking ahead to Q4, we will be working with the Force's Equality and Diversity Manager to publish a progress report in response to developments over the last year against the Strategic Equality Plan priorities.

Development and implementation of OPCC Engagement and Communication Strategy and action plan, and Social Media Policy and Strategy incorporating providing opportunities for local communities to inform and influence decision making and proactively promoting the work of the PCC and CC

- Our Social Media Strategy was presented to the Executive Team and approved, but with some considerations to look at prior to its publication.
- Joint (OPCC-DPP) Engagement and Communications Group Terms of Reference (TOR) have been finalised following discussion with the Chief of Staff. It has been agreed that joint engagement/comms is a standing agenda item at Policing Board, and that the Head of Corporate Comms provides updates/takes actions for discussion by the Joint Engagement and Comms Group.
- A new OPCC logo was published during Q3. Brand guidelines will be developed for staff and partners during Q4.
- The Police & Crime Plan was published at the end of Q3 – The Engagement team will review an Engagement/Comms Strategy during Q4 to identify updates in line with the Plan. Similarly, they will review the TOR for the Youth and Victim Engagement Forums, with specific consideration given to the PCC’s new priorities.
- Staffing issues/Covid impacted engagement activities and the implementation of the Action Plan during Q3. A review of engagement activities alongside the Action Plan will be undertaken during Q4.
- Oct – Launch of public consultation on the PCC’s priorities and policing precept. This was open for 5 weeks and the PCC heard from 247 residents/business owners. The results are to be shared with the Director of Finance and PCC at the start of Q4 to ensure the feedback is taken into account during the decision-making process.
- Dec – Launch of survey to understand the local picture of feelings of safety/confidence in the police. We will be able to identify specific locations where residents feel unsafe as well as what our communities believe ought to be done to increase feelings of safety. The survey closes at the beginning of Q4. Analysis will take place and information shared widely.
- Through the Victim Engagement Forum, victims were asked to share views on a leaflet detailing Goleudy's Victim and Witness Service. Changes were made to the leaflet as a result of the feedback in time for Restorative Justice Week. Forum members were invited to share views on CID’s Information and Support Guide for victims of rape and serious sexual offences. We recommended that the Guide be reviewed in line with victims’ feedback - typos/mistakes

	<p>were corrected and the document was rolled out. Review work to be undertaken on the Guide during Q4 will further consider Forum members' suggestions.</p> <ul style="list-style-type: none"> • Continued to inform public of the PCC's work and share key messages through social media posts and 15 press releases. • PCC's e-Bulletin was published and circulated at the end of each month, detailing activities throughout Q3. • Continued to involve communities in shaping/scrutinising local services via Youth and Victim Engagement Forums, through inviting them to take part in public consultations and Forum-specific work. • Further to partner consultation on the Future Wellbeing Generations Act, we arranged for local Public Service Boards to hold a focus group with the PCC's Youth Ambassadors, ensuring they had the opportunity to participate in the consultation. • Three one-to-one meetings were held with victims of crime to discuss their experience of the local police service. The PCC attended one of the meetings, and we brought a DPP senior officer into another to ensure direct feedback was provided and acted upon. • PCC funded a theatre company to develop an educational play for year 8 pupils at local schools, raising awareness of hate crime. Launched as part of Hate Crime Awareness Week, it was arranged through the Engagement team and involved workshops for pupils with School Liaison Officers. • PCC hosted two Community Engagement Days - in Llandrindod Wells/surrounding area, and Haverfordwest. He met with several charities, community representatives and organisations which had received funding through his Participatory Budgeting initiative. He also met with Ammanford Town Council and a Force representative to discuss CCTV and anti-social behaviour in Ammanford Park.
<p>Respond to community concerns in a timely manner</p>	<p>None of the statistics for the communication received into the OPCC has caused any concerns in relation to spikes in figures etc. The OPCC have noted that a number of individuals may return to the OPCC with new queries or further queries relating to their original communication; this is all recorded on the same record on Corretracker in order to maintain a full oversight of all communication received from each individual. However, we are unable to reflect any 'return customers' in the statistics; as those records are not</p>

identified as a new record for this reporting period - we will consider any alternative reporting mechanisms with IS&T.

No. of community concerns raised	66
No. currently ongoing/open cases	0
% closed cases resolved within 30 working days	97%

Breakdown by category - PERSONAL Concerns	% Anti-Social behaviour	15.0%
	% Neighbourhood dispute	2.0%
	% Traffic Concerns/ Speeding/ Fixed Penalties	14.0%
	% Firearms Resolution	6.0%

Breakdown by category - ORGANISATIONAL Concerns	% Police officers / staff conduct / Ongoing PSD Matters	44.0%
	% Organisational Dissatisfaction	9.10%
	% CCTV	1.5%
	% Response Times	1.5%

Breakdown by Category - OTHER Concerns	% Duplicate complaint	4.5%
	% Non- Policing Related	1.5%

Engage residents in contributing to assurance and scrutiny activity

Overall, volunteer engagement has remained relatively positive despite challenges regarding Covid-19 restrictions.

Quality Assurance Panel membership has improved, with 3 new members awaiting vetting clearance, which will bring the group to full capacity.

Independent Custody Visitor applications increased during the quarter following a 6 week student placement focusing on recruitment to the scheme. The fruits of this are anticipated in next quarter's data as the applicants are interviewed, vetted and trained.

		Animal Welfare Visitor activity needs to be encouraged more during the next quarter in order to catch up with visits not undertaken this quarter.
Provide effective and accessible services for victims and vulnerable people		<p>The Ministry of Justice (MOJ) data return was submitted in November covering the April to October 2021 period. Providers are reporting positive outcome data.</p> <p>No complaints have been received. The complaints process forms part of the annual audit cycle for commissioned services.</p> <p>Core questions regarding how services will be made accessible, from a number of perspectives including geographical, physical, language, diversity, equality and ability are contained within the procurement template and form part of the scored submission.</p> <p>Self-assessment of ability to capture and report data by agency against the new Victim Rights was returned to MOJ in August 2021. We are awaiting a response from MOJ and a data capture template.</p> <p>Agencies were requested to complete a national level framework led by National Police Chiefs Council (NPCC) via the All Wales victim and witness meetings. Victims Code of Practice (VCOP) discussions continue at Local Criminal Justice Board (LCJB) victim and witness meetings, but many agencies have had to halt manual data capture during the pandemic. A dip sampling process has commenced in Gwent and South Wales, we are awaiting the learning from this to roll it out in Dyfed Powys and North Wales. Roll out is now likely to be for 2022/23.</p>

17j) Hold Chief Constable to account for the exercise of the functions of the office of Chief Constable and those under his direction and control

Action Required	RAG	Quarter 3 Progress Update
As detailed in 17c	N/A	N/A

17k) Publish information specified by the Secretary of State and information that the PCC considers necessary to enable the people who live in the force area to assess the performance of the PCC and CC

Action Required	RAG	Quarter 3 Progress Update
Publish information in accordance with the Elected Local Bodies Order		<p>CoPaCC (Comparing Police and Crime Commissioners - Police Governance experts) have taken the decision NOT to carry out the Transparency Quality Mark audit this year. We have been successful in obtaining this award for the past 3 years and checks by CoPaCC usually start in November, however despite there being no award next year the office ensure that all statutory publishing requirements are met as 'business as usual'.</p> <p>The office has taken the decision to carry out our own audit of the website to ensure that we are fully compliant. This check will be carried out by the Compliance and Performance Manager in the next quarter prior to the end of the financial year.</p> <p>Full details of the Statutory Publishing Requirements are available on our website.</p>
Publish information in an accessible and easy to reach format		The Transparency Quality Mark obtained in previous years evidences the quality of the information available on the website and the ease of accessibility to everyone.
Publish information in accordance with the Welsh Language Standards		All published information is routinely translated as business as usual prior to anything being published, ensuring that at all times both English and Welsh are treated the same.
Proactively promote and raise awareness of Commissioned Services		<p>The OPCC Website contains accurate information on existing services. This is checked as part of the Transparency Award and regularly updated by the Commissioning team where amendments are required. A link to the website is included within Victim Information Packs. Single page summary documents are included on the commissioned services webpage and have recently been updated to reflect 2020/21 data.</p> <p>The PCC Engagement team are linked in to the press teams within all commissioned services and work jointly to share social media and press articles. Regular social media activity is undertaken for commissioned services. The Director of Commissioning and the Engagement Advisor meet regularly to discuss pertinent issues.</p>

		<p>An article in ASB in Focus during Q2 featured the PCC's Community Trigger appeal process and support for ASB victims via Goleudy.</p> <p>All contracts contain a standard requirement for promotion of services. Service implementation meetings include a focus on communications plans at the commencement of service. Recent audit activity with commissioned services has included refreshed requests for an acknowledgement of the PCC /MOJ funding source in all publicity and materials. The PCC Engagement team linked with commissioned service providers to ensure consistency in messaging and campaigns.</p>
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17I) Comply with all reasonable formal requests from the Panel to attend their meetings

Action Required	RAG	Quarter 3 Progress Update
Quarterly attendance at Police and Crime Panel meetings		The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief of Staff and Panel's key officer to ensure members receive relevant and timely information.
Provision of documentation to Police and Crime Panel as per their requests		<p>The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief of Staff and Panel's key officer to ensure members receive relevant and timely information.</p> <p>A draft MOU (Memorandum of Understanding) has been prepared to further facilitate communications.</p>
Regular liaison between OPCC and PCP in support of discharging statutory duties		The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief of Staff and Panel's key officer to ensure members receive relevant and timely information. MOU (Memorandum of Understanding) to formalise arrangements is in draft for approval.

17m) Prepare and issue an annual report

Action Required	RAG	Quarter 3 Progress Update
Prepare and issue an annual report to the Panel on the PCC's delivery against the objectives set within the Plan		The 2020-2021 annual report was published during Q2. Planning will commence during Q4 for the 2021-2022 annual report utilising the new designs and set up brought in for the new Police and Crime Plan.

17n) Monitor all complaints made against officers and staff, whilst having responsibility for complaints against the CC

Action Required	RAG	Quarter 3 Progress Update
Handling of complaints against the Chief Constable		A total of three complaints have been received during this time period - two complaints have been completed and no review request has been received. The other complaint is awaiting clarification from the complainant prior to progressing.
Ensure systems and processes are in place in readiness for the PCC's increased roles in complaints as outlined in Police and Crime Act 2017		During the period Oct - Nov 2021, a total of 12 reviews were received. During the same period, a total of 4 reviews were completed. As at 20.01.22, there are currently 21 reviews outstanding - 17 of those are currently overdue.

18) PCC must not fetter the operational independence of the police force

Action Required	RAG	Quarter 3 Progress Update
Development and annual review of Corporate Governance Framework		Preparations will begin early 2022.

19) Access to information, officers and staff

Action Required	RAG	Quarter 3 Progress Update
Handling of information in accordance with Data Protection legislation		As a corporation sole, the OPCC are subject to and responsible for FOI requests. 6 FOI requests were received in this quarter. Only 23 of these were requests in which the OPCC held the information requested. 4 were forwarded to the force with

		<p>the requestor's permission as they may or may not have held the information.</p> <p>No subject access requests were received this quarter and there were no data breaches reported.</p> <p>Whilst there have been no changes to legislation in the past quarter the Home Office is currently reviewing data protection legislation.</p> <p>Staff were issued with information about stay safe online day and resources available for conversations with children. They were also issued reminders about remote working and the use of technology at home and the requirement to complete Sharing Information training.</p>
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20a) Delivery of community safety and crime reduction

Action Required	RAG	Quarter 3 Progress Update
Development and implementation of a Governance Framework for Commissioning and Partnerships		<p>The Commissioning framework has not yet been updated for 21/22. The Commissioning strategy is in place for Term 3 which replaces previous documents. These are to be published on the OPCC website.</p> <p>The Q3 meeting was held in November with presentations regarding Integrated Offender Management (IOM) performance dashboard and local jointly commissioned Independent Domestic Violence Advisor (IDVA) service for high risk domestic abuse victims.</p> <p>The contracts register is in place and reviewed for Term 3, alongside evaluation and audit plan for the future of all commissioned services. Key milestones and decisions required for PCC are outlined for 21/22.</p> <p>Local Criminal Justice Board (LCJB) members undertook a bespoke consultation as part of Police and Crime Plan (PCP) development and are now contributing to a joint performance framework that will evidence delivery of the Plan across partnership agencies. All partnership contacts, including Community Safety Partnership (CSP) managers are involved in the consultation phase and will contribute to metrics for performance framework. LCJB priorities and delivery plan are aligned to the Criminal Justice in Wales priorities and referenced in PCP.</p> <p>The tender evaluation process for new services and scoring for grant bids includes requirement for link to</p>

	<p>Police and Crime Plan priorities. Service providers have been involved in consultation for development of new PCP. Key metrics from services will contribute to the performance framework to evidence delivery of the Plan. The performance framework is currently under development.</p>
<p>Commissioning of services in support of community safety and crime reduction</p>	<p>The MOJ victims grant is match funded by PCC core funding. The total grant for 21/22 is £996,050 of a total £1.89m commissioning budget. Therefore the PCC provides approximately 47% of funding for services. This is noted in MOJ returns where match funding is reported to Ministers. OPCC has secured uplifts of over £600,000 for 21/22 for provision of VAWDASV (Violence against women domestic abuse and sexual violence) services.</p> <p>The PCC and Director of Commissioning met with YOPS (Youth offending and Prevention Service) managers during Q2 to agree future funding arrangements. The next meeting is arranged for Q4. Dyfed Powys first in Wales is to invite CSP representative as a member of LCJB to enable links between community safety and criminal justice agendas. The OPCC Exec Team are due to review partnership arrangements for the future.</p> <p>MOJ grant T&Cs are met with compliance recorded and endorsed by CFO (Chief Finance Officer) for grant returns. Grant agreements and contracts with providers ensure that appropriate T&Cs are met. The audit schedule includes checks on compliance.</p> <p>A contract is no longer required since reunification of Probation services as provision of RJ (Restorative Justice) is a statutory function for HMPPS (Her Majesty's Prison and Probation Service). Therefore RJ facilitation for victims will continue - HMPPS will work with Goleudy to identify and refer victims appropriately.</p> <p>The LCJB victim and witness sub group has requested a refresh of internal RJ training for officers, including a number of RJ champions across the Force. The Force End to End project includes consideration of the RJ offer to victims. The Director of Commissioning (DoC) is scheduled to meet with the Why Me? organisation in January to assess progress against key recommendations for PCCs.</p> <p>LCJB (Local Criminal Justice Board) members undertook a bespoke consultation as part of PCP (Police and Crime Plan) development and are now contributing to a joint performance framework that will evidence delivery of the Plan across partnership agencies. All partnership contacts,</p>

		including CSP managers are involved in the consultation phase and will contribute to metrics for performance framework.
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20b) Community Safety Partnerships – The ability to bring together at the force level

Action Required	RAG	Quarter 3 Progress Update
N/A in Wales	N/A	N/A

20c) Crime and disorder reduction grants

Action Required	RAG	Quarter 3 Progress Update
Development and implementation of a framework for the provision of crime and disorder grants		The new funding decision process is now in place and is being implemented successfully.
Provision of crime and disorder reduction grants within 2021/2022		We continue to support community initiatives and projects through our grant opportunities and have recently awarded funding to Swansea City Football Club Foundation, to develop their Kicks project across 5 areas in Dyfed Powys, following their successful Seaside Kicks project.
Evaluation of crime and disorder reduction grants to determine social return on investment		The new funding decision process is now in place and is being implemented successfully.

20d) Collaboration agreements

Action Required	RAG	Quarter 3 Progress Update
As detailed in 17h	N/A	N/A

20e) Wider responsibility for the enhancement of the delivery of criminal justice in their area

Action Required	RAG	Quarter 3 Progress Update
Monitor the performance of all commissioned services, ensuring		The Q3 review meetings are scheduled for mid-January. There are ongoing discussions with providers in relation to

<p>they are fit for purpose and provide value for money</p>		<p>the impact of Covid, in addition to regular contract meetings.</p> <p>Q2 reports were all received prior to the contract review meetings. The Q3 reports are currently being received in readiness for performance meetings. There are no performance concerns at present. Work has been undertaken with 2 service providers to enhance current data provision and enable improved performance monitoring.</p> <p>Physical site visits continue to be significantly impacted by Covid 19 restrictions. Providers have had regular contact with DoC during the pandemic. Annual desktop audits of services have commenced.</p> <p>Deep dive audits commenced in November in line with commissioning cycles and key PCC decisions. 2 audits are complete and a further 2 are underway for Q4. PCC continues to visit provider sites as part of Community Engagement Days where restrictions allow, with virtual attendance if necessary.</p>
<p>PCC's contribution to the All Wales Criminal Justice agenda</p>		<p>Dyfed-Powys LCJB (Local Criminal Justice Board) work closely with the CJiW (Criminal Justice in Wales) coordinator to ensure alignment of priorities and reporting into All Wales arrangements. DoC meets regularly with CJ leads for other Welsh OPCCs. Reporting structure has been agreed to ensure Dyfed-Powys highlight positive progress on national and local activity as well as escalate areas of concern/risk where required.</p> <p>The LCJB November meeting was postponed and rescheduled for January. This meeting is to include a focus on offender priority, with a presentation on Integrated Offender Management (IOM) strategy refresh. The LCJB recovery sub group continues to meet on 6 weekly basis to review progress with Crown and Magistrates Courts. The position is still positive in Dyed Powys. The LCJB Delivery Plan is currently being updated.</p>
<p>PCC's national portfolio responsibilities</p>		<ul style="list-style-type: none"> • Workforce Transformational Board • National Police Air Service Board • Police Digital Services • All Wales Criminal Justice Board • Single Unified Safeguarding Review Board with Welsh Government, where he assumes the role of the Single Responsible Officer for Wales. • Policing Board for Wales

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| | | <ul style="list-style-type: none">• Policing in Wales (Commissioner has taken over the chair for this meeting in June 2021)• Safer Communities Programme Board• Strategic Command Course Professional Reference Group• Equality and Diversity and Human Rights Group (APCC)• National Rural Crime Network - on the Executive Board |
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