**FOI Ref: OPCC 10-2022**

**Request: Dated 16 March 2022**

**Response:**

I can confirm that the Office of the Police and Crime Commissioner (OPCC) does hold the information requested, as outlined below:

Question:

As you suggested I have formulated the FOI request as follows:

Period during the period of 01/03/2021 to 28/02/2022.

1. How many of the complaints received by Dyfed & Powys Police Professional Standards Department were referred to your office for review?
2. How many of the reviewed cases were settled in favour of the complainant.
3. How many cases are still outstanding.

Answer:

* 1. Between the dates 1st March 2021 and 28th February 2022, I can confirm that Dyfed Powys OPCC received a total of 54 valid complaint reviews.
  2. Of those 54 valid complaint reviews received between the dates 1st March 2021 and 28th February 2022, I can confirm that Dyfed Powys OPCC finalised 3 complaint reviews as ‘partially upheld’ and 5 complaint reviews as ‘upheld.’

Please Note: A total of 12 complaint reviews (including the 3 ‘partial upheld’ and 5 ‘upheld’ complaint reviews identified above, alongside 4 ‘not upheld’ complaint reviews) resulted in ‘Recommendations/Lessons Learnt’ identified by the OPCC.

* 1. Of the 54 valid complaint reviews received between the dates 1st March 2021 and 28th February 2022, a total of 22 complaint reviews are outstanding (as at 21st March 2022).