

October
2022

THIS DOCUMENT IS ALSO AVAILABLE IN WELSH



**Police and Crime
Commissioner for Dyfed-Powys**

The Policing Protocol Order 2011

Quarter 2 2022/23 Summary Performance Report

Introduction

The Police Reform and Social Responsibility Act (PRSRA) 2011 establishes Police and Crime Commissioners within each Force area in England and Wales, giving them responsibility for the totality of policing within their area. It requires them to hold the Chief Constable to account for the operational delivery of policing, including the Strategic Policing Requirement published by the Home Secretary.

Section 70 of the PRSRA requires the Secretary of State to issue a Policing Protocol, which applies to every Chief Constable and Police and Crime Commissioner.

This protocol sets out the roles and responsibilities of all involved in the quadripartite relationship, namely Police and Crime Commissioner, Chief Constable, Police and Crime Panel and Home Secretary.

All parties will abide by the 7 principles set out in the Standards in Public Life, known as the Nolan Principles.

The establishment and maintenance of effective working relationships by these parties is fundamental. It is expected that the principles of goodwill, professionalism, openness and trust will underpin the relationship between them and all parties will do their utmost to make the relationship work.

In order to demonstrate compliance with the Policing Protocol Order 2011 the Office of the Police and Crime Commissioner for Dyfed-Powys developed a health check which covers all the areas in the protocol which the Police and Crime Commissioner has legal power and duty over. This equates to 21 areas which are further broken down into 54 areas of action by various business areas within the OPCC, 4 of these are permanently marked as N/A which leaves 50 action areas. These are completed on a quarterly basis to show continuous progress.

Each section is given a RAG rating to highlight any areas of concern

Green - Fully compliant, no additional work necessary

Amber - Partially compliant, some additional work necessary

Red - Not compliant, duty not currently being met

The summary of the health check is made available to the Police and Crime Panel in report format, including an Executive Summary of the previous quarter.

Executive Summary

The following report covers the reporting period of Q2 of the financial year 2022/23 (July/August/September 2022)

RAG status comparison

Summary:

Of the 50 action areas:

Red/Coch	1	1%
Amber/Ambr	25	50%
Green/Gwyrdd	24	48%

The number of areas being scored as Red/Amber/Green has changed very little since the previous quarter, however 1 area has changed to Red which relates to exploring and maximising sponsorship initiative opportunities.

Some categories stand out as potentially needing more attention due to the percentage of amber within the category.

17g - Maintain an efficient and effective police force for the police area – 1 moved to red and four remain as Amber.

17h - Enter into collaboration agreements with other PCCs, other policing bodies and partners – (3/3) 100% amber.

17i - Provide a local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action - (5/5) 100% amber.

20c - Crime and disorder reduction grants (3/3) 100% amber.

17a) Set the strategic direction and objectives of the Force through the Police and Crime Plan which must have regard to the SPR

Action Required	RAG	Quarter 1 Progress Update
Development of Police and Crime Plan in line with requirements set out in Police Reform and Social Responsibility Act 2011 (Part 1; Chapter 3; 7)		The Police and Crime Plan for 2021- 2025 was published in December 2021. An 'easy read' version has been produced as have supporting animated videos to promote the plan and facilitate understanding of the focus of each priority within the plan. These are regularly being promoted through social media.
Development of a Police and Crime Delivery Plan to support the achievement of the objectives as set out in the Police and Crime Plan		Performance framework is being developed by the Force which will inform the Delivery Plan. Work ongoing within the OPCC to capture evidence relating to scrutiny activity and commissioned services.
Review the Police and Crime Plan to ensure it remains fit for purpose		A new Police and Crime Plan has now been published which has been developed following extensive review of key documentation, consultation with the Force and key stakeholders as well as the views of local communities within the Dyfed Powys area. It takes into account national and local concerns thereby ensuring that it is fit for purpose and relevant for this area.

17b) Scrutinise, support and challenge the overall performance of the force including against the priorities agreed within the Plan

Action Required	RAG	Quarter 1 Progress Update
There are formal governance arrangements in place to support effective scrutiny		Clear governance arrangements are in place with escalation routes available to support the PCC in discharging his statutory responsibilities. These were reviewed as part of the annual review of the Corporate Governance Framework to ensure they support the PCC and appropriately takes cognisance of the governance arrangements being put in place by the new Chief Constable. Mapping exercise has been undertaken to ensure OPCC attendance at appropriate Force governance meetings to support PCC scrutiny responsibilities
Development and annual review of Corporate Governance Framework		The Corporate Governance Framework was reviewed and amended during the previous quarter to ensure it remains fit for purpose and takes into cognisance of any legislative changes and amendments in local governance arrangements.

Establish a risk-based, forward looking schedule of activity to support improvements in Force performance		It is positive to note the quality of the QA and OOCOD Panels' observations. However work is required by the OPCC to improve on the efficiency in reporting and follow-up to ensure improvements are made as a result of these observations. A new role within the OPCC has been established to support this activity and the new Head of Assurance is commencing in post late October 2022.
Ensure the public's views are represented in the PCC's scrutiny work		Due to the recent restructure of the office, the focus has been on maintaining the existing scrutiny which is already in place. Routine scrutiny has continued through the QAP and OOCOD Panels. Both the OOCOD and QAP have had a focus on Stalking and Harassment cases within this quarter in the hope that this can feature within a future deep dive on this area. The office has also continued with the anti-rip suit pilot, with the ICVs reviewing a selection of custody records each month with the aim of focusing on whether the use of anti-rip suits and the rationale recorded within records is appropriate.
Oversight and implementation of external inspectorates recommendations		<p>The PCC has responded to 5/5 reports this quarter, 1 of which was overdue:</p> <p>The police response to burglary, robbery and other acquisitive crime (due 6/10/22, submitted 26/9/22)</p> <p>Dyfed-Powys Police Effectiveness, Efficiency and Legitimacy (PEEL) inspection 2021/22 (due 13/10/22, submitted 30/9/22).</p> <p>Police perpetrated domestic abuse: Report on the Centre for Women's Justice super-complaint (due 25/8/22, submitted 17/8/22)</p> <p>The impact of the Covid-19 pandemic on the criminal justice system – a progress report (due 12/7/22, submitted 27/7/22)</p> <p>A Joint Thematic Inspection of Multi-Agency Public Protection Arrangements (MAPPA) (due 8/9/22, submitted 8/9/22)</p>

17c) Hold the Chief Constable to account for the performance of the Force's officers and staff

Action Required	RAG	Quarter 1 Progress Update
Development of a performance framework and structure that allows a greater understanding of the Police and Crime Plan outcomes		<p>In order to demonstrate compliance with the Policing Protocol Order 2011 the OPCC completes and maintains a health check which covers all the areas in the protocol which the Police and Crime Commissioner has legal power and duty over.</p> <p>Following the finalisation of the OPCC restructure, the OPCC SMT are in discussions about the future development of this reporting in order to incorporate the P&C plan outcomes. This piece of work is planned to be progressed in time for the reporting of the next quarter.</p>
There are formal governance arrangements in place to hold the Chief Constable to account for the performance of officers and staff		Clear governance arrangements are in place with escalation routes available to support the PCC in discharging his statutory responsibilities. These were reviewed as part of the annual review of the Corporate Governance Framework to ensure they support the PCC and appropriately take cognisance of the governance arrangements being put in place by the new Chief Constable. Mapping exercise has been undertaken to ensure OPCC attendance at appropriate Force governance meetings to support PCC scrutiny responsibilities
Chief Constable's Professional Development Review		Annual review of CC's performance scheduled for December 2022 upon first year anniversary of Dr Lewis commencing in role

17d) Decide the budget, allocating assets and funds to the Chief Constable; and set the precept for the Force area

Action Required	RAG	Quarter 1 Progress Update
Inform PCC's decision in respect of the precept		Detailed work has continued during 2021/22 with information being provided to the PCC to inform his deliberations in relation to the precept for 2022/23. This included a number of discussions with Chief Officers and a seminar which was attended by the PCC, PCP members and JAC members where the CC and DoF articulated the current Force position and anticipated challenges for the years ahead which has now led to the development of the Medium Term Financial Plan for 22/23-26/27, Capital Strategy, Reserves and Treasury Management Strategy.

		The PCC's proposal for the 2022/23 precept was supported by the P&CP in January 2022. Work on the 2023/24 MTFP has now begun which takes cognisance of the forecasted year end position for 2022/23 and also the range of financial issues that are currently being faced. There are a series of meetings with the PCC/CC/CFO and DOF scheduled over forthcoming months with the Strategic Finance and MTFP Board overseeing the detailed work.
Setting of Medium term financial plan		The MTFP for 2022/23 - 2026/27 was published in January 2022. Work has now begun on the Medium Term Financial Plan for 2023/24 which will take cognisance of the draft year end position for 2022/23 along with the array of financial issues that are currently being faced. The MTFP is also considered by the Joint Audit Committee and Police and Crime Panel in conjunction with the Reserves Strategy, Capital Strategy and Treasury Management Strategy.
Funding of capital programme to provide force with appropriate assets to deliver effective policing services		Detailed work has continued to further develop the longer term (10 year) capital programme which forms part of the MTFP, Capital Strategy and Treasury Management Strategy. All existing schemes within the programme will be reviewed over the next few months to start to inform the MTFP for 2023/24 and beyond. The MTFP was considered by the Police & Crime Panel and supported by members. The MTFP is also considered by the Joint Audit Committee in conjunction with the Reserves Strategy, Capital Strategy and Treasury Management Strategy.

17e) Appoint the Chief Constable

Action Required	RAG	Quarter 1 Progress Update
Appointment of Chief Constable		Chief Constable Dr Richard Lewis commenced in post on 12th December 2021.

17f) Remove the Chief Constable

Action Required	RAG	Quarter 1 Progress Update
Follow process set out in Part 2 of Schedule 8 to the 2011 Act and regulations made under	N/A	N/A

Section 50 of the Police Act
1996(a)

17g) Maintain an efficient and effective police force for the police area

Action Required	RAG	Quarter 1 Progress Update
Ensure the delivery of Value for Money		Responsibilities and arrangements for striving for Value for Money (VFM) are embedded throughout the Corporate Governance Framework with both Internal and External Audit seeking assurance that appropriate arrangements are in place to secure economy, efficiency and effectiveness in both the PCCs and CCs use of resources with the Finance and Strategy Board overseeing arrangements. The CFO participates in a number of force governance meetings which routinely consider aspects of VFM. The Efficiency and savings plan is considered as part of the MTFP and a focus has been brought to project proposals and business benefits realisation which will seek to assist in the continual drive for VFM. VFM is an intrinsic part to procurement activity at a local, regional and national level and continued engagement with BlueLight Commercial will assist in driving further VFM. A new Efficiency & Productivity Group has been established which drive future plans and seek business benefits.
Statutory compliance of estates ensuring fit for purpose for operational use		<p>TIAA conducted an audit on statutory compliance during June, the outcome of this was limited assurance with some concerns regarding the integrity of some of the data.</p> <p>Subsequently the H&S dept have undertaken a deep dive and their findings reported a 66% compliance.</p> <p>There is an action plan in place and improvements are agreed with CBRE.</p> <p>Currently the statutory compliance figure is at 82% with progress being monitored.</p>
Explore opportunities to reduce environmental impact		<p>The Salix funded invest to save initiatives have completed and the energy savings are being reported on.</p> <p>We were unsuccessful in obtaining phase 3 funding, however we will continue to make funding applications when the opportunities arise.</p> <p>The Force is considering a 10 point action plan in an effort to reduce consumption ahead of substantial energy price rises in the next financial year.</p>

		The sustainability group will shortly be chaired by the Director of Finance and this will further monitor and develop the initiatives to reduce our environmental impact.
Explore and maximise external funding opportunities		<p>The Home Office funded Perpetrator Programme will continue for 2022/23.</p> <p>The OPCC submitted a joint bid with the Force and partners for Safer Streets 4, which has been successful and commences in September 2022. This funding runs for 2 years.</p> <p>The quarterly External Funding Group allows Force and OPCC colleagues to come together to identify and explore all appropriate funding opportunities.</p>
Explore and maximise sponsorship initiative opportunities		This is an area that requires a refreshed focus and will be a primary aim of the new incumbent of the Partnerships and External Funding Manager role. Sponsorship opportunities exist for projects such as Premier League Kicks and will be actively sought in order to sustain delivery beyond the PCC's seed funding.
Implement and maintain a risk register to identify and mitigate risks to the OPCC and force		<p>Monthly meetings are held with the Force Risk and Assurance Officer when all shared risks are discussed and communicated to ensure consistency with entries.</p> <p>Risks are reported on to the Joint Audit Committee and the OPCC Exec. Team on a quarterly basis.</p> <p>During the past few months the Force have made some changes to the format of their reporting and to ensure consistency the OPCC have adopted the same reporting format.</p> <p>The Force are currently undertaking a review of their corporate risk register and implementing changes in terms of how risks are recorded, updated, scored etc.</p> <p>The OPCC Exec. Team will review the changes the Force are making and consider adopting a similar approach if it is deemed appropriate. This will be progressed when the new OPCC structure has been embedded.</p>
Utilise training and development plans for all OPCC staff		Training and development requirements discussed as part of the Development and Assessment Profile (DAP) process, which includes formal review at least twice a year. Budget for development allocated.

17h) Enter into collaboration agreements with other PCCs, other policing bodies and partners

Action Required	RAG	Quarter 1 Progress Update
Explore collaboration opportunities in accordance with the Policing Vision for Wales		As Chair of Policing in Wales, the PCC has had a clear focus on collaboration. In February 2022 a baseline audit of the All Wales Collaboration programme was commissioned to help share the future direction of collaboration activity amongst the 4 Welsh Police Forces. Initial findings were presented at the Policing in Wales meeting on 23.06.2022
Explore collaboration opportunities with other partners		Collaborative opportunities are discussed at several forums including the External Funding Group, ASB Steering group and SVOC Board. This will be a priority for the new incumbent of the Partnerships and External Funding Manager role.
There are formal governance arrangements in place to scrutinise collaboration agreements		Collaboration is also scrutinised from a Dyfed Powys perspective through Policing Board. On an All Wales level, the baseline audit of the All Wales collaboration programme which was commissioned in February 2022, presented initial findings at the Policing in Wales meeting on 23.06.2022. This included recommendations in relation to governance which are now being explored further with a view to implementation in the New Year

17i) Provide a local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action

Action Required	RAG	Quarter 1 Progress Update
Working with the Force to develop and implement our joint Strategic Equality Plan; meeting the objectives within		A report was developed outlining the progress made against the Joint Strategic Equality Plan for 2021-22, and was signed off at a meeting of the Force's Embracing Diversity Board in April 2022.
Development and implementation of OPCC Engagement and Communication Strategy and action plan, and Social Media Policy and Strategy		Focus of the engagement and communication work for July, August and September was on our attendance at the Royal Welsh Show, National Eisteddfod in Tregaron and the Pembrokeshire Show.

incorporating providing opportunities for local communities to inform and influence decision making and proactively promoting the work of the PCC and CC

At the Royal Welsh Show we launched a public survey to gather the views of the public on policing and crime matters in the Dyfed-Powys area. The survey asks the general public to indicate how safe they feel in their area, what steps can be taken to improve support for victims, prevent crime and what they believe can be done to ensure we have an effective criminal justice system.

Responses to this survey will provide the PCC with an indication of the public perception of policing in our area and of the progress made towards the outcomes set under the 2021-25 Police and Crime Plan priorities.

Key partners and stakeholders were invited to join us at both the Royal Welsh Show and the National Eisteddfod. Volunteers from the PCC's Animal Welfare Visitors Scheme, Independent Custody Visitors scheme and the Quality Assurance Panel attended to talk to the public about the work they are doing to support the PCC. We also had designated days at the events focusing on young people. Partners, Crimestoppers and Llamau, who are one of the leading homelessness charities in Wales came along to promote their work. Staff from Swansea City AFC Foundation came to showcase the PL Kicks initiative in our Force area. Commissioned by the PCC, Premier League (PL) Kicks football sessions are provided free of charge to young people across the Force area with the aim of diverting young people from crime.

During the Royal Welsh Show and the National Eisteddfod we arranged for the PCC to meet and engage with several key partners, including the National Farmers' Union and Farmers' Union of Wales to discuss a recent Rural Crime Survey that the PCC commissioned Aberystwyth University to conduct on his behalf. He also met with senior staff at Powys County Council; the volunteers of the Builth Wells Event Safety Group; the Secretary of State for Wales and colleagues at the Coleg Cymraeg Cenedlaethol.

During July and August we continued to consult with young people through the youth survey that was launched at the end of June. The survey aimed to identify what young people's priorities for the police are, how safe they feel and how we can improve our policing service for young people. We also continued to promote the Youth Forum recruitment

campaign, with the closing date for applications being extended to Friday 9th of September.

A total of 10 applications were received, with all 10 applications being accepted. An induction session is being organised for all Youth Forum members, to be held in HQ on 26 October.

Also during this period members of the Victim Engagement Forum were advised of both local and national engagement and consultation opportunities, including the development of the Mid & West Wales Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV) Partnership's Survivors Advisory Panel and the Victims' Commissioner's Victims' Survey 2022.

Two workshops were held in July with the Victim Engagement Forum. The topics discussed were victims of domestic abuse, rape and serious sexual offences and how the Force can improve their services to victims of crime.

We have also promoted key developments within the Office to the media, including:

- Publication of the PCC's 2021-22 Annual Report
- Recent environmental and sustainability developments within Dyfed-Powys being acknowledged by the Association of Police and Crime Commissioners as examples of good practices, in their InFocus Report
- £300K of Safer Streets Funding secured
- Securing £271,000 of additional Ministry of Justice funding that will go towards increasing and strengthening support services for victims of domestic abuse and sexual violence
- Collaboration work with Coleg Cymraeg Cenedlaethol and the University of South Wales to increase the opportunities for Welsh speaking new recruits to undertake as much of their training as possible through the medium of Welsh.
- Publication of Criminal Justice in Wales' Anti-Racism Action Plan, and the PCC's involvement in its development.

The team also organised engagement meetings for the PCC with community representatives in Llanelli, and the Llanelli

		<p>Deaf Centre, as well as a visit to the VC Gallery in Pembroke Dock during September.</p> <p>Additional information about the above activity can be found in our monthly bulletins; September bulletin August bulletin July bulletin</p>
Respond to community concerns in a timely manner		<p>None of the statistics for the community concerns received into the OPCC has caused any concerns in relation to spikes in figures etc Considerations are still being made on recording repeat/returning customers. Misconduct hearings are no longer recorded under "Community Concerns" and are now recorded under a separate category "Misconduct Hearings" therefore the numbers are not reflected under "Community Concerns". There are currently 3 ongoing Misconduct Hearings.</p>
Engage residents in contributing to assurance and scrutiny activity		<p>A focus for the volunteer schemes this quarter has continued to be on increasing the number of visits undertaken.</p> <p>The Quality Assurance Panel met twice this quarter and reviewed Use of Force and Stalking and Harassment cases. A focus is needed within the next quarter to try and increase the number of members attending each meeting. Attendance has been lower than ideal within the last 2 meetings. The OPCC also has 2 members currently with vetting and additional member is needed to be recruited to bring the Panel to full capacity.</p> <p>A recruitment drive is also required to try and get some additional Independent Custody Visitors (ICVs) within the Powys area. This will be progressed over the next few months.</p> <p>It is positive to note an increase in the number of ICV visits and the proportion of detainees covered by ICV activity through this quarter.</p> <p>Work is ongoing with the Force to address a number of issues identified by Independent Custody Visitors. ICV Panel meetings will commence in October and this will be an opportunity for the ICVs and the OPCC to discuss any issues with custody.</p>

		Custody record reviewing continues, with ICVs reviewing 38 records over this period of those having been issued with an anti-rip suit. It has been found that the rationale recorded within logs has seen a significant improvement, but further work is needed to improve the recording of suits being removed at the earliest opportunity.
Provide effective and accessible services for victims and vulnerable people		<p>The Ministry of Justice (MOJ) data return was submitted for year end 21/22 in May. Providers are reporting positive outcome data alongside the challenge of additional demand on services during and post pandemic.</p> <p>No complaints have been received. The complaints process forms part of the annual audit cycle for commissioned services.</p> <p>Core questions regarding how services will be made accessible, from a number of perspectives including geographical, physical, language, diversity, equality and ability are contained within the procurement template and form part of the scored submission. We also ensure that these questions are incorporated into tender processes run by partners where we are a joint investor, for example the current substance misuse tender being run by Powys County Council.</p> <p>Victim Code of Practice (VCOP) discussions continue at Local Criminal Justice Board (LCJB) victim and witness meetings but many agencies have had to halt manual data capture during the pandemic. Awaiting MOJ quantitative framework, latest update is that this will be shared in Autumn 2022. Additional dip sampling process model will commence in July 2022, with the first cases for review to be shared with the Crown Prosecution Service.</p> <p>Process will be coordinated by the OPCC and completed by all Criminal Justice agencies.</p>

17j) Hold Chief Constable to account for the exercise of the functions of the office of Chief Constable and those under his direction and control

Action Required	RAG	Quarter 1 Progress Update
As detailed in 17c	N/A	N/A

17k) Publish information specified by the Secretary of State and information that the PCC considers necessary to enable the people who live in the force area to assess the performance of the PCC and CC

Action Required	RAG	Quarter 1 Progress Update
Publish information in accordance with the Elected Local Bodies Order		<p>CoPaCC (Comparing Police and Crime Commissioners - Police Governance experts) have taken the decision NOT to carry out the Transparency Quality Mark audit. We have been successful in obtaining this award for the past 3 years, however despite there being no award this year the office ensure that all statutory publishing requirements are met as 'business as usual'.</p> <p>In addition the Office has taken the decision to develop a new website as the current one is no longer truly representative of the OPCC following a new brand and logo and lacks visual appeal.</p> <p>Once the new website goes 'live' an independent audit will be conducted in replace of the CoPaCC check to ensure that all statutory requirements are being complied with.</p> <p>Full details of the Statutory Publishing Requirements are available on our website.</p>
Publish information in an accessible and easy to reach format		The Transparency Quality Mark obtained in previous years evidences the quality of the information available on the website and the ease of accessibility to everyone.
Publish information in accordance with the Welsh Language Standards		<p>All published information is routinely translated as business as usual prior to anything being published, ensuring that at all times both English and Welsh are treated the same.</p> <p>All documents that were available to download from our website up until September have been modified to meet the needs of the Welsh Language Standard. However, they have not been uploaded back up to the current website, as we are in the process of moving over to our new website.</p> <p>We are currently discussing the time line for the new website to go live and dependant on the time scales we will then decide on whether to upload the documents on the current website or wait until the new website is launched.</p>

		The OPCC published its Welsh Language Annual Report in August. A copy of this can be viewed on our website.
Proactively promote and raise awareness of Commissioned Services		<p>The OPCC Website contains accurate information on existing services. This is checked as part of the Transparency Award and regularly updated by the Commissioning team where amendments are required. A link to the website is included within Victim Information Packs. Single page summary documents are included on the commissioned services webpage and currently in the process of being updated with for 21/22 outturn figures.</p> <p>The PCC Engagement team are linked in to the press teams within all commissioned services and work jointly to share social media and press articles. Regular social media activity is undertaken for commissioned services. The Director of Commissioning and the Engagement Advisor meet regularly to discuss pertinent issues. Working with DPP press team to ensure that services such as Goleudy are reinforced throughout all Force media activity. Coverage in media of additional funding opportunities in line with MOJ requirements.</p> <p>Commissioning and Engagement teams continue to provide evidence and best practice examples of work within Dyfed Powys to national calls for evidence by APCC and national bodies.</p> <p>All contracts contain standard requirement for promotion of services. Service implementation meetings include a focus on communications plans at commencement of service. Recent audit activity with commissioned services has included refreshed request for acknowledgement of PCC /MOJ funding source in all publicity and materials. PCC Engagement team linked with commissioned service providers to ensure consistency in messaging and campaigns. Commissioned services were involved in Knife Angel workshops, the Royal Welsh and Pembrokeshire shows and the Eisteddfod which assisted the opportunity to raise awareness of the services available.</p>

17l) Comply with all reasonable formal requests from the Panel to attend their meetings

Action Required	RAG	Quarter 1 Progress Update
Quarterly attendance at Police and Crime Panel meetings		The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief of Staff and Panel's key officer to ensure members receive relevant and timely information.
Provision of documentation to Police and Crime Panel as per their requests		The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief of Staff and Panel's key officer to ensure members receive relevant and timely information. A draft MOU (Memorandum of Understanding) has been prepared to further facilitate communications.
Regular liaison between OPCC and PCP in support of discharging statutory duties		The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief of Staff and Panel's key officer to ensure members receive relevant and timely information. MOU (Memorandum of Understanding) to formalise arrangements is in draft for approval.

17m) Prepare and issue an annual report

Action Required	RAG	Quarter 1 Progress Update
Prepare and issue an annual report to the Panel on the PCC's delivery against the objectives set within the Plan		<p>The PCC's Annual report was published in July which evidences the work undertaken by the Commissioner, his team and partners during the 2021-2022 financial year in delivering against the priorities set out within the 2021-2025 Police and Crime Plan.</p> <p>There have been many key achievements throughout the year, which the Commissioner reports on, such as, but by no means limited to:</p> <ul style="list-style-type: none"> The continued delivery of important commissioned services – services funded by the Commissioner – which help prevent crime, support the vulnerable and tackle community issues.

		<ul style="list-style-type: none"> • The acquisition of further Home Office 'Safer Streets' funding, resulting in continued vital support for areas considered as the most deprived in Carmarthenshire. • The headline-grabbing grant of £300,000 the Commissioner awarded to Swansea City AFC Foundation's Premier League Kicks programme to roll out free weekly football sessions to children and young people in five locations across the force area. • The Commissioner's sixth consecutive annual St David's Day Conference, where he was joined both in-person and online by numerous key individuals, to shine a light on the challenges we face and opportunities available in tackling anti-social behaviour. • The continued opportunities for individuals affected by crime to have their voices heard through the work of the Dyfed-Powys Victim Engagement Forum. This included the development of a training video depicting the real-life experiences of victims and survivors which is now used as a learning resource for police training programmes within Dyfed-Powys Police. <p>Electronic version of the Annual Report is available to download here: https://www.dyfedpowys-pcc.org.uk/en/the-commissioner/police-and-crime-commissioners-annual-report/</p>
--	--	--

17n) Monitor all complaints made against officers and staff, whilst having responsibility for complaints against the CC

Action Required	RAG	Quarter 1 Progress Update
Handling of complaints against the Chief Constable		There have been no complaints received against the Chief Constable during this quarter. The complaint which was referred to the IOPC in the last quarter was not upheld and was returned to the OPCC to be handled reasonably and proportionately. The complaint has now concluded.
Ensure systems and processes are in place in readiness for the PCC's increased roles in complaints as outlined in Police and Crime Act 2017		The OPCC have continued to make a concentrated effort to reduce the number of outstanding complaints reviews ensuring quality, time and care was taken in our consideration of the reviews. There are currently 5 reviews which are overdue 3 of which are currently being considered and one is being Quality Assured.

18) PCC must not fetter the operational independence of the police force

Action Required	RAG	Quarter 1 Progress Update
Development and annual review of Corporate Governance Framework		Updated last quarter.

19) Access to information, officers and staff

Action Required	RAG	Quarter 1 Progress Update
Handling of information in accordance with Data Protection legislation		<p>As a corporation sole, the OPCC are subject to and responsible for FOI requests.</p> <p>17 FOI requests were received in this quarter.</p> <p>3 of these were requests in which the OPCC held the information requested. The other 15 requestors were given instructions of how to contact the Force FOI department as they may or may not hold the information.</p> <p>All OPCC responses to FOI requests are available to view on our website.</p> <p>No subject access requests were received this quarter.</p> <p>2 potential data breaches were reported this quarter. Remedial action was taken immediately, and words of advice issued. Whilst all breaches of this nature are taken extremely seriously the consequences in both these cases was limited with no harm to the data subject and therefore not reportable to the ICO.</p> <p>Staff were issued with a communication reminding them of all the resources available in terms of staying safe online.</p>

20a) Delivery of community safety and crime reduction

Action Required	RAG	Quarter 1 Progress Update
Development and implementation of a Governance Framework for Commissioning and Partnerships		<p>Commissioning strategy in place for Term 3 which replaces previous documents. Available on PCC website.</p> <p>Swansea Kicks recently presented to the PCC's Commissioning Advisory Board on their achievements. The next Board meeting will focus on the outcomes of the Force Economic Crime Team. October meeting will include</p>

		<p>a focus on ensuring victim voice is represented at the Board.</p> <p>Contracts register in place and reviewed for Term 3, alongside evaluation and audit plan for future of all commissioned services. Key milestones and decisions required for PCC all complete.</p> <p>LCJB Members undertook a bespoke consultation as part of the Police and Crime Panel Plan and are now contributing to joint performance framework that will evidence delivery of the Plan across partnership agencies. All partnership contracts, including Community Safety Partnership managers, involved in consultation phase and currently contributing to metrics for performance framework.</p> <p>Tender evaluation process for new services and scoring for grant bids includes requirement for link to Police and Crime Plan priorities. Service providers have been involved in consultation for development of new Police and Crime Plan. Key metrics from services will contribute to performance framework to evidence delivery of the Plan. Performance framework is currently under development. The External Funding Group ensures the Force and Police and Crime Commissioner priorities are considered in any new grant or service activity. This will also be a key focus for the new Partnerships and External Funding manager once in post.</p> <p>LCJB priorities and delivery plan aligned to Criminal Justice in Wales priorities and referenced in Police and Crime Plan. LSJB Delivery plan for 2022/2023 is now signed off and will be monitored via progress updates to Board meetings alongside the performance framework.</p>
Commissioning of services in support of community safety and crime reduction		<p>MOJ victims grant is match funded by PCC core funding. Total grant for 22/23 is £1,130,177 of a total £1.94m commissioning budget. Therefore the PCC provides approximately 42% of funding for services. This is noted in MOJ returns where match funding is reported to Ministers. OPCC has secured uplifts of £521,991 for 22/23 for provision of VAWDASV services. MOJ have also provided £52,000 additional uplift to the core victims grant locally, for 22/23 year only.</p> <p>Quarterly meetings are diarised between YOPS managers, CSP managers and OPCC representatives. This includes reviewing the LCJB delivery plan to align priorities with</p>

		<p>PSBs and CSPs. Dyfed Powys first in Wales to invite CSP representative as member of LCJB to enable links between community safety and criminal justice agendas.</p> <p>MOJ grant T&Cs are met with compliance recorded and endorsed by CFO for grant returns. Grant agreements and contracts with providers ensure that appropriate T&Cs are met. Audit schedule includes checks on compliance.</p> <p>Contract no longer required since reunification of Probation services as provision of Restorative Justice is statutory function for HMPPS. Therefore Restorative Justice facilitation for victims will continue - HMPPS will work with Goleudy to identify and refer victims appropriately. LCJB victim and witness sub group has requested refresh of internal Restorative Justice training for officers, including a number of Restorative Justice champions across the Force. Force End to End project includes consideration of the Restorative Justice offer to victims.</p> <p>LCJB members undertook a bespoke consultation as part of PCP development and are now contributing to a joint performance framework that will evidence delivery of the Plan across partnership agencies. All partnership contacts, including CSP managers, involved in consultation phase and currently contributing to metrics for performance framework.</p>
--	--	--

20b) Community Safety Partnerships – The ability to bring together at the force level

Action Required	RAG	Quarter 1 Progress Update
N/A in Wales	N/A	N/A

20c) Crime and disorder reduction grants

Action Required	RAG	Quarter 1 Progress Update
Development and implementation of a framework for the provision of crime and disorder grants		<p>Investment so far in 22/23 -</p> <p>POCA £65,504.86 committed for this financial year from POCA.</p> <p>*DPP financial investigator</p>

		*DPP Safeguarding Officer *DPP Fraud Triage Officer Driver Retraining - £220,901 *Safer Streets match funding *DA Regional Perpetrator project contribution *Police Federation OK Van *BRAKE Road Safety Advocate post *Physical Empowerment project for survivors of domestic abuse *Fitness to Drive assessments Sale of Found Property £3844 on various small contributions to local interventions such as Boxing youth intervention and website development for hate crime victims.
Provision of crime and disorder reduction grants within 2021/2022		3 grants have been scored and approved via the OPCC grants process, details of which can be seen above
Evaluation of crime and disorder reduction grants to determine social return on investment		The new funding decision process is now in place and is being implemented successfully.

20d) Collaboration agreements

Action Required	RAG	Quarter 1 Progress Update
As detailed in 17h	N/A	N/A

20e) Wider responsibility for the enhancement of the delivery of criminal justice in their area

Action Required	RAG	Quarter 1 Progress Update
Monitor the performance of all commissioned services, ensuring they are fit for purpose and provide value for money		Q1 review meetings all held and Q2 scheduled for October. Meeting structure, minutes and actions audited as part of annual audit checklist.

		<p>Audit for 21/22 included review of timeliness and positive progress against KPIs. Some performance concerns with Goleudy currently being addressed with DPP, this has been escalated to a critical incident by the Chief and associated remedial plans are being actioned. Performance reports currently being received due for Q2 meetings.</p> <p>PCC has visited a number of sites during Community Engagement Days. Deep dive audits commenced in November in line with commissioning cycles and key PCC decisions. 4 audits complete in 21/22. Further audits due in 22/23. Commissioning and Engagement teams planning joint schedule for future PCC visits to services in line with community engagement activity. This will include audits of grant funded activity as well as commissioned services.</p> <p>Swansea Kicks recently presented to the PCC's Commissioning Advisory Board on their achievements. The next Board meeting will focus on the outcomes of the Force Economic Crime team. The October meeting will include a focus on ensuring the victim voice is represented at the Board.</p>
PCC's contribution to the All Wales Criminal Justice agenda		<p>DP LCJB work closely with CJIW coordinator to ensure alignment of priorities and reporting into All Wales arrangements. Director of Commissioning meets regularly with CJ leads for other Welsh OPCCs. Reporting structure agreed and meeting dates aligned to ensure DP highlight positive progress on national and local activity as well as escalate areas of concern/risk where required. Q2 update provided to CJIW from May LCJB meeting, highlighting areas of good practice and requesting All Wales support with future development of performance framework. Policy advisor for CJ will complete these reports in future.</p> <p>LCJB meeting held in August 20022 focussed on the first two updates of the 2022/2023 delivery plan. LCJB Leads are required to update progress and RAG ratings at future Boards, with performance metrics to be agreed against each priority area. Defence representation to be discussed at the November meeting.</p>
PCC's national portfolio responsibilities		<ul style="list-style-type: none"> • Police Digital Services (The Commissioner agreed to chair this board for a further year and will resign in July 2023 (dated 3rd October 2022) • All Wales Criminal Justice Board • Single Unified Safeguarding Review Board with Welsh Government, where he assumes the role of the Single Responsible Officer for Wales. • Policing Board for Wales

- | | | |
|--|--|---|
| | | <ul style="list-style-type: none">• National Police Air Service Board• Safer Communities Programme Board• Equality and Diversity and Human Rights Group (APCC)• National Rural Crime Network - on the Executive Board• VAWDASV National Partnership Board Co-Chair alongside Minister for Social Justice Jane Hutt MS |
|--|--|---|