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DYFED-POWYS  
POLICE AND CRIME  
COMMISSIONER

## REPORT / SUMMARY DECISION SHEET

**PURPOSE: COMMISSIONER DECISION**

**Timing: Urgent / Pressing / Routine**  
(Specify date required and why, where possible)

**Title: Business Crime Survey**

**Category of Decision / Business Area Impact: Performance**

### **Executive Summary:**

Business crime in Dyfed-Powys is an untold story; its cost is unknown. The region has more than 27,500 enterprises but detailed crime statistics for them do not exist.

The Police and Crime Commissioner wants to survey businesses to better understand the extent, nature and impact of crime committed against businesses and to provide a baseline against which the police response to business crime can be developed.

Opinion Research Services (ORS) provide applied social research and consultation to public, voluntary and private sector organisations across the UK; specialising in studies of equality and diversity, health, housing, local government, fire and rescue services and policing. ORS have an office in Swansea and have the capability and capacity to interview victims in Welsh in compliance with the Welsh Language (Wales) Measure 2011.

ORS has worked with over a third of police forces across the US across a range of both qualitative and quantitative research. They have extensive experience of both surveying victims of crime and engaging with both public and private businesses. ORS deliver the business attitude survey across Greater London for the Mayor's Office for Policing.

The business crime survey will be conducted via telephone interviews and the results will be available to the Commissioner by the end of February 2016, in line with the timescales included in the Terms of Reference.

At the end of April 2015, following a procurement exercise, ORS were awarded the contract to deliver victim satisfaction surveys until end February 2016. There are no concerns regarding service delivery.

### **Recommendation:**

That the Police and Crime Commissioner appoints Opinion Research Services to undertake a Business Crime Survey across Dyfed-Powys.

### **Police and Crime Commissioner for Dyfed-Powys**

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the NOLAN Principles for Conduct in Public Life. The above has my approval.

**Signature:**

**Date: 26/11/2015**