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HEDDLU A THROSEDDU
DYFED-POWYS
POLICE AND CRIME
COMMISSIONER

Minutes of Meeting

Meeting: Policing
Performance Board
Venue: Police Headquarters
Date: 16th May 2014
Time: 09.30 – 10.30



Members:	Tim Burton, Deputy Police and Crime Commissioner (DPCC) Chief Constable Simon Prince (CC) Jayne Woods, Chief Finance Officer (CFO)
Also present:	Carys Morgans, Chief of Staff (CM) Claire Godden, Policy Advisor, OPCC (CG) PS Christina Fraser, Staff Officer to the Chief Constable (CF) Claire Bryant, Office Manager, OPCC (CB)
Apologies:	PCC Christopher Salmon (PCC) DCC Carl Langley (DCC) T/ACC Pam Kelly (T/ACC) Edwin Harries, Director of Finance (DoF)

ACTION SUMMARY		
Action N ^o	Action Summary	Progress
PPB 71	OPCC Quarterly Monitoring Performance Report to be amended to contextualise data prior to submission to the Police and Crime Panel	Completed
PPB 72	Detailed report regarding Llanelli custody suite project be submitted to Policing Board meeting for final approval	In progress
PPB 73	T/ACC to develop community triggers solutions and report to future Policing Performance Board meeting	In progress with Chris Curtis
PPB 74	OPCC and Partnerships representatives to develop suite of community remedies for approval by PCC and CC for consultation	In progress
PPB 75	Impact of Anti-Social Behaviour, Crime and Policing Act 2014 to be considered within review of PCSO powers work being undertaken	Ongoing
PPB 76	Professionalism report terminology be altered to “concerns and complaints” and report submitted to Police and Crime Panel	Completed
PPB 77	Update regarding speed cameras to be provided at future Policing Board meeting	Verbal update provided – a pilot was being conducted in Ceredigion

DECISIONS ARISING FROM MEETING 16/05/14		
Decision N°	Decision Summary	To be progressed by:
PPB 009	That any new risks relating to each Police and Crime Plan priority be identified at the relevant Policing Performance Board meeting	All

The DPCC opened the meeting bilingually, stating that the papers received were of a good quality.

Enhancing Access to Policing Services

The DPCC identified that the report failed to detail opening hours of stations and opportunities for the public to liaise with Officers. The CC stated that the report provided an update on newer accessibility developments, and agreed to prepare a document detailing all access opportunities and call handling data.

Action: Document detailing access opportunities and call handling data to be provided to PCC

The DPCC requested that an evaluation of the pop-up tents, including feedback from the public, be provided at a future Policing Performance Board.

Action: Evaluation on pop-up tents to be presented at future Policing Performance Board, to include feedback from the public

The DPCC queried whether data was available from other forces regarding the impact of the 101 SMS service. CF advised that the Equality and Diversity Manager was looking into this and would provide an update at a future Policing Board. The CC advised that opportunities for a collaborative system across England and Wales would be investigated. The DPCC reported that there was a lack of awareness of the 101 service demonstrated at the Centre of Rural Policing Focus Groups.

Action: Update on 101 SMS service to be provided at future Policing Board

Action: Promotion of 101 service to be discussed at future Policing Board

A discussion ensued regarding whether the first contact approach of the organisation met the public's needs. The CC advised that an ongoing issue was meeting the demand for calls conducted through the medium of Welsh. The CC was satisfied that the position was improving and that a good level of service was being provided. Victim satisfaction survey results supported this position.

The DPCC queried whether the introduction of awareness messages on cashpoint machines had made a positive impact in other areas and what cost implications were involved. The CC confirmed

that there was no cost involved as the improvements could be made during the standard updating of machines.

A discussion ensued regarding the Special Constabulary. The CC explained that the number of active Constables had reduced to 73 due to some being recruited into the regulars and many being removed from the register due to inactivity. The CC stated that a formal process of revoking warrant cards was in place through the Special Constabulary management structure. The new training for Special Constables was being piloted, with a reduction from 15 to 8 weekends commitment with some remote working. Following an evaluation, it was intended to extend the programme and promote recruitment with the aim of establishing 200 Constables by 2015. Specific areas for targeted recruitment were North Ceredigion and North Powys. The CC confirmed that the issue of training of Special Constables in rural areas would be discussed with the College of Policing following the pilot period. The DPCC queried whether training could be provided in venues other than HQ in order to make it more accessible. The CC confirmed that if there was significant demand from certain areas, training could be relocated. A discussion ensued regarding the promotion of the recruitment. The CC explained that full advertising would be conducted following the evaluation of the new training regime.

Action: Special Constabulary recruitment to be discussed at Policing Board at the end of the summer following revised training programme evaluation

The CC provided an overview of the intention for the reintroduction of the Police Cadets scheme. It was intended that up to 25% of recruits would be targeted from vulnerable backgrounds or those who had been in contact with the Police. It was confirmed that this could include those with youth conditional cautions and low level convictions, but no high risk offenders would be accepted. The CC highlighted that the scheme would be voluntary and therefore would not feature as part of a conditional caution. It was identified that the Cadets would be useful to conduct consultation exercises with. It was agreed that consistency of delivery across the Force area would be imperative. The CC confirmed that the scheme would be advertised to all young people, but the schools programme would be utilised to encourage those who may benefit from the scheme.

The DPCC queried if a link had been established with Powys County Council's neighbourhood management programme. The CC advised that the Force's neighbourhood development model was being rolled out across Powys and would be supporting the Council's plans.

It was requested that the feedback provided to the Rural Policing Strategy stakeholder group be presented at a future Policing Board.

Action: Feedback to Rural Policing Strategy stakeholder group to be presented at a future Policing Board

The DPCC stated that he had recently attended a serious and organised crime meeting, where it emerged that the theft of high value farm machinery was a recurring issue. The CC stated that rural crime was maintained as a focus through the regional serious and organised crime unit.

Neighbourhood Management Pilot

The CC stated that a full evaluation had yet to be completed. The DPCC expressed a view that both internal and external feedback should be sought as part of the evaluation, especially from the general public. A discussion ensued regarding the establishment of baseline data prior to launching pilots, in order to evaluate progress against the baseline. The CC stated that the neighbourhood management pilot had been established in response to community concerns.

Mobile Data Update

The DPCC agreed that the establishment of baseline data was imperative in determining the success of the project against the objectives set at the beginning of the project. The CC stated that initial training for the usage of the mobile devices had been well received by Officers.

The benefits to the public and public perception of Officers utilising handheld devices was discussed, with acknowledgement that under 25's were responding positively to the introduction in other Force areas. It was agreed that the availability of live intelligence was invaluable, although it was difficult to capture statistics to support this assumption.

The DPCC highlighted the need to revisit the benefits, impact and costs of the project when agreeing further rollout.

Action: Benefits and costs of rollout of mobile data project to be revisited at regular intervals

Equalities

Strategic Equality Plan Annual Report

The DPCC noted that the report was very well written as it aligned itself to the priorities in the Police and Crime Plan.

Revised Welsh Language Scheme

The DPCC noted that the report was very well written, and queried how much additional work would be involved in implementing the scheme. CM was confident that it could be delivered. The CC agreed that the scheme was an improvement and focused on meeting community needs. CM stated that the Welsh Language Commissioner would be conducting an inspection in September which would support the development of standards for Police Officers and OPCCs. CM highlighted that the inspection would provide an opportunity to present business cases against why some standards may not be relevant for DPP. CM and the Equality and Diversity Manager would be

attending a briefing session for the inspection next month and would report to a future Policing Board meeting. It was agreed that the scheme be revisited following the inspection.

Action: CM to feedback information following Welsh language inspection briefing

Action: Welsh Language Scheme to be discussed following inspection by Welsh Language Commissioner in September

Update on National Police Air Service (NPAS)

The CC stated that it was DPP's intention to join following the return of detailed costings and assurance that sufficient coverage would be provided. NPAS would be sourcing an aircraft to base at Pembrey. The CFO reported that draft costings had recently been received, but were being checked to ensure the number of hours requested met needs.

Progress update on implementation on Antisocial Behaviour, Crime and Policing Act 2014

Community Remedy Consultation

The DPCC thanked CG for preparing the paper. The DPCC highlighted the process involved, that the PCC and CC would need to agree a suite of community remedies for consultation prior to their introduction in October. CG reported that work was ongoing with a Chief Inspector to agree the process for establishing community remedies. It was agreed that consultation would be conducted through Local Service Boards and other avenues.

Action: Community remedy consultation to be actioned through Local Service Boards and other avenues

Risk Relating to Access to Policing Services

CM highlighted that risk had been added as a standing agenda item following the recommendation from the internal auditors. It was agreed that it was most appropriate to identify any new risks in accordance with each theme at Policing Performance Board.

Decision: That any new risks relating to each Police and Crime Plan priority be identified at the relevant Policing Performance Board meeting

A number of risks had been identified through the meeting:

- The availability of call handlers to deal with Welsh 101 and 999 calls
- The lack of a SMS service for hearing impaired
- Public awareness of the 101 service

- A reduction in posts as a result of Public First may have unidentified impacts on accessibility

A discussion ensued regarding public perception regarding the proposed relocation of any police stations. The CC confirmed that alternative venues would be in place before any stations would be considered for relocation.

The DPCC raised that a high percentage of Force staff were on supportive sickness action plans, especially in Pembrokeshire. He queried if this was thought to be due to Public First and whether this would have an impact on accessibility. The CC stated that the percentages involved did not indicate a particular problem as a result of the Public First programme. CG stated it would be useful to receive comparison statistics against most similar Forces and Welsh Forces. Discussions were progressing to develop a single performance report between the Force and OPCC.

Action: Comparison statistics of Most Similar Forces and Welsh Forces to be incorporated into performance data in the future

Any Other Business

A discussion ensued regarding Firearms, HMIC report on Domestic Violence, Taser and female offenders. The DPCC queried why DPP's operations involving ARVs was 76% above the Welsh average. The CC highlighted the geographical spread of the population of Dyfed-Powys would skew the figures, and that DPP had the highest number of firearms certificate holders in England and Wales by head of population, which equates to 1 firearms certificate for every 11 citizens in the area. The CC was satisfied that reviews demonstrated that no more firearms or Taser deployments are being authorised than should be, and that DPP does not have a higher rate of violent crime than other Force areas.

It was agreed that the CC would provide a written response which would be published on the OPCC website.

Action: OPCC to send CC specific questions regarding operations involving ARVs and CC to provide a written response to be published on OPCC website

CG expressed the need for the OPCC to have access to useful call handling data for publication. The CC stated that there was a need to agree what good information for the public should look like in order to agree a way forward.

Action: Publication of call handling data to be discussed at forthcoming round table performance events

ACTION SUMMARY		
Action N°	Action Summary	To be progressed by:
PPB 78	Document detailing access opportunities and call handling data to be provided to PCC	CC
PPB 79	Evaluation on pop-up tents to be presented at future	T/ACC Kelly

	Policing Performance Board, to include feedback from the public	
PPB 80	Update on 101 SMS service to be provided at future Policing Board	CF
PPB 81	Promotion of 101 service to be discussed at future Policing Board	CC
PPB 82	Special Constabulary recruitment to be discussed at Policing Board at the end of the summer following revised training programme evaluation	CM
PPB 83	Feedback to Rural Policing Strategy stakeholder group to be presented at a future Policing Board	CC
PPB 84	Benefits and costs of rollout of mobile data project to be revisited at regular intervals	CF
PPB 85	CM to feedback information following Welsh language inspection briefing	CM
PPB 86	Welsh Language Scheme to be discussed following inspection by Welsh Language Commissioner in September	CM
PPB 87	Community remedy consultation to be actioned through Local Service Boards and other avenues	CG
PPB 88	Comparison statistics of Most Similar Forces and Welsh Forces to be incorporated into performance data in the future	CF
PPB 89	OPCC to send CC specific questions regarding operations involving ARVs and CC to provide a written response to be published on OPCC website	OPCC / CC
PPB 90	Publication of call handling data to be discussed at forthcoming round table performance events	CG