

**Meeting:** Police Accountability Board  
**Venue:** Police Headquarters  
**Date:** 15<sup>th</sup> August 2014  
**Time:** 09:30 – 11:45

**PUBLIC SUMMARY**

<b>Members:</b>	Mr Christopher Salmon, Police and Crime Commissioner (PCC) Mr Tim Burton, Deputy Police and Crime Commissioner (DPCC) Chief Constable Simon Prince (CC) Deputy Chief Constable Carl Langley (DCC) Temporary Assistant Chief Constable Pam Kelly (T/ACC) Mr Adrian Williams, Director of Resources (DoR)
<b>Also Present:</b>	Mrs Carys Morgans, Chief of Staff, OPCC (CM) PS Christina Fraser Staff Officer to the Chief Constable (CF) Mrs Sharon Richards, Performance Manager, OPCC (SR) Mrs Kerrie Phillips, Policy Advisor, OPCC (KP) Mrs Claire Bryant, Office Manager, OPCC (CB)
<b>Apologies:</b>	Mrs Jayne Woods, Chief Finance Officer (CFO) Mr Edwin Harries, Director of Finance (DoF)

**ACTION SUMMARY**

Action N <sup>o</sup>	Action Summary	Progress:
PPB 116	DPCC to share letter regarding Action Fraud with CC	Completed
PPB 117	CC to provide PCC with information relating to historical and current sexual offences cases	Completed
PPB 118	Detailed reoffending data and case studies to be presented to a future Policing Performance Board meeting	Scheduled
PPB 119	Detailed accurate call handling data to be provided to the OPCC	In progress
PPB 120	DoF to share police officer overtime trend data and police staff overtime information with CFO	In progress
PPB 121	PCC and CC to discuss opportunities for collaboration opportunities	Scheduled
PPB 122	CC / DCC to identify timescales for the progression of collaborative ventures already identified	Scheduled
PPB 123	Update on PCSO powers developments in relation to the Antisocial Behaviour, Crime and Policing Act to be provided to PCC at a future Policing Board meeting	Scheduled
PPB 124	HMIC Action Plan to be presented at a future Policing Performance Board meeting	On 15.08.14 agenda

**DECISIONS ARISING FROM MEETING 15/08/14**

Decision N <sup>o</sup>	Decision Summary	To be progressed by:
PAB 014	That the PCC continues to support The Royal Humane Society	CFO

## **Minutes of the Performance Meeting held on 11<sup>th</sup> July and Matters Arising**

PCSO Powers – the CC reported that the Force was currently discussing agreements with local authorities regarding dog fouling enforcement. It was clarified that as parking was de-criminalised, enforcement must be undertaken by the local authorities. PCSOs are able to report parking issues to local authorities and officers are able to enforce against obstructions. The T/ACC suggested a summary report on PCSO powers progress be provided to the PCC.

**Action: T/ACC to provide summary report on current PCSO powers arrangements to a future Policing Board meeting**

### **Exception Report on Performance**

SR presented the report which included the latest available data on matters of exception. As discussed in previous meetings, sexual offences and violence against the person crimes had continued to rise, although there had been a general decline in crimes recorded. It was agreed that comparisons with other forces would be useful to observe trends. A discussion ensued regarding the distribution between historic and current cases and the impact of Operation Yew Tree. Chief Officers considered that a multitude of factors were contributing to the rise, including the encouraging of reporting through the Central Referral Unit and Sexual Assault Referral Centre and ethical crime recording. T/ACC highlighted that there were very few undetected rape cases. The T/ACC confirmed that additional resources had been allocated to protecting vulnerable people. The PCC queried the sustainability of resources. The T/ACC agreed there was a need to monitor the demand and workload. This information would be shared with the OPCC. Additional staff were being trained to interview children and victims of rape and serious assault. The potential expansion of the role of Independent Domestic Violence Advisors was discussed. The demand on sexual health clinics was also discussed. It emerged that this data was not currently shared and should be requested from local health boards.

**Action: OPCC to be kept informed of sexual offences case load**

**Action: DPCC to request anonymised sexual health referral data from local health boards for comparison with sexual offences data**

The PCC highlighted that the data presented for violence against the persons was out of date. The T/ACC agreed to provide up to date data.

**Action: T/ACC to provide updated data for violence against the person crimes to the PCC**

Proactive prevention initiatives such as Steal and Be Banned were in place in order to reduce the number of thefts in the area.

A decrease in drug offences was attributed to proactive policing and prevention activity.

There had been a noticeable reduction in public order offences. This was attributed to effective use of Section 27 Orders being issued. The T/ACC stated that the Force were witnessing a change in the location of violence against the person from public places to private premises. A discussion ensued regarding trends in antisocial behaviour and public order offences. The PCC queried if this warranted focus on other types of crime. It was agreed that cyber-crime data should be considered within performance meetings; however violent crime should always be focussed on.

It emerged that the antisocial behaviour data presented at the June Policing Performance Board meeting was not accurate; however this had been rectified and accurate data was presented in this month's report.

Road deaths since 2000 were presented. It had been identified that the number of deaths between January and July this year had been the highest since 2007. The T/ACC provided copies of the draft media strategy and road death profiles for each county. A Gold Group had been established to inform effective deployment. National and local campaigns to raise awareness of road safety were also being discussed with other forces. The T/ACC invited a representative of the OPCC to participate the next Gold Group meeting which would include partners, including Go Safe.

The PCC queried the progress of the unmarked motorcycles. It was confirmed that these had been delayed due to technical installation requirements, but were due imminently.

A discussion arose regarding the community speed camera initiative. The T/ACC provided a verbal update and had previously provided a written update to the OPCC. The PCC stated he would like to visit a scheme in operation and support the publicity of the initiative.

**Action: PCC to visit community speed camera scheme and provide publicity support**

It had been highlighted at the last Force performance event that there was a high level of ongoing investigations. The T/ACC stated this was being monitored in each county through performance meetings and dip-sampling. Delays were often as a result of awaiting advice from the CPS, forensics or medical statements. For every crime over 2 months old a report is required from the Inspector to explain the delay. It was reported that improvements were being made within bail management, which the T/ACC agreed to provide.

**Action: T/ACC to provide local bail performance management data with the OPCC**

The ongoing issue of call handling data was discussed. The CC stated that the current system does not allow real-time call handling management. An upgrade to the current system was estimated to cost £30,000. The CC suggested that the current system providers are consulted regarding the requirements and possible options.

**Action: CC to provide options for call handling management software by September**

**OPCC Accountability Report on Professionalism**

KP presented the report which focussed on complaint and Freedom of Information (FoI) data. Timeliness of case completion was highlighted as an issue. Whilst DPP was one of the forces to receive the lowest FoI requests over the previous year, it was one of the highest for failing to respond within the 20 day deadline. 23% of cases were responded to outside of the 20 days. The DCC stated that the responsibility of FoI had been transferred to the Legal and Compliance Department and would have a larger support team trained to deal with requests. It was identified that there was a need for the Force to publish more data in order to support general FoI requests by directing them to the Force website.

The DCC provided CM with the external review of the Professional Standards Department (PSD) which had recently been completed. CF had circulated a report on the progression of the PSD prior to the meeting. It was confirmed that a more detailed report of future plans for the PSD would be provided by the new Head of PSD to the PCC.

It was identified that Powys were experiencing a higher number of complaints than other areas; which required further analysis. The DCC stated an Analyst would be introduced to the PSD to improve data analysis.

A discussion ensued regarding the proposed introduction of a complaints triage system. It was considered that customer relations and improved use of the DISS-SAT system needed to be factored into the triage provision. CM confirmed that she would be meeting with the Head of PSD shortly to progress the triage project.

KP stated that correspondence received by the OPCC this year relating to concerns, compliments and formal complaints had increased by 25% compared to the same period last year. The OPCC were now categorising types of complaints more effectively and referring relevant complaints to the Force in a timelier manner. There was currently a lack of comparable data available across other OPCCs.

The PCC had held 4 Your Voice Days to date this year, where he had met with over 200 people. Concerns raised through these fora were fed through the existing concerns process and through Policing Board meetings.

It was reported that OPCC media engagement had continued to improve through the Public Affairs Advisor working directly with media contacts.

KP reported there had been a slight decrease in Independent Custody Visits conducted through 2013/14 due to resilience issues within the volunteer team. This had been addressed through a recent recruitment drive. The Animal Welfare volunteer scheme was currently being evaluated in order to make improvements to its operation. CM reported that the contract for the commissioning of the volunteer support partnership was currently being finalised.

The DPCC raised the issue of DPP not responding to the recent BBC FoI request for data regarding police vehicles being used as ambulances. The CC stated that there had been an administrative error which had been addressed, and that the data was available. It was agreed that the data be released with a media statement.

**Action: Police vehicles being used as ambulances data to be released with press release**

### **Force Accountability Report on Professionalism**

The PCC raised that the presentation of sickness and human resource data presented concern as to how it was being used to manage issues. The DCC was satisfied that the higher sickness levels highlighted in HQ was not above the national average of 4% of staff.

The DCC reassured the PCC that the issue would be looked into in further detail if absence rose above 4%.

It was identified that there was a need for the CFO to consider the settlements data presented within the report.

**Action: CFO to consider the settlements data presented within the Force Accountability Report on Professionalism**

CM confirmed that work was ongoing to develop a joint Force and OPCC health and safety policy.

**Out of Court Disposal Scrutiny Panel Minutes**

The PCC thanked those involved for the presentation of the minutes. He suggested that the descriptions used be considered in the presentation of the public minutes to aid clarity. It was agreed that the Panel was providing a useful scrutiny function. The possibility of expanding their remit to include dip-sampling of Stop and Search cases was discussed. It was identified there was a need to avoid overlapping with the role of the Independent Advisory Group.

**HMIC Recommendations Action Plan Update**

The T/ACC stated all action plans were available on Sharepoint and access could be granted to the OPCC. A review and update of the current action plans would be conducted at the end of September, in advance of further inspections. It was agreed the governance of HMIC recommendations monitoring be discussed between CM and the T/ACC.

The DPCC raised recent correspondence received from HMI Dru Sharpling regarding unannounced visits to custody. The DCC stated preparations to establish peer reviews were in hand. The T/ACC agreed to provide an updated report on HMIC custody visits.

**Action: T/ACC to provide an updated report on HMIC custody visits**

## **Questions from the Chief Officer Group Minutes**

The PCC thanked Chief Officers for sharing the minutes. No questions were raised.

## **Actions and Risk Summary from Meeting**

CM provided an overview of actions arising from the meeting.

No new risks were identified.

## **Any Other Business**

The CC stated he had conducted an evaluation of the value of ANPR and concluded that the contract should be amended in line with the funding committed to the programme.

### **Action: CC to provide rationale for ANPR contract amendment to CM for creation of decision log**

A discussion ensued regarding need to monitor the ongoing timeliness issue of the handling of rape and serious assault cases through the Local Criminal Justice Board. The PCC agreed to alert partners to the increase in cases which would have an impact on other agencies' resources.

The CC provided a brief overview of the Multi Agency Safeguarding Hub (MASH) developments. A number of partners had expressed an interest to become involved, and there was now a more pressing need to identify a suitable location for the establishment of the MASH.

### **Action: Paper detailing the need for MASH estate to be provided at a future Policing Board meeting**

The PCC raised correspondence received from Thames Valley Police requesting ongoing support for The Royal Humane Society. No objections were received.

### **Decision: That the PCC continues to support The Royal Humane Society**

The PCC stated design entries had been received regarding the iDomes and requested they be considered following the meeting.

<b>ACTION SUMMARY</b>		
<b>Action N°</b>	<b>Action Summary</b>	<b>To be progressed by:</b>
<b>PAB 127</b>	<b>T/ACC to provide summary report on current PCSO powers arrangements to a future Policing Board meeting</b>	<b>T/ACC</b>
<b>PAB 128</b>	<b>OPCC to be kept informed of sexual offences case load</b>	<b>T/ACC</b>
<b>PAB 129</b>	<b>DPCC to request anonymised sexual health referral data from local health boards for comparison with sexual offences data</b>	<b>DPCC</b>
<b>PAB 130</b>	<b>T/ACC to provide updated data for violence against the person crimes to the PCC</b>	<b>T/ACC</b>
<b>PAB 131</b>	<b>PCC to visit community speed camera scheme and provide publicity support</b>	<b>PCC</b>
<b>PAB 132</b>	<b>T/ACC to provide local bail performance management data with the OPCC</b>	<b>T/ACC</b>
<b>PAB 133</b>	<b>CC to provide options for call handling management software by September</b>	<b>CC</b>
<b>PAB 134</b>	<b>Police vehicles being used as ambulances data to be released with press release</b>	<b>CF</b>
<b>PAB 135</b>	<b>CFO to investigate settlements data presented within the Force Accountability Report on Professionalism</b>	<b>CFO</b>
<b>PAB 136</b>	<b>T/ACC to provide an updated report on HMIC custody visits</b>	<b>T/ACC</b>
<b>PAB 137</b>	<b>CC to provide rationale for ANPR contract amendment to CM for creation of decision log</b>	<b>CC</b>
<b>PAB 138</b>	<b>Paper detailing the need for MASH estate to be provided at a future Policing Board meeting</b>	<b>T/ACC</b>