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Dyfed-Powys Police and Crime Commissioner,  
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COMISIYNYDD  
HEDDLU A THROSEDDU  
DYFED-POWYS  
POLICE AND CRIME  
COMMISSIONER

Rt Hon Theresa May MP  
Home Secretary  
2 Marsham Street  
London  
SW1P 4DF

07 January 2016

Dear Home Secretary,

As required within Section 55(5) of the Police Act 1996, I write in response to the inspection undertaken by Her Majesty's Inspectorate of Constabulary, "*PEEL: Police Effectiveness 2015 (Vulnerability)*".

I am surprised and disappointed that HMIC graded Dyfed-Powys Police as requiring improvement following their assessment of the force's effectiveness in protecting and supporting vulnerable victims.

The inspection report highlights a number of areas where Dyfed-Powys Police are performing well: Dyfed-Powys Police has a good understanding of the needs of vulnerable victims and responds well to victims; strong partnership arrangements are in place; there is a clear victim-focussed culture with the force and sustainable improvements have been made since 2014. The headline figures in the report also suggest that Dyfed-Powys Police are performing well: arrest rates, charge rates and victim satisfaction rates all exceed the England and Wales average.

I am aware that there are still some areas that require improvement. I have been monitoring this area of business very closely through weekly meetings with the Chief Constable and at my monthly public Policing Accountability Board meetings. I am confident that this area of business is a priority for the Chief Constable and that a significant amount of resource is being invested to ensure that Dyfed-Powys Police provides a first class service for victims.

I will continue to closely monitoring this area of work, particularly in terms of the areas of development that have been identified in the report.

A copy of this response is published on my website.

Yours sincerely,

**Christopher Salmon**  
**Police and Crime Commissioner**

Cc: Wendy Williams  
HM Inspector of Constabulary, Wales and Western Region