

Comisiynydd Heddlu a Throseddu Dyfed-Powys,
Blwch Post 99, Llangynnwr, Caerfyrddin, SA31 2PF

Dyfed-Powys Police and Crime Commissioner,
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**COMISIYNYDD
HEDDLU A THROSEDDU
DYFED-POWYS
POLICE AND CRIME
COMMISSIONER**

Rt Hon Amber Rudd MP
Home Secretary
2 Marsham Street
London
SW1P 4DF

19 Ebrill 2018

Dear Amber Rudd MP

RE: HMICFRS PEEL Effectiveness Inspection 2017

Following a much improved Leadership and Legitimacy inspection grading in January, I am very encouraged to see Dyfed-Powys Police's improvements in efficiency being recognised as 'Good'. These two consecutive improvements demonstrate that the Force's leadership team are maintaining momentum towards further improvements.

It is pleasing to note the significant work the Force has undertaken to better understand the demands placed upon it in terms of responding to incidents. This coupled with partnership working to provide additional support, ensures the most appropriate support is offered to our most vulnerable.

The introduction of the Incident and Crime Allocation Team has been on the whole successful, ensuring appropriately qualified investigators are assigned to cases and that the victim is at the heart of all the Force does.

I am aware that the Force is currently paying particular attention to its supervision regimes as it has been identified that this is currently inconsistent and there is insufficient quality assurance. My office is working with the Force to gain assurance that the matter is being progressed, as well as to ensure my independent work compliments and builds upon their internal oversight.

I am pleased that the significant investment into the Force's Digital and Cyber Crime Unit is paying dividends. Since the inspection the unit has successfully achieved a much coveted ISO accreditation.

The Force has undertaken work to better understand the reasons for a higher than average percentage of our victims who do not, or withdraw, support for further action. I will be working with the Force to ensure the 'Goleudy' victim support service, which I commission, utilises this information to continue to support victims.

I am eager to see increased work with partners to utilise all available data to better understand our communities and their vulnerabilities in order to secure more efficient and effective services. As such, I am supportive of the work of the Public Service Boards in Wales and both my office and the Force are involved in contributing to their local Wellbeing Plans.

I look forward to seeing further improvements in the integrated inspections proposed from the autumn.

A copy of this response is published on [my website](#).

Yours sincerely,

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Dafydd Llywelyn
Police and Crime Commissioner

cc: HMI Wendy Williams, HM Inspector of Constabulary, Wales and Western Region
Chief Constable Mark Collins, Dyfed-Powys Police