

Meeting:	Policing Board
Venue:	OPCC Conf. Room
Date:	April the 10th, 2018
Time:	09:00 – 11:00

Members:	Dafydd Llywelyn, Police and Crime Commissioner (PCC) Chief Constable Mark Collins (CC) Beverley Peatling (CFO)
Also Present:	Insp. Gwyndaf Bowen (GB) Miss Mair Harries (MH) Irene Davies Jones, Goleudy Service (IDJ) David Harris, OPCC (DH)
Apologies:	Beverley Peatling (CFO) Carys Morgans, Chief of Staff, OPCC (CoS)

ACTION SUMMARY FROM MEETING 27/03/18		
Action N°	Action Summary	To be progressed by
PB 2259	Arrange Chief Officer Group and OPCC Executive Team away day for May 2018	Ongoing
PB 2260	CC to give consideration to pulling together resources to support Crime Data Integrity audit activity in order to improve compliance levels.	Complete
PB 2261	Update on Crime Data Integrity to be provided at the Policing Accountability Board meeting in May 2018	Ongoing
PB 2262	For an update to be provided in relation to resource requirements of a regional data sharing and management hub for Public Service Boards after the Demand summit in May 2018	Complete

2. Minutes of Previous Meetings

The Board agreed that with the amendment of a few errors that the minutes from the previous meeting were a true and accurate reflection of the meeting.

PB 3061 – Data Sharing and Management for Public Service Boards – A discussion ensued regarding the DPP’s and the OPCC’s commitment to supporting the Public Service Boards in terms of Data Sharing.

Update for flags and memorial garden. Police mutual offered £2000 towards it.

3. Chief Constable's Update

Operational

The CC updated the Board on a number of operational matters including but not limited to good police work on recent sexual crimes in the Force Area, a fire arms incident which took place on 7/4/2018 in Rhaeadr and suspicious/unexplained deaths in Newquay.

Organisational

The CC stated that there would be potential press interest in upcoming Crown Court Cases with regard to Sexual Assault cases. The CC noted that Welsh Chief Officer Group (Welsh COG) hosted its quarterly meeting on the 25th of March. The CC attended the Declaration for the office for new High Sheriff on 6/4/2018. The DCC met with the Head of Crime and Justice Team for Welsh Government to discuss the relationship between DPP and Welsh Government and planning for the future.

The CC stated that he and the DCC would commence their Road Shows the week commencing the 16th of April and that HM Inspector of Constabulary (HMIC) would be attending one of the events. The PCC was invited to attend the Roadshows where he felt appropriate.

Action: GB to inform the OPCC of HMIC Wendy Williams' attendance at one of the CC and DCC's summer Roadshows.

4. PCC's Update

Local

The PCC noted that he would be hosting a meeting on the 11/4/2018 with Ceredigion's Chief Executive regarding CCTV following a meeting with Carmarthenshire's Chief Executive on the same topic the previous week.

5. Topic for discussion –Victim's Services

Irene Davies Jones (IDJ) attended the meeting to present on Victims' Services as a monthly topic for discussion.

The Board discussed the recent staffing issues faced by the Goleudy Team. Goleudy is a Commissioned Service which supports victims and witnesses of crime. The PCC queried the report provided to PB regarding the structure of the office and stated that the aim with commissioning the service to the Force was to provide a streamline and consistent service to victims of crime.

The discussion moved on to promoting Victim Services. The Board agreed that Goleudy had not been marketed well however there are plans for representation at the Urdd Eisteddfod, the Royal Welsh Show in Builth Wells and the

Pembrokeshire Show in Haverfordwest. The PCC and CC stated that during the upcoming 50th Anniversary Celebrations of DPP a reference can be made to DPP supporting victims of crime for 50 years. The Board was informed that two members of staff would shortly be appointed to Haverfordwest station; it was agreed that highlighting this in Pembrokeshire Press would benefit the local community.

IDJ stated that Goleudy currently don't have performance indicators which makes it difficult to predict demand. The Board discussed placing Victims' Champions in DPP stations across the Force area with Aberystwyth and Ammanford named as potential targets however without the performance indicators it would be difficult to accurately predict where the Champions would be best situated.

The Board discussed how referrals, education and increasing communication with Victims could affect and improve the service. IDJ stated that Goleudy has explored the Goleudy Exit Questionnaire which would be given to victims at the end of their communication with Goleudy in order to improve their delivery in the future. Paul Morris DPP has been tasked with progressing the questionnaire for a consultation by the end of the month. The consultation will go out shortly.

IDJ stated that Goleudy staff were uncertain regarding why there had been no referrals from Forces beyond Dyfed-Powys while DP had referred several cases to other Forces.

To close IDJ stated that Goleudy were hoping to recruit 15 more volunteers in September to develop the service. The discussion moved on to Victims' Code of Practice (VCOP) and that IDJ had volunteered DPP to be a part of any future pilot schemes. An invitation for OPCC staff to attend was made.

Action: Dave Harris, Nichola Rance and Irene Davies-Jones to have a future meeting to discuss Victim Services data.

Action: DH OPCC to obtain clarity regarding the cost of Goleudy.

Action: IDJ and Nichola Rance DPP to meet with Craig Templeton DPP later in April 2018 to discuss new demand figures and performance indicators for Goleudy.

Action: PCC to meet with IDJ, Dave Harris and IS&T regarding Goleudy performance indicators.

Action: DH and IDJ to discuss Goleudy Exit Questionnaire.

Action: Caryl Bond OPCC to be involved in recruiting volunteers for Goleudy service.

Action: PCC and Caryl Bond OPCC to discuss volunteer engagement with regard to commissioned services.

6. Matters for discussion

a) SCP Armed Letter to Regions

Chief Constable updated the Commissioner on the ongoing work to recruit Authorised Firearms Officers (AFOs) across the region.

Action: GB to provide PB with Section 22 document.

b) Modern Slavery Section 22A document

The document was signed by the CC and PCC.

7.AOB

a) Accommodation Block Request

The CC stated that 40 rooms will soon be available for staff to stay in the accommodation block. The Board discussed the need to have operational policy surrounding the accommodation block to ensure that it is utilized properly following a discussion of requests for accommodation from officers.

Action: Force to ensure there is an operational policy for use of the accommodation block and liaise with Human Resources to ensure the accommodation is utilized properly.

b) Stop and Search in Dyfed-Powys of services through the Demand Summit on May 4th and through local PSBs/working groups.

The Board noted that DPP has a small resident BME population which changes and fluctuates. The Board was pleased to note that DPP are not above the national average in any of the stop and search categories.

Action: GB to respond to the letter from Ben Summerskill regarding Stop and Search data for DPP.

c) Station Opening Times

DPP are currently exploring the option of utilising volunteers to open police stations across the Force. This would maximise opportunities to engage with the community.

Action: Chief Officers to consider standardising station opening times across the force. The matter of Station Opening Times to be brought back to PB in three months time with a view to discussing work with volunteers.

d) Response Demand Profiler

The DCC has commissioned work to obtain a detailed picture of resource and demand. Current response times were deemed very good by the board, with an

emphasis that while it is important for officers to attend calls for help quickly, it is vital that they arrive safely without risk to their own personal safety.

A discussion ensued regarding officer productivity and the current capacity to attend to all duties. The CC stated that obtaining more details around budgets and cuts over the next month will allow DPP to meet potential staff shortages/staff redistribution with minimum loss of service.

A discussion ensued regarding communicating the data discussed at Policing Board to officers across DPP. The PCC stated that Demand will continue to be a fundamental issue for a number of years.

e) Mental Health Street Triage

The CC was pleased to note that DPP’s Mental Health Triage will be available to the public from the 1/5/2018 following discussions with Hywel Dda Health Board.

f) Presentation for Paul Atwell.

The CC stated that both he and the DCC were eager to tender for three quotes when a new Assistant Chief Constable is appointed.

g) Information Commissioner’s Office (ICO)

The CC was pleased to note a positive message from the ICO following the DCC leading a team to work on DPP’s data management.

h) National Commercial Board

The CFO stated that letters have been sent to the Policing Minister with a number of interim responses coming back. The CFO will discuss further with the DoF ahead of the response deadline of the 18th of April.

i) Press release in relation to electric vehicles.

A brief discussion ensued regarding the Force potentially utilising electric vehicles in the future.

Action: GB to prepare a paper for PB regarding DPP’s Fleet Strategy.

ACTION SUMMARY FROM MEETING 27/02/18		
Action N°	Action Summary	To be progressed by
PB 2263	GB to inform the OPCC of HMIC Wendy Williams’ attendance at one of the CC and DCC’s summer Roadshows.	GB

PB 2264	Dave Harris, Nichola Rance and Irene Davies-Jones to have a future meeting to discuss Victim Services data.	DH
PB 2265	DH OPCC to obtain clarity regarding the cost of Goleudy.	DH
PB 2266	IDJ and Nichola Rance DPP to meet with Craig Templeton DPP later in April 2018 to discuss new demand figures and performance indicators for Goleudy.	IDJ
PB 2267	PCC to meet with IDJ, Dave Harris and IS&T regarding Goleudy performance indicators.	MH
PB 2268	DH and IDJ to discuss Goleudy Exit Questionnaire.	DH
PB 2269	Caryl Bond OPCC to be involved in recruiting volunteers for Goleudy service.	CB
PB 2270	PCC and Caryl Bond OPCC to discuss volunteer engagement with regard to commissioned services.to have discussion regarding volunteer engagement.	MH
PB 3070	GB to provide BP with Section 22 document.	GB
PB 3071	Force to ensure there is an operational policy for use of the accommodation block and liaise with Human Resources to ensure the accommodation is utilized properly.	GB
PB 3072	GB to respond to the letter from Ben Summerskill regarding Stop and Search data for DPP.	GB
PB 3073	Chief Officers to consider standardising station opening times across the force. The matter of Station Opening Times to be brought back to PB in three months time with a view to discussing work with volunteers.	Force
PB 3074	GB to prepare a paper for PB regarding DPP's Fleet Strategy.	GB