



Meeting: Police Accountability Board
Venue: Ysgol Dyffryn Aman, Ammanford
Date: 12th of February 2019
Time: 10:00 – 12:30



<u>Members:</u>	Mr Dafydd Llywelyn, Police and Crime Commissioner (PCC) Chief Constable Mark Collins (MC) Mrs Carys Morgans, Chief of Staff, OPCC (CM) Mrs Beverley Peatling, Chief Finance Officer (BP) Mr Edwin Harries, Director of Finance (DoF)
<u>Also Present:</u>	Temporary Deputy Chief Constable Richard Lewis (T/DCC) Staff Officer Chris Neve (CN) Staff Officer Stuart Davies (SD) Miss Mair Harries, Executive Support, OPCC (MH) Emma Northcote, Force Communications (EN)
<u>Observers</u>	Members of the Dyfed-Powys Police and Crime Panel Students from Ysgol Dyffryn Aman
<u>Apologies:</u>	Temporary Assistant Chief Constable Vicki Evans (T/ACC)

ACTION SUMMARY FROM MEETING ON 06/11/2018		
Action N ^o	Action Summary	To be progressed by:
PAB 110	Emma Northcote to provide advice and support in relation to the webcasting of PAB meetings.	Completed
PAB 111	OPCC to invite local business communities to future PAB meetings following a suggestion by the CC.	Completed
PAB 112	PCC to have access to the HMICFRS recommendation spreadsheet.	Completed

1 Welcome and apologies

2 Minutes of the Accountability Meeting held on the 6th of November and Matters Arising

The meeting commenced with a 45-minute Question and Answer (Q&A) session with sixth form pupils from Ysgol Dyffryn Aman. The Board introduced themselves and described their role within the OPCC or DPP, and a discussion ensued between the PCC, Chief Officers and students regarding young people's thoughts on crime in

their area and their own personal concerns which included the use of a wide range of drugs in Ammanford, problems relating to county lines activity and violence during the evenings in big towns in east Carmarthenshire.

The Board agreed that the minutes of the previously Policing Accountability Board (PAB) were a true and accurate reflection of the discussion.

PAB 110 – EN to provide advice and support in relation to the webcasting of PAB meetings.

A discussion ensued regarding the motivation behind webcasting PAB meetings. It was noted that members of the public watching the webcast would not be able to actively engage with the discussion or ask questions of the Board during the meeting. EN presented the merits of hosting a 30-minute Facebook Live session which would give the public the opportunity to both view the meeting and post questions to the Board. The Board concluded that a web-stream would not be as beneficial as inviting the wider community, including businesses and other organisations, to attend PAB or as innovating as utilising Facebook live. It was also noted that other PCC areas were seemingly moving away from webcasting of meetings as it was felt that it inhibited effective scrutiny.

Action: MH to invite members of the business community to attend the next PAB meeting in Llandrindod Wells.

PAB 112 – The PCC to have access to the HMICFRS recommendation spreadsheet.

A discussion ensued regarding the Office of the Police and Crime Commissioner (OPCC)'s representation at Dyfed-Powys Police's (DPP's) HMICFRS (Her Majesty's Inspectorate of Constabulary Fire and Rescue Service) Governance Group, with the CoS stating that the OPCC would be attending DPP's Force Management Statement (FMS) Governance Group in future.

3 - Force performance report – Quarter 3

The PCC stated that he found the data presented in the February 2019 Force Performance Report to be very similar to that of previous versions, and stated that assessing how DPP monitor similar patterns of crime data would form the basis of his scrutiny for the February PAB discussion.

Discussion commenced with scrutiny of public opinion of DPP; the PCC praised the Force for their 'whole experience' satisfaction rates with the public which have been

consistently higher than 90% for the whole of 2018 however he questioned the Force's response to a decline in user satisfaction rates in several areas of business in December 2018. The T/DCC stated that issues relating to call answering times in the Welsh Language provision may explain a decline in satisfaction levels during busy periods such as the build up to Christmas, and said that generally most forces' satisfaction levels drop in December due to the busy nature of the month. The T/DCC also stated that keeping people up-to-date with the progression of their case was important to DPP, and that Carmarthenshire Basic Command Unit (BCU) would be trialling a new method of keeping people up-to-date in the spring, using automatic reminders to ensure members of the public are kept informed. A discussion ensued regarding the complex aspect of keeping different victims up-to-date, and the varying requirements of each victim which makes measuring DPP's ability and success in keeping people up-to-date very difficult.

The PCC referred to an ongoing coroner's case and extended his deepest sympathies to the departed individual's family. The CC stated that various recommendations were made at the time of the incident in 2015 resulting in an amended training plan; the CC assured the Board that wellbeing checks had been made on all the officers involved in the particular incident.

The T/DCC briefly commented on his concerns regarding the upcoming temporary regulations which will replace local resolutions for complaints, however stated that ongoing staff training in the Force's Professional Standards Department (PSD) would ensure that departments dealing with complaints will adapt quickly to the changes to ensure minimal disruption to service users. The CC updated the Board on an anti-terrorism inspection which was conducted a few weeks prior to PAB which resulted in DPP being estimated as one of the top four forces in the county for anti-terrorism responses.

The discussion moved on to the levels of total recorded crime which are currently at 2407 for December 2018. The CC stated that uplift in rural crime had seen DPP respond by launching a rural crime plan and forming a rural crime team. A brief conversation ensued regarding DPP's crime recording practice as it was noted that DPP are currently graded as 'not compliant' for crime data integrity, with a rating of 88% against the required standard of 90%. The T/DCC stated that DPP consistently score well with crime data integrity for high level crime types, however they score lower with lower level crime and domestic incidents. A potential reason for lower scores was that crimes are lost between coming through to the Force Command Centre (FCC) and being tasked to an officer. The T/DCC stated that the situation would be addressed by Andrew Edwards, Assistant Director who has been seconded to work on the Domestic Incidents' Project and will be scrutinising crime

data integrity within DPP to combat vulnerability. A discussion ensued regarding establishing an incident desk to relieve demand on the FCC.

The PCC questioned how DPP monitors the financial element of its operational activity and whether it would be possible to contain financial data within the performance report to provide context. The T/DCC stated that the T/ACC had done good work within the covert tasking field to continually question whether DPP can afford to carry out particular actions. The CC stated that the allocation of money during a major incident is monitored more closely now than in previous years.

Action: A year on year trajectory of spending for covert tasking to be provided as part of future PAB performance reports.

The PCC praised DPP on the significant reduction in the levels of burglaries (11% reduction) between January 2018 and December 2018. The PCC also praised the Force on its increased proactivity in roads policing. The PCC questioned the perceived increase in cannabis possession within Pembrokeshire, and established that officers are being more proactive with drug searches. The PCC stated that Home Office Classification 92A should appear as part of the performance report in order to give a picture of DPP's performance in crimes involving possession of drugs with intent to supply.

Action: Home Office Classification 92A to appear as part of the performance report.

The PCC noted a step-change for violence against the person which has risen by 23% in 2018. A discussion ensued regarding how crimes categorised under 'violence against the person' are presented to PAB with the CC stating that a breakdown in figures would allow the Board to assess whether the increased figures are due to increased night-time economy or to an increase in individuals coming forward to report stalking and harassment. The T/DCC stated that priorities for the next 12 months had been set up by the Force's Performance and Outcomes Board which will allow DPP to monitor different crime types to feed back into the Force Performance Report.

The PCC noted there had been a 13% increase in sexual offences in 2018. The CC stated historic reports of sexual offences continue to be reported to DPP. The T/DCC stated that it had previously been unclear how much work was conducted by uniformed officers in sexual offence cases because the initial contact with uniformed officers prior to senior investigating officers becoming involved was not being considered or accurately captured. This would be addressed as part of the Demand work. The T/DCC also stated that DPP are currently putting pressure on partner agencies to improve the provision for support for sexual offences on children, with

the PCC saying that he had also been lobbying for medical support services to make further provision for children across Wales.

The Board reviewed a chart displaying monthly domestic incidents, which showed a two year high of 610 incidents in December 2018. The T/DCC stated that an understanding of why this has occurred will form part of the work conducted by Andrew Edwards regarding crime data integrity, however nationally it was recognised that domestic incidents are generally increased in amount.

Action: Briefing on Andrew Edwards' work to be provided to the PCC by the next PAB on May the 7th.

A brief discussion ensued regarding DPP's continuing delays in submitting the Restorative Justice 1 (RJ1) forms to Youth Offending Teams (YOTs) within the agreed deadline of 24 hours.

Action: The CC to review the delays surrounding the submission of RJ1 forms to YOTs.

The PCC praised the Force for performing higher than the national average in respect of getting Magistrates' Court convictions for rape. DPP's rate stood at 91.3% in December 2018 compared with its 89.1% rating in November 2018.

Action: A month by month trajectory of Magistrates' Court conviction rates to be provided at the next PAB on May the 7th.

The discussion moved on to digital crime with the PCC noting that cyber crime volumes are increasing monthly and the increased demand on DCCU has been recognised through the implementation of a pilot scheme in Haverfordwest. The T/DCC stated that there is a Digital Media Investigator triage service in Pembrokeshire which has led to a 30% drop in referrals from the county into Police HQ. The PCC questioned how cost efficiencies factor into the project, with the T/DCC stating that the service is currently provided by existing DCCU staff, and prior to the service being rolled out across DPP there will be a financial evaluation.

A brief discussion ensued regarding the current volume of 999 calls and the answer rate of those calls, however the PCC requested that the same data for 101 calls be provided at the next PAB.

Action: Volume and answer rate of 101 calls to be presented at PAB in May 2019.

In light of a recent attack on a lone officer in Ceredigion, the PCC questioned whether DPP has a single crew policy to protect officers from violence when they

are working alone. The CC stated that lone working on low level cases was an established practice, but that a dynamic risk assessment takes place ahead of every call to safeguard lone officers.

4 – Financial Performance – Quarter 1

The DoF provided a finance update of DPP's current picture heading into the final quarter of the financial year. The DoF first presented a year-to-date picture to the end of January 2019, showing that DPP and the OPCC's combined finances are over-budget by £144,000. This consists of a £349,000 overspend by the Force, and a £205,000 underspend by the OPCC. The DoF stated that the majority of the Force's overspend related to officer pay and officer overtime, with significant overspending occurring during high profile cases / serious crimes for example a case of arson in Aberystwyth. The DoF indicated that further over-spending on such cases had been mitigated throughout the year by the Finance Gold Group, a team of officers and staff formed to scrutinise the Force's budgets and ensure that over-spending is less likely to occur.

A discussion ensued regarding the Joint Firearms Unit (JFU) and other similar high-level collaboration projects, with the PCC expressing concern over the governance structure of collaborative work in relation to the monitoring of spend. The T/DCC stated that DPP have approached the JFU All-Wales team to request that the Terms of Reference for the JFU be amended to reflect the importance of good governance structures around the JFU project.

Action: The PCC and CC to seek clarification over collaboration budgets and governance structures at the next All Wales Policing Group meeting.

The PCC stated that DPP's overspend is frustrating, particularly as the OPCC have been cutting back on spending in order to support DPP's group accounts position. The CC stated that in order to maximise savings for the 2018/19 financial year, the clothing stores will be shut for 8 weeks prior to the new financial year, and a hold would be placed on staff recruitment. The PCC queried whether these actions are simply prolonging the issue by creating a problem for the next financial year, however the DoF was confident that this would not be the case.

A brief discussion ensued regarding a letter from the Home Office requesting that to support continued efficiencies, all Forces will contribute to national procurement activity. The Board agreed that continuing scrutiny of DPP's budget would be required as we head into the new financial year.

5 – Update on the Police and Crime Delivery Plan

The PCC accepted the reports from the five areas of business which included Victim Satisfaction, Public Confidence, Organisational Health and Wellbeing, HMICFRS and the IPCC. A discussion ensued as the PCC questioned whether the reports would be required in future PAB meetings as the five areas of business are discussed and scrutinised as part of the discussion of the Force Performance Report. It was decided that this matter would be discussed at future OPCC Executive Team Meetings.

Action: OPCC Exec Team to discuss the structure of PAB’s agenda ahead of the next PAB meeting in May 2019.

A brief discussion ensued regarding a threat listed as part of the report provided by the Organisational Health and Wellbeing Team, namely the Grievance and Fairness at Work policy. The T/DCC stated that following the HMICFRS inspection, it was noted that feedback relating to perception of fairness within DPP continues to be negative. The T/DCC informed the Board that the Grievance Process had been publicised through inputs at the Professional Reference Group, Sergeant and Inspectors Courses and Senior Managers meetings as well as being circulated to Support Networks, the Police Federation and UNISON. It was noted that DPP would commence reporting grievance statistics to DPP’s People’s Board to heighten to profile of the process and monitor compliance within policy timescales.

ACTION SUMMARY FROM MEETING ON 12/02/2019		
Action N°	Action Summary	To be progressed by:
PAB 113	MH to invite members of the business community to attend the next PAB meeting in Llandrindod Wells.	MH
PAB 114	A year on year trajectory of spending for covert tasking to be provided as part of future PAB performance reports.	CN
PAB 115	Home Office Classification 92A to appear as part of the performance report.	CN
PAB 116	Briefing on Andrew Edwards’ work to be provided to the PCC by the next PAB on May the 7th.	AE/CN
PAB 117	The CC to review the delays surrounding the	CC

	submission of RJ1 forms to YOTs.	
PAB 118	A month by month trajectory of Magistrates' Court conviction rates to be provided at the next PAB on May the 7th.	CN
PAB 119	Volume and answer rate of 101 calls to be presented at PAB in May 2019.	CN
PAB 120	The PCC and CC to seek clarification over collaboration budgets and governance structures at the next All Wales Policing Group meeting.	PCC/CC
PAB 121	OPCC Exec Team to discuss the structure of PAB's agenda ahead of the next PAB meeting in May 2019.	CoS

Date of next meeting

10:00 – 13:00 May the 7th, Llandrindod Wells Council Chambers, Town Hall.