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Dyfed-Powys Police and Crime Commissioner,
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COMISIYNYDD
HEDDLU A THROSEDDU
DYFED-POWYS
POLICE AND CRIME
COMMISSIONER

Sir Thomas Winsor WS
Her Majesty's Chief Inspector of Constabulary
tom.winsor@hmicfrs.gov.uk

6 August 2020

Dear Sir Tom

State of Policing: The Annual Assessment of Policing in England and Wales 2019

I have read your report with interest and wished to express my support for some of the points you raise.

"There is an increasingly pressing need to develop an effective and efficient single system of law enforcement, with clear local, regional and national components."

You may have seen in [my response to the Commission on Justice in Wales](#) that I, along with the other Welsh PCCs, fully support greater devolution in Wales. This is in terms of both specifically for Policing as well as the wider functions within the Criminal Justice System. Our combined efforts to form the Policing Partnership Board for Wales and the ever strengthening links with Welsh Government would support your proposal for reforming the current arrangements. The recognition within your report of the delivery of the all-Wales recruitment system is one example of how this might be achieved.

"There are deep-rooted problems with the funding formula, which the uplift money doesn't address."

This is an issue I have consistently raised as a major point of pressure on forces, as highlighted within my response to your consultation on your 2018 State of Policing report formulation. It is imperative that this is resolved with a view on the long-term if the service is to achieve its 2030 Vision. The sticking plaster of one-off grants will not achieve the wholesale reform needed.

"The demand for policing considerably outstrips supply... and it [Operation Uplift] will create higher public expectations, particularly in relation to police visibility... Put simply, forces have to prioritise."

I welcome the recognition within the report of the Dyfed-Powys Police and Hywel Dda Health Board partnership, which has supported the response to those experiencing mental health crises. As you identify, this was borne out of a gap in provision for emergency mental health care, a gap which is not unique to mental health, as the health service increasingly also struggles to meet its demand.

Rydym yn croesawu gohebiaeth yn y Gymraeg a'r Saesneg. Ni fydd gohebiaeth yn y Gymraeg neu'r Saesneg yn golygu oediad.

We welcome correspondence in Welsh and English. Corresponding in Welsh or English will not lead to a delay.

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Public satisfaction regarding how easy it is to contact Dyfed-Powys Police is high, as is their current ability to respond to public calls for service in a reasonable timeframe. However, calls from the public are leading to more complex demands being placed on forces. Late in 2019 I published a report detailing my office's findings on [Dyfed-Powys Police's initial contact with the public](#). I identified that the Force could not maintain their current public contact management strategy due to the pressures of increasing calls to the Force Communications Centre. I continue to support the Force to work with partner agencies to further develop and promote the [#maketherightcall](#) campaign.

I have long been calling for Dyfed-Powys Police to improve its understanding and use of its demand data to prioritise resourcing decisions. I have reinforced that any such prioritising must be transparent and evidence-based. Crucially, this has to be clearly communicated to our communities. This messaging must have the support of the Inspectorate and Home Office if we are to maintain the public's confidence.

My thanks to you and your team for articulating these vital matters.

Yours sincerely

Dafydd Llywelyn
Police and Crime Commissioner

Cc: Chief Constable Mark Collins QPM

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