

6th August 2020

Police and Crime Commissioner for Dyfed-Powys

Response to the PEEL Spotlight Report: Diverging under Pressure

The generalisations made within the national spotlight report indicates a difference in service standards, albeit that Forces are facing similar challenges in terms of supply and demand. As one of the first Force areas to undergo an inspection under the new Integrated PEEL Assessment regime, Dyfed-Powys Police has continued its efforts to improve on the shortcomings identified within their own report. For example, I am pleased to relay that Dyfed-Powys Police's Digital Cyber-Crime Unit has made significant progress in reducing the time it takes to investigate devices. This is an area I have continued to support through funding for additional investigative capacity, and one where I am content the benefits from the investment are being tangibly realised.

I have welcomed the Force's introduction of a Benefits Realisation Officer, which should assist the Force in demonstrating the value added through innovative projects.

My team and I are currently working closely with Dyfed-Powys Police representatives to improve victims' experience. I am continually encouraged and reassured by Dyfed-Powys Police's willingness to participate in HMICFRS pilot exercises. I look forward to seeing the results of the new Victim Service Assessment which Dyfed-Powys are due to be one of the first Forces to trial.