



Mae'r ddogfen hon ar gael yn Gymraeg yn ogystal â Saesneg.

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## **Police and Crime Commissioner for Dyfed-Powys response to:**

### **HMICFRS inspection of the Southern Wales regional response to serious and organised crime**

I welcome this report by His Majesty's Inspectorate of Constabulary and Fire & Rescue Services. I am in support of the recommendations seeking to strengthen the Dyfed-Powys Police response to Serious Violence and Organised Crime (SVOC) to ensure that the Force delivers the best possible service to local communities.

There are two areas of improvement for Dyfed-Powys Police outlined in this report, and in my capacity as Police and Crime Commissioner, I will monitor the Force's progress in implementing the changes required.

I am pleased to say that work is already underway in Dyfed-Powys Police to achieve these recommendations. Following the inspection, Dyfed-Powys Police have implemented a SVOC Improvement Plan to address the recommendations within the report.

### **Area for improvement: Dyfed-Powys Police needs to improve how the workforce understands serious and organised crime**

I have been informed that Dyfed-Powys Police will be developing a Communications and Engagement Strategy which will seek to understand the most effective means of communicating key messaging and awareness of roles and responsibilities. A skills and knowledge gap analysis will also be conducted to identify the needs of the workforce.

Delivery of this Strategy will include a workshop with internal stakeholders and partners to identify how best to evolve and add value. This will include a face-to-face input by specialists within the Force Intelligence Bureau and Serious Organised Crime Unit to frontline resources. Engagement events like this will seek to address any areas of need identified through the gap analysis process.

As a result, a Strategy to raise awareness and capability of both specialist and frontline resources will be developed to detail their role in the Force response to SVOC. This will be mirrored for partners via the governance of the SVOC board(s) and continuing support to Lead Responsible Officers.

### **Area for improvement: Dyfed-Powys Police should improve how it manages serious and organised crime offenders**

I have been assured that Dyfed-Powys Police will continue to work closely with Tarian to improve this aspect across all of the Southern Wales Forces.

I have also been informed that there is a Tarian governance process in place to support and encourage the Southern Wales Forces to utilise powers and capabilities to ensure an effective response to SOC is replicated consistently across the whole region.

As above, an engagement event will be held by Dyfed-Powys Police to understand barriers and knowledge gaps. Where need, Dyfed-Powys Police will hold CPD events and will ensure a greater utilisation of Force resources (e.g. Legal and orders officer) to support new starters with the Force.

I have also been assured that there will be an increased focus on SOC at the Force tasking meeting. This will ensure that actions relating to SOC are documented regularly so that wider offender management becomes business as usual for all Basic Command Unit teams across the Force area.

I also wanted to offer an update and some clarity around some of the wording included in the HMICFRS report, namely relating to mention of funding from the OPCC and the context around this. Between January and May 2025, a force review was undertaken on the prevention, intervention and engagement services for children and young people by Dyfed-Powys Police. As part of the review, the INTACT programme was considered, utilising the findings from the external evaluation of the programme in 2023, an internal and external consultation, and an evaluation of the procedures and operational capacity of the programme. It was identified that although there were numerous elements of the programme working well, there were areas requiring improvement.

Dyfed-Powys Police utilised the review findings as an opportunity to implement a series of improvements across the organisation. The INTACT programme being delivered by PCSOs has ceased, with a revised service currently being implemented which will see a team of 8 new members of police staff embedded within Local Authority Youth Justice Services, trained to deliver a tailored prevention, early intervention and engagement service to children across the Dyfed-Powys area alongside partners. A dedicated Child Centred Policing Analyst has been recruited to gather, analyse, and present police data to the new team specifically relating to children and young people that may benefit from prevention, intervention, and engagement. The Analyst works within the Force Intelligence Bureau, where they regularly engage with the Serious Violence and Organised Crime Co-ordinator and officers and staff within the Vulnerability Hub to ensure vulnerabilities and risk factors linked to child exploitation are identified and addressed early.

In addition, the Dyfed-Powys Police Schools Service is undergoing an expansion into Further Education establishments across the Dyfed-Powys area. This expansion will ensure that safeguarding leads have access to a

named officer to raise concerns early, and learners can access key messaging which will include recognising the signs of exploitation.

Finally, A Reachable Moments Pilot Project was introduced within Dyfed-Powys Police Custody Suites in January 2026 for a 12-month period. The project aims to ensure children and young people who enter custody receive the right support at the right time, engaging with them through a trained Reachable Moments worker. This is a 24/7 on call service delivered by Adferiad within all custody suites across Dyfed-Powys, to offer emotional support and guidance, and help prevent further harm, trauma and future involvement in crime, as well as reducing the trauma caused from being in custody environment as a child. This is also an opportunity to identify any vulnerabilities or risk factors linked to child exploitation. A full evaluation will be undertaken to inform decision making around its continued use.

I am grateful for the publication of this report and its recommendations. My team and I will continue to work closely with Dyfed-Powys Police representatives to ensure that these responses to the recommendations are fully realised.